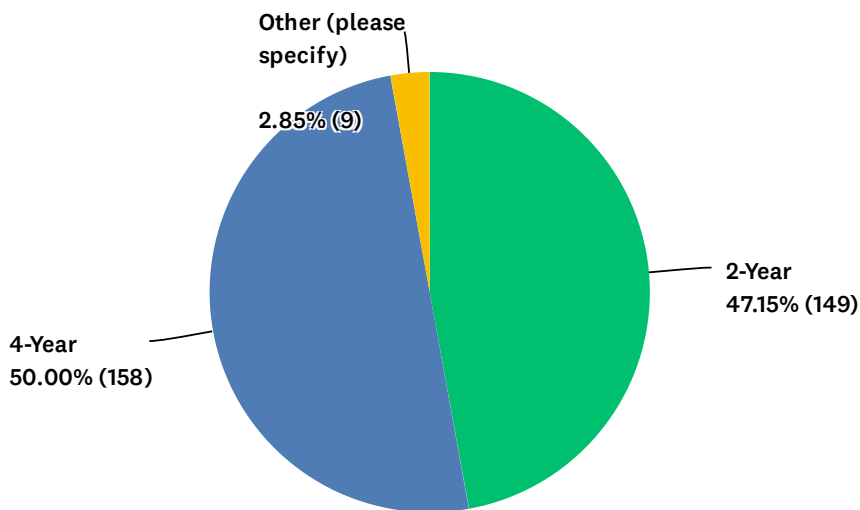


## Q1 Institution Type (based on Undergraduate FTE)

Answered: 316 Skipped: 1

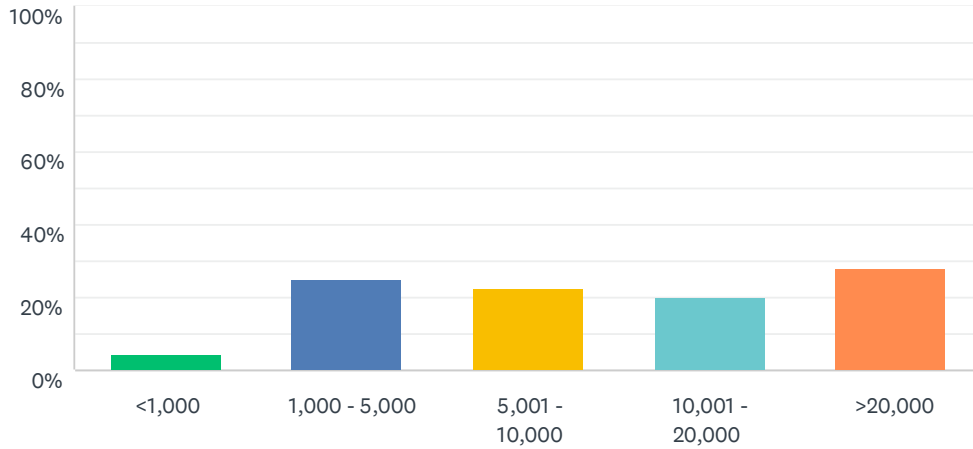


ANSWER CHOICES	RESPONSES	
2-Year	47.15%	149
4-Year	50.00%	158
Other (please specify)	2.85%	9
<b>TOTAL</b>		<b>316</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	Continuing Education (UCSD Extension)	7/2/2020 6:57 PM
2	Career and Technology Center	6/30/2020 10:12 AM
3	Test Development Organization	6/30/2020 9:44 AM
4	Testing Company	6/29/2020 9:08 AM
5	2 + 4	6/22/2020 7:30 PM
6	2 yr + 2 BAS degrees starting next semester	6/22/2020 11:11 AM
7	Technology Center	6/18/2020 10:07 AM
8	Nun	6/17/2020 2:49 PM
9	Technology center	6/17/2020 1:58 PM

## Q2 Institution Size

Answered: 314 Skipped: 3

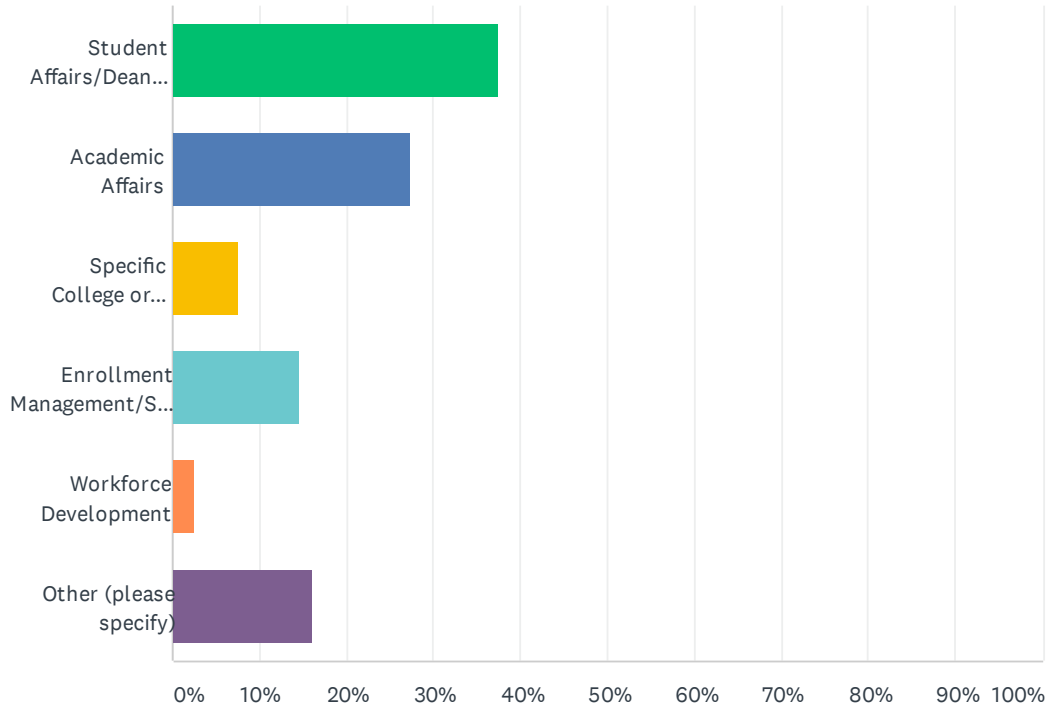


ANSWER CHOICES	RESPONSES
<1,000 (1)	4.46% 14
1,000 - 5,000 (2)	25.16% 79
5,001 - 10,000 (3)	22.29% 70
10,001 - 20,000 (4)	20.06% 63
>20,000 (5)	28.03% 88
<b>TOTAL</b>	<b>314</b>

BASIC STATISTICS				
Minimum	Maximum	Median	Mean	Standard Deviation
1.00	5.00	3.00	3.42	1.25

### Q3 Testing Center Reporting Structure

Answered: 315 Skipped: 2



ANSWER CHOICES	RESPONSES	
Student Affairs/Dean of Students	37.46%	118
Academic Affairs	27.30%	86
Specific College or Academic Dean's Office	7.62%	24
Enrollment Management/Services	14.60%	46
Workforce Development	2.54%	8
Other (please specify)	16.19%	51
Total Respondents: 315		

## NCTA Membership Survey

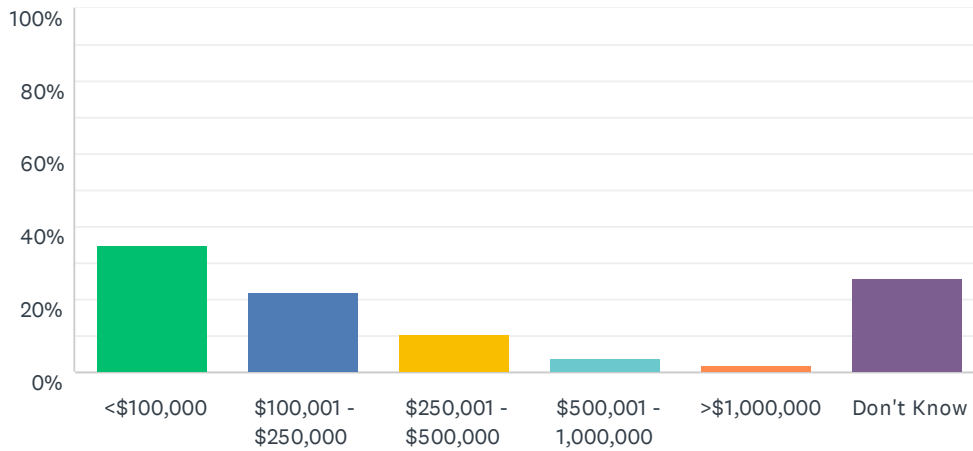
#	OTHER (PLEASE SPECIFY)	DATE
1	Provost	7/2/2020 2:05 PM
2	Center for Excellence in Teaching and Learning	7/2/2020 10:05 AM
3	Disability Resource Office, in the Division of Academic and Student Affairs	7/2/2020 9:00 AM
4	Student Equity and Success	7/1/2020 5:11 PM
5	Library Dean	6/30/2020 4:54 PM
6	Professional and Continuing Studies	6/30/2020 1:20 PM
7	Counseling Dean	6/30/2020 11:33 AM
8	Public School	6/30/2020 10:12 AM
9	Test Development	6/29/2020 9:08 AM
10	Campus Director	6/25/2020 5:53 PM
11	Business and Financial affairs	6/24/2020 7:27 PM
12	Testing Center	6/23/2020 4:17 PM
13	Institutional Effectiveness	6/19/2020 10:54 AM
14	Center for Teaching and Learning	6/18/2020 7:23 PM
15	Student Success Programs	6/18/2020 2:38 PM
16	Under Academic Affairs in the Academic Support area, but still considered to be Non-Credit.	6/18/2020 2:15 PM
17	Student Services	6/18/2020 2:09 PM
18	VP of Student Success/Chief Academic Officer	6/18/2020 1:56 PM
19	SAIL student assisted individualized Learning	6/18/2020 12:53 PM
20	Student Services	6/18/2020 11:30 AM
21	Auxillary Services	6/18/2020 9:19 AM
22	Center for Student Development	6/18/2020 7:20 AM
23	Dean of Student Support Programs	6/17/2020 7:25 PM
24	do not have a testing center yet.	6/17/2020 5:32 PM
25	Student Services (includes Dean of Student and Enrollment)	6/17/2020 4:52 PM
26	Academic Support Services	6/17/2020 4:46 PM
27	Student Support Services	6/17/2020 4:27 PM
28	Student Services	6/17/2020 4:02 PM
29	Student Success	6/17/2020 4:00 PM
30	Academic Services	6/17/2020 3:48 PM
31	Learning Resource Center and then to Academic VP	6/17/2020 3:39 PM
32	Learning & Technology	6/17/2020 3:29 PM
33	Division of Academic Engagement/Student Affairs	6/17/2020 3:26 PM
34	Student Services	6/17/2020 3:26 PM
35	Continuing Education	6/17/2020 3:07 PM
36	Advising, Counseling and Testing	6/17/2020 3:02 PM
37	Provost	6/17/2020 2:45 PM

## NCTA Membership Survey

38	Until July 1st we report to Enrollment Management, after July 1 we are moving to Academic Affairs	6/17/2020 2:16 PM
39	Cost-recovery unit that serves some courses only	6/17/2020 2:15 PM
40	Information Technology	6/17/2020 2:13 PM
41	Our Testing Center is part of the Student Enrollment, Records, and Testing (SERT) department. We currently report directly to the Registrar, but will be shifting come July 1st to reporting directly the Assistant Registrar.	6/17/2020 2:10 PM
42	Director of Libraray/VP of Instruction	6/17/2020 2:09 PM
43	Student Support	6/17/2020 2:06 PM
44	Distance Education and Learning Technology Applications	6/17/2020 2:06 PM
45	Adult Education	6/17/2020 2:02 PM
46	Strategic Initiatives	6/17/2020 2:02 PM
47	VP Students	6/17/2020 2:00 PM
48	Testing Center and Disability Resource Center Testing are separate. I work in DRC Testing and report to Student Affairs	6/17/2020 1:58 PM
49	Office of the Registrar	6/17/2020 1:57 PM
50	Provost's Office	6/17/2020 1:56 PM
51	university library	6/16/2020 9:25 AM

## Q4 Approximate Office Budget Per Fiscal Year

Answered: 313 Skipped: 4

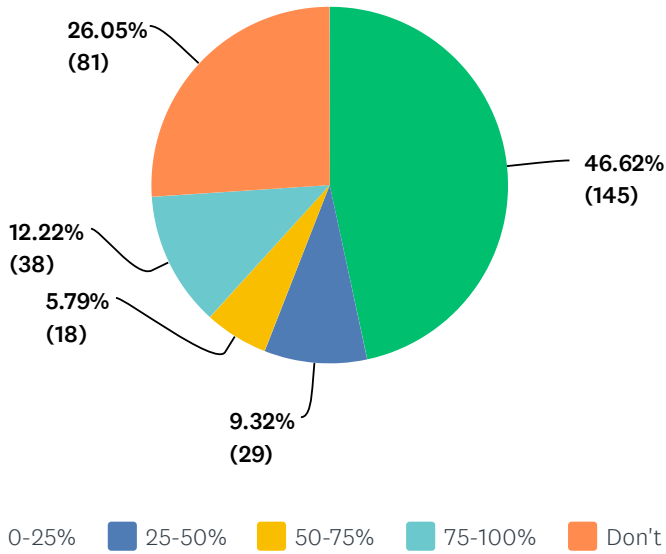


ANSWER CHOICES	RESPONSES
<\$100,000 (1)	35.14% 110
\$100,001 - \$250,000 (2)	22.04% 69
\$250,001 - \$500,000 (3)	10.54% 33
\$500,001 - 1,000,000 (4)	4.15% 13
>\$1,000,000 (5)	1.92% 6
Don't Know (6)	26.20% 82
<b>TOTAL</b>	<b>313</b>

BASIC STATISTICS				
Minimum 1.00	Maximum 6.00	Median 2.00	Mean 2.94	Standard Deviation 2.02

## Q5 What portion of your budget is from revenue-based testing/cost recovery?

Answered: 311 Skipped: 6

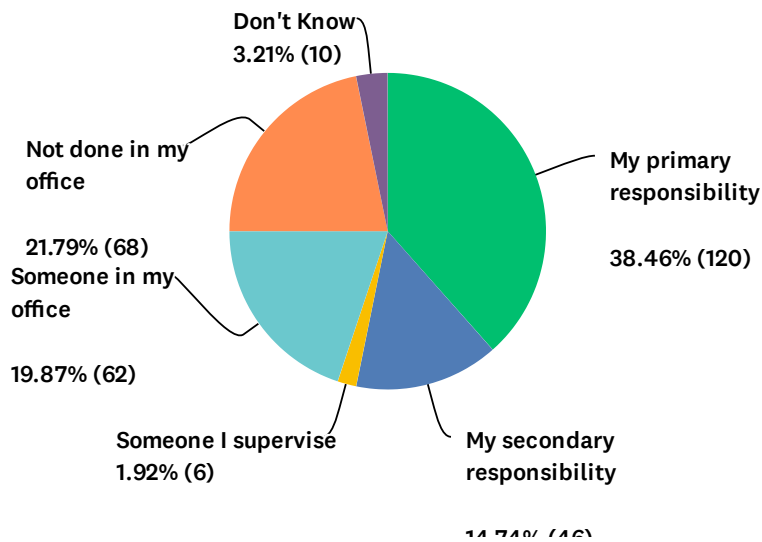


ANSWER CHOICES	RESPONSES
0-25% (1)	46.62% 145
25-50% (2)	9.32% 29
50-75% (3)	5.79% 18
75-100% (4)	12.22% 38
Don't Know (5)	26.05% 81
<b>TOTAL</b>	<b>311</b>

BASIC STATISTICS				
Minimum	Maximum	Median	Mean	Standard Deviation
1.00	5.00	2.00	2.62	1.73

## Q6 Who creates and maintains the office budget?

Answered: 312 Skipped: 5



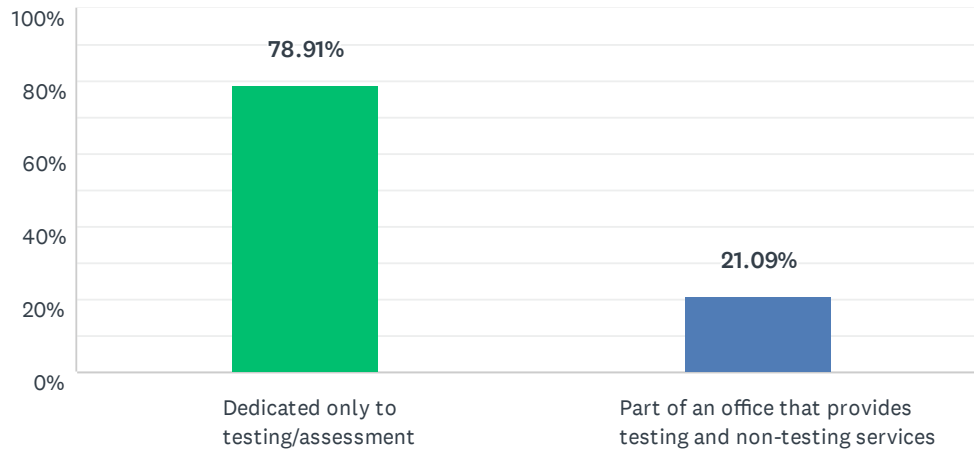
ANSWER CHOICES	RESPONSES	
My primary responsibility (1)	38.46%	120
My secondary responsibility (2)	14.74%	46
Someone I supervise (3)	1.92%	6
Someone in my office (4)	19.87%	62
Not done in my office (5)	21.79%	68
Don't Know (6)	3.21%	10
<b>TOTAL</b>		<b>312</b>

BASIC STATISTICS				
Minimum	Maximum	Median	Mean	Standard Deviation
1.00	6.00	2.00	2.81	1.74



## Q7 Office Purpose:

Answered: 313 Skipped: 4

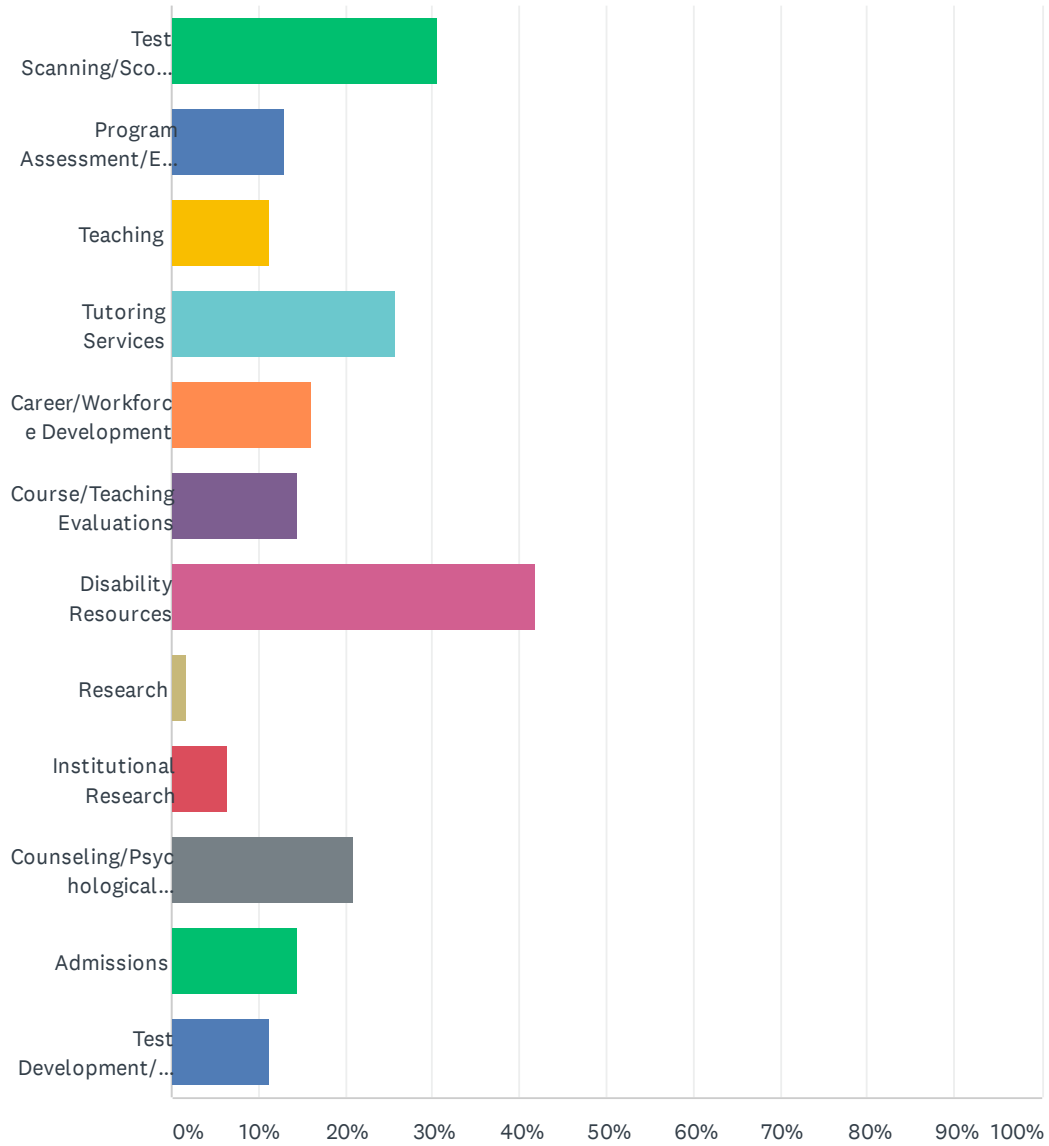


ANSWER CHOICES	RESPONSES	
Dedicated only to testing/assessment (1)	78.91%	247
Part of an office that provides testing and non-testing services (2)	21.09%	66
<b>TOTAL</b>		<b>313</b>

BASIC STATISTICS				
Minimum	Maximum	Median	Mean	Standard Deviation
1.00	2.00	1.00	1.21	0.41

## Q8 What other services are provided by your office?

Answered: 62 Skipped: 255

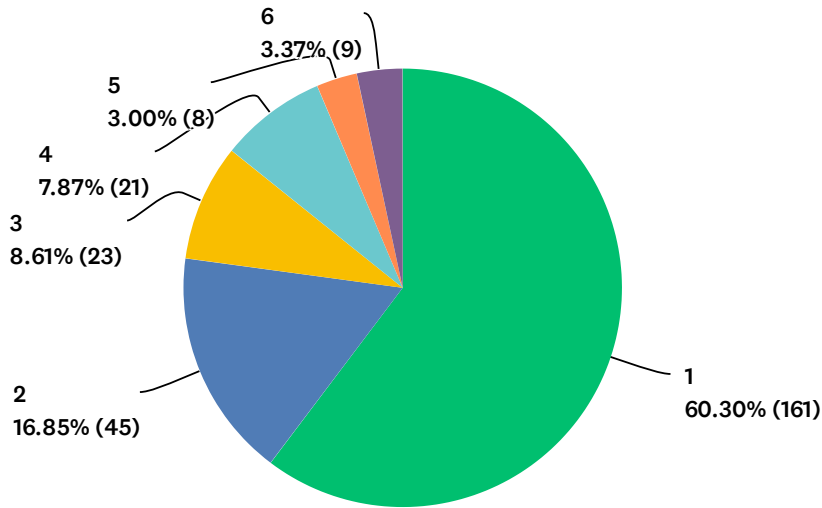


## NCTA Membership Survey

ANSWER CHOICES	RESPONSES	
Test Scanning/Scoring	30.65%	19
Program Assessment/Evaluation	12.90%	8
Teaching	11.29%	7
Tutoring Services	25.81%	16
Career/Workforce Development	16.13%	10
Course/Teaching Evaluations	14.52%	9
Disability Resources	41.94%	26
Research	1.61%	1
Institutional Research	6.45%	4
Counseling/Psychological Services	20.97%	13
Admissions	14.52%	9
Test Development/Psychometric Services	11.29%	7
Total Respondents: 62		

Q9 How many testing centers does your institution operate? You'll be asked to name each center and provide information specific to each center.

Answered: 267 Skipped: 50



ANSWER CHOICES	RESPONSES	
1 (1)	60.30%	161
2 (2)	16.85%	45
3 (3)	8.61%	23
4 (4)	7.87%	21
5 (5)	3.00%	8
6 (6)	3.37%	9
TOTAL		267

BASIC STATISTICS				
Minimum	Maximum	Median	Mean	Standard Deviation
1.00	6.00	1.00	1.87	1.34

## Q10 Name of Testing Center:

Answered: 259 Skipped: 58

## NCTA Membership Survey

#	RESPONSES	DATE
1	K-State Testing Center	7/5/2020 11:04 AM
2	UC San Diego Extension Proctoring Center	7/2/2020 7:13 PM
3	University of Oregon Testing Center	7/2/2020 4:48 PM
4	University Testing Center	7/2/2020 4:05 PM
5	Southern Illinois University-Carbondale	7/2/2020 2:51 PM
6	Access Center Testing	7/2/2020 2:14 PM
7	Testing Services	7/2/2020 2:08 PM
8	MU Testing Services	7/2/2020 1:54 PM
9	Crafton Hills College Free College Promise Program and Test Center	7/2/2020 12:08 PM
10	Missouri State University Testing Center	7/2/2020 11:25 AM
11	Main Campus	7/2/2020 11:00 AM
12	The Testing Center at TAMIU	7/2/2020 10:12 AM
13	Panola College Carthage Testing Center, Marshall College Center Testing Center, Shelby County Regional Training Center Testing Center	7/2/2020 10:10 AM
14	University Testing and Scanning	7/2/2020 10:08 AM
15	Testing Center	7/2/2020 10:07 AM
16	DRO Proctoring Center	7/2/2020 9:14 AM
17	Mesa Community College Southern and Dobson	7/1/2020 7:32 PM
18	CSM La Plata Testing Center	7/1/2020 5:12 PM
19	Jordan	7/1/2020 10:36 AM
20	Testing and Learning Center	6/30/2020 4:57 PM
21	Levelland	6/30/2020 4:48 PM
22	Dov Educational Services	6/30/2020 2:02 PM
23	University of Delaware Computer Based Testing Center	6/30/2020 1:22 PM
24	Evaluation Unit	6/30/2020 11:35 AM
25	Career Development Center	6/30/2020 10:40 AM
26	Cape Girardeau Career & Technology Assessment Center	6/30/2020 10:15 AM
27	St. Johns River State College Palatka	6/30/2020 10:09 AM
28	Prairie View A&M University - Main Campus	6/30/2020 10:04 AM
29	University of Rio Grande	6/30/2020 9:56 AM
30	Testing Services	6/30/2020 9:49 AM
31	Testing Center	6/30/2020 9:45 AM
32	ACM Testing and Tutoring	6/29/2020 8:46 AM
33	Northland Pioneer College	6/27/2020 12:28 PM
34	OSU-OKC Testing Center	6/26/2020 8:25 AM
35	Kodiak College Test Center	6/25/2020 5:55 PM
36	Virginia Western Testing Center	6/25/2020 9:15 AM
37	SDS Testing Center	6/25/2020 6:18 AM

## NCTA Membership Survey

38	Central Washington University	6/24/2020 7:37 PM
39	Danville Community College Testing Center	6/24/2020 6:14 PM
40	Davenport University	6/24/2020 8:50 AM
41	Chemeketa Yamhill Valley Campus	6/23/2020 5:58 PM
42	University Testing Center	6/23/2020 5:57 PM
43	ECU Proctoring Center	6/23/2020 3:29 PM
44	Sugar Grove	6/23/2020 11:20 AM
45	Blue Ridge Testing Center	6/23/2020 10:37 AM
46	The Learning Center	6/22/2020 7:31 PM
47	Richland Test Center	6/22/2020 7:17 PM
48	BYUH Testing Services	6/22/2020 6:35 PM
49	Testing Center	6/22/2020 6:23 PM
50	ye Mills Campus	6/22/2020 6:02 PM
51	Do Not Know	6/22/2020 5:08 PM
52	Casper College Testing Center	6/22/2020 4:01 PM
53	University Test Center	6/22/2020 1:55 PM
54	Main Campus	6/22/2020 11:44 AM
55	Oregon City	6/22/2020 11:28 AM
56	Central Wyoming College Test Center- Riverton Campus	6/22/2020 11:13 AM
57	Dowagiac Campus Testing Center	6/22/2020 10:44 AM
58	Melbourne Campus Assessment Center	6/22/2020 10:40 AM
59	Southeast Missouri State University	6/22/2020 10:30 AM
60	Richland Community College Decatur Illinois	6/22/2020 10:18 AM
61	ECU Testing Center	6/22/2020 8:39 AM
62	University of Texas at Arlington	6/21/2020 11:43 PM
63	USF Testing Services	6/21/2020 9:54 PM
64	Testing Center	6/20/2020 1:10 PM
65	Azusa Pacific University Testing Center	6/19/2020 3:28 PM
66	LSUE Testing Center	6/19/2020 2:49 PM
67	University of West Georgia	6/19/2020 2:04 PM
68	TRU Assessment Centre	6/19/2020 2:03 PM
69	Meyer Testing Center	6/19/2020 1:59 PM
70	Exam Services	6/19/2020 11:03 AM
71	Tutoring and Testing Center	6/19/2020 9:06 AM
72	Main campus and the Center at the Camden Center	6/19/2020 8:10 AM
73	Michigan Tech Testing Center	6/18/2020 7:25 PM
74	Rock Valley College	6/18/2020 6:34 PM
75	Red Rocks Arvada campus	6/18/2020 6:33 PM

## NCTA Membership Survey

76	Lewis-Clark State College	6/18/2020 6:20 PM
77	Texas A&M University-Corpus Christi	6/18/2020 5:59 PM
78	Vancouver Island University (Nanaimo Campus)	6/18/2020 4:38 PM
79	Testing Services	6/18/2020 3:06 PM
80	Purdue Testing Center	6/18/2020 2:39 PM
81	Non-Credit Testing Center - Marietta Campus	6/18/2020 2:22 PM
82	National University Testing Center	6/18/2020 2:10 PM
83	Teaching & Learning Center	6/18/2020 1:58 PM
84	Franklin University Testing Center	6/18/2020 1:57 PM
85	Test Center / Language Lab	6/18/2020 1:39 PM
86	UT Arlington Testing Services	6/18/2020 1:20 PM
87	Roxbury Community College Testing Center	6/18/2020 1:14 PM
88	Academic Testing Services	6/18/2020 12:29 PM
89	Enrollment and Specialized Testing	6/18/2020 12:24 PM
90	Comox Valley	6/18/2020 12:21 PM
91	Testing Center	6/18/2020 12:21 PM
92	Assiniboine Community College	6/18/2020 11:48 AM
93	South Florida State College	6/18/2020 11:44 AM
94	Germanna Community College	6/18/2020 11:36 AM
95	USU Career Services Testing	6/18/2020 11:27 AM
96	University of TN at Martin	6/18/2020 11:11 AM
97	MSU Testing Center-Oakley Applied Science Bldg.	6/18/2020 10:52 AM
98	Assessment Center	6/18/2020 10:50 AM
99	Heartland Community College	6/18/2020 10:38 AM
100	Francis Tuttle Technology Center	6/18/2020 10:08 AM
101	The Office of Testing Services	6/18/2020 9:59 AM
102	LTC Manitowoc	6/18/2020 9:59 AM
103	Aquinas Hall	6/18/2020 9:37 AM
104	Truax Campus	6/18/2020 9:21 AM
105	Stephen F. Austin State University Testing Services	6/18/2020 9:20 AM
106	Methodist College Testing Center	6/18/2020 9:11 AM
107	FOC Testing Center	6/18/2020 9:02 AM
108	West Shore Community College Learning & Testing Center	6/18/2020 8:45 AM
109	York Technical College Assessment Center	6/18/2020 8:43 AM
110	Owens Community College Toledo Testing Services	6/18/2020 8:29 AM
111	The Testing Center at SVSU	6/18/2020 8:21 AM
112	East Carolina University Proctoring Center	6/18/2020 8:21 AM
113	University of Maine at Farmington	6/18/2020 7:22 AM



## NCTA Membership Survey

114	Centennial College Assessment Centre	6/18/2020 7:14 AM
115	Qatar University Testing Center	6/18/2020 1:34 AM
116	Tara	6/17/2020 11:12 PM
117	Shoreline Community College Assessment & Testing Center	6/17/2020 7:25 PM
118	San Diego State University Testing Services	6/17/2020 6:57 PM
119	Three Rivers College Testing Services	6/17/2020 6:22 PM
120	Testing Services - Computer Based Test Center (CBT)	6/17/2020 6:03 PM
121	La Sierra University Testing Center	6/17/2020 5:53 PM
122	Metro Testing Center	6/17/2020 5:46 PM
123	Centennial Testing Cener	6/17/2020 5:42 PM
124	Bellevue University Test Center	6/17/2020 5:40 PM
125	Texas A&M University-Texarkaan	6/17/2020 5:40 PM
126	Testing Office	6/17/2020 5:33 PM
127	University of Tennessee at Martin Testing Center	6/17/2020 5:29 PM
128	SCE Testing Center	6/17/2020 5:05 PM
129	SSCC	6/17/2020 4:57 PM
130	UA Little Rock Testing Services	6/17/2020 4:56 PM
131	Pikes Peak Community College - Centennial Campus	6/17/2020 4:54 PM
132	NWACC Testing Services	6/17/2020 4:53 PM
133	Placement and Assessment	6/17/2020 4:52 PM
134	Galveston College Testing Center	6/17/2020 4:50 PM
135	Indiana University East Testing Center	6/17/2020 4:49 PM
136	East Peoria and Peoria Testing Center	6/17/2020 4:46 PM
137	Glen Ellyn Testing Center, Addison Learning Commons, Carol Stream Learning Commons, Naperville Learning Commons, Westmont Learning Commons	6/17/2020 4:40 PM
138	Hawkeye Community College Testing Center	6/17/2020 4:39 PM
139	Seneca College Newnham Test Centre	6/17/2020 4:31 PM
140	Hopkinsville Community College Academic Testing Center	6/17/2020 4:30 PM
141	Trinidad State Testing Center (Trinidad Campus)	6/17/2020 4:29 PM
142	Exam Services	6/17/2020 4:29 PM
143	Lakeland Test Center	6/17/2020 4:28 PM
144	University Testing Services Campus 1	6/17/2020 4:26 PM
145	Grayson College Testing Center	6/17/2020 4:26 PM
146	Douglas Testing Center	6/17/2020 4:24 PM
147	College of Southern Maryland	6/17/2020 4:22 PM
148	Northeastern State University Testing Center	6/17/2020 4:19 PM
149	Parkland College Assessment Center	6/17/2020 4:19 PM
150	Oklahoma State University Testing Center	6/17/2020 4:13 PM
151	Univeristy of Arizona Testing Office	6/17/2020 4:11 PM

## NCTA Membership Survey

152	University Testing Center	6/17/2020 4:07 PM
153	Waukesha County Technical College	6/17/2020 4:07 PM
154	ENMU Roswell - Testing Services	6/17/2020 4:06 PM
155	Accessibility Services	6/17/2020 4:06 PM
156	Testing Center	6/17/2020 3:57 PM
157	Clemson University Testing and Education Center	6/17/2020 3:52 PM
158	Testing Center	6/17/2020 3:51 PM
159	Testing and Evaluation Services	6/17/2020 3:47 PM
160	Anne Arundel Community College	6/17/2020 3:44 PM
161	Western Nebraska Community College	6/17/2020 3:44 PM
162	Klamath Community College Testing Center	6/17/2020 3:41 PM
163	Counseling & Testing Services	6/17/2020 3:32 PM
164	BYU Hawaii Testiong Center	6/17/2020 3:32 PM
165	NIACC Testing Center	6/17/2020 3:32 PM
166	Campus Testing Center	6/17/2020 3:31 PM
167	Florida Atlantic University	6/17/2020 3:31 PM
168	Testing Services	6/17/2020 3:27 PM
169	Main campus	6/17/2020 3:27 PM
170	University of Nebraska at Omaha Testing Center	6/17/2020 3:20 PM
171	Testing Center	6/17/2020 3:19 PM
172	Testing Office	6/17/2020 3:18 PM
173	Shawnee Community College Testing Center	6/17/2020 3:15 PM
174	Assessment & Testing (Pearson VUE Select)	6/17/2020 3:13 PM
175	MAIN TESTING CENTER	6/17/2020 3:10 PM
176	Credentialing Center	6/17/2020 3:08 PM
177	Richland College Testing Center	6/17/2020 3:06 PM
178	FSC Testing Center	6/17/2020 3:05 PM
179	North Shepler Testing Center	6/17/2020 3:03 PM
180	ODU-Virginia Beach Higher Education Center	6/17/2020 3:00 PM
181	San Juan College Testing Center	6/17/2020 2:55 PM
182	Center 1	6/17/2020 2:53 PM
183	Testing Center	6/17/2020 2:52 PM
184	Highland testing center	6/17/2020 2:50 PM
185	CSU Testing Center	6/17/2020 2:47 PM
186	Testing Center	6/17/2020 2:45 PM
187	Gateway Technical College - Racine Campus	6/17/2020 2:39 PM
188	CSUN Testing Center	6/17/2020 2:33 PM
189	UAA Testing Center	6/17/2020 2:32 PM

## NCTA Membership Survey

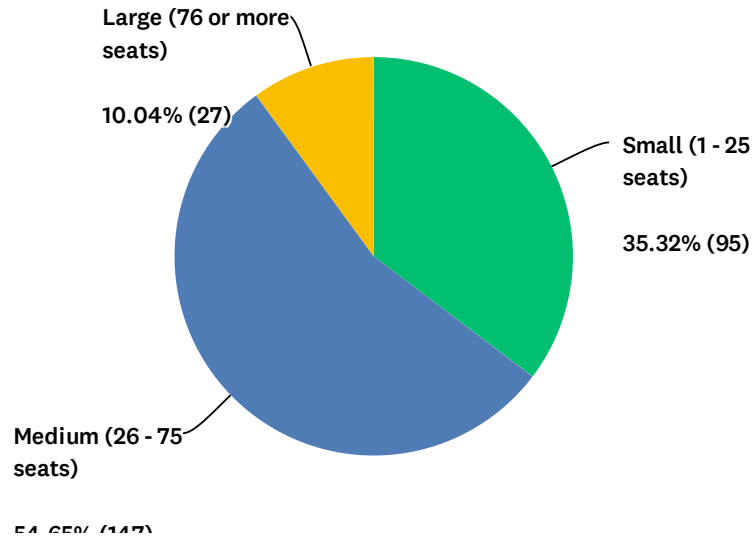
190	BYU-H Testing Services	6/17/2020 2:29 PM
191	Clayton State University	6/17/2020 2:27 PM
192	Triton College Testing Center	6/17/2020 2:26 PM
193	Center for Access and Academic Testing - Stephenville	6/17/2020 2:24 PM
194	Florissant Valley Testing Center, STLCC	6/17/2020 2:22 PM
195	Fort Lewis College Testing Center	6/17/2020 2:21 PM
196	Testing & Assessment Center	6/17/2020 2:19 PM
197	UW La Crosse Counseling & Testing Center	6/17/2020 2:19 PM
198	SFCC-Sedalia Testing Services	6/17/2020 2:17 PM
199	Learning Assessment Centre	6/17/2020 2:16 PM
200	Testing Services	6/17/2020 2:16 PM
201	San Jose State University Testing Office	6/17/2020 2:15 PM
202	Ohio Testing Services	6/17/2020 2:15 PM
203	Main Campus	6/17/2020 2:14 PM
204	Academic Testing	6/17/2020 2:14 PM
205	Madison Area Technical College - Truax	6/17/2020 2:14 PM
206	MSU Testing Center	6/17/2020 2:13 PM
207	Southern Illinois University Edwardsville	6/17/2020 2:12 PM
208	Gordon State College Testing Center	6/17/2020 2:12 PM
209	MSC Testing Center	6/17/2020 2:12 PM
210	Central Oregon CC Bend campus Testing	6/17/2020 2:11 PM
211	Colorado mesa University Testing Center	6/17/2020 2:10 PM
212	Testing Services College of Applied Studies and Academic Success	6/17/2020 2:10 PM
213	Downtown Campus	6/17/2020 2:10 PM
214	Main Campus, Northern Tier, Southern Lakes & Lapeer	6/17/2020 2:09 PM
215	Bismarck State College	6/17/2020 2:08 PM
216	DELTA Testing Services	6/17/2020 2:08 PM
217	Amarillo College Testing Center	6/17/2020 2:08 PM
218	Southwestern OK State Univ.	6/17/2020 2:08 PM
219	Scottsdale Community College Testing Center	6/17/2020 2:07 PM
220	MTSU Testing Services	6/17/2020 2:07 PM
221	Disability Resource Center Testing Office	6/17/2020 2:07 PM
222	Center for Independent & Distance Learning	6/17/2020 2:06 PM
223	Learning Assessment and Testing Services Sugar Grove	6/17/2020 2:06 PM
224	LSUA Testing Center	6/17/2020 2:06 PM
225	Academic Testing Center	6/17/2020 2:05 PM
226	BU Testing Center	6/17/2020 2:05 PM
227	Adult Education Testing	6/17/2020 2:05 PM

## NCTA Membership Survey

228	Educational testing center	6/17/2020 2:04 PM
229	Northeast Campus Testing Center	6/17/2020 2:04 PM
230	Kpu Surrey campus, Richmond campus, Langley Campus, Civic campus	6/17/2020 2:03 PM
231	Illinois Central College Peoria	6/17/2020 2:03 PM
232	Henderson Testing Center	6/17/2020 2:03 PM
233	University of Arizona Testing Office	6/17/2020 2:03 PM
234	Main Campus	6/17/2020 2:02 PM
235	Volunteer State Community College - Gallatin	6/17/2020 2:02 PM
236	Cochise College Sierra Vista Campus	6/17/2020 2:01 PM
237	William and Shirley Maeck Student Testing Center	6/17/2020 2:01 PM
238	University Testing	6/17/2020 2:01 PM
239	Northern Kentucky University	6/17/2020 2:00 PM
240	HCC Testing and Workforce Certification Center	6/17/2020 2:00 PM
241	University of Windsor - Test Centre	6/17/2020 1:59 PM
242	IVCC Main Campus	6/17/2020 1:59 PM
243	Testing Services	6/17/2020 1:59 PM
244	CNM Ingenuity Testing Center	6/17/2020 1:58 PM
245	Eastern Wyoming College	6/17/2020 1:58 PM
246	Learning Assessment and Testing Services - Sugar Grove Campus	6/17/2020 1:58 PM
247	University Testing Center (WRB Site)	6/17/2020 1:57 PM
248	College of DuPage Glen Ellyn	6/17/2020 1:57 PM
249	Truckee Meadows Testing Services	6/17/2020 1:56 PM
250	SMU Counseling Services Testing Center	6/17/2020 1:56 PM
251	The Testing Center at TAMIU	6/17/2020 1:56 PM
252	Testing Services	6/17/2020 1:56 PM
253	Blountville campus	6/17/2020 1:56 PM
254	University of Alaska Anchorage Testing Center	6/17/2020 1:55 PM
255	Morgan Community College	6/17/2020 1:55 PM
256	Certification & Testing Center	6/17/2020 1:55 PM
257	Houston Community College	6/17/2020 1:55 PM
258	CTC	6/16/2020 9:26 AM
259	Main Campus	6/11/2020 1:46 PM

## Q11 Size of First Testing Center

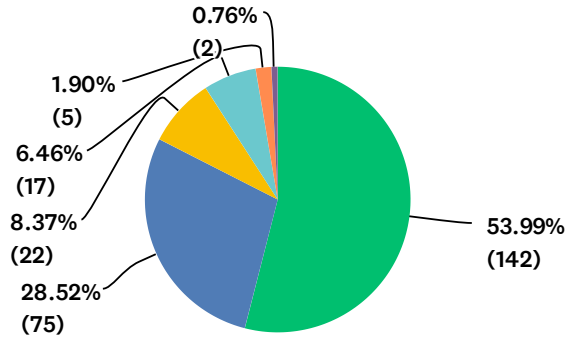
Answered: 269 Skipped: 48



ANSWER CHOICES	RESPONSES	
Small (1 - 25 seats)	35.32%	95
Medium (26 - 75 seats)	54.65%	147
Large (76 or more seats)	10.04%	27
TOTAL		269

## Q12 Approximate number of paper-based exams given annually at first center:

Answered: 263 Skipped: 54

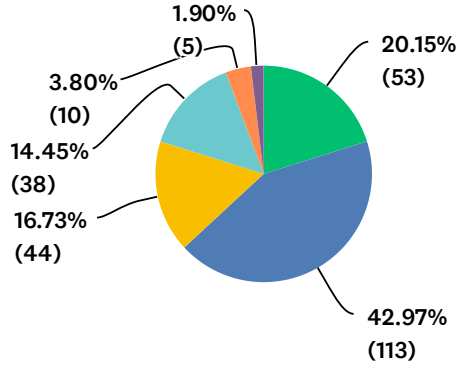


- 1 - 1,000 exams annually
- 1,001 - 5,000 exams annually
- 5,001 - 10,000 exams annually
- 10,001 - 20,000 exams annually
- 20,001 - 50,000 exams annually
- 50,001+ exams annually

ANSWER CHOICES	RESPONSES	
1 - 1,000 exams annually	53.99%	142
1,001 - 5,000 exams annually	28.52%	75
5,001 - 10,000 exams annually	8.37%	22
10,001 - 20,000 exams annually	6.46%	17
20,001 - 50,000 exams annually	1.90%	5
50,001+ exams annually	0.76%	2
<b>TOTAL</b>		<b>263</b>

### Q13 Approximate number of computer-based exams given annually at first center:

Answered: 263 Skipped: 54

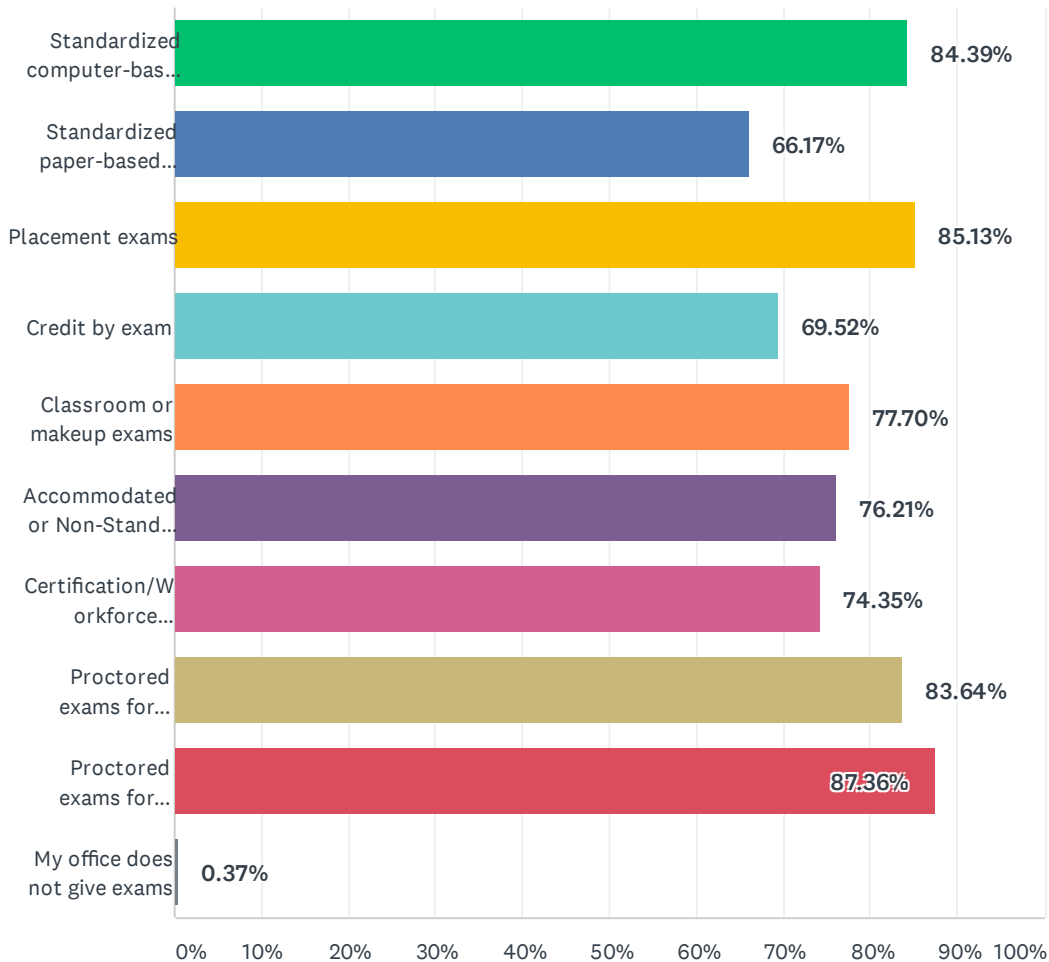


- 1 - 1,000 exams annually
- 1,001 - 5,000 exams annually
- 5,001 - 10,000 exams annually
- 10,001 - 20,000 exams annually
- 20,001 - 50,000 exams annually
- 50,001+ exams annually

ANSWER CHOICES	RESPONSES	
1 - 1,000 exams annually	20.15%	53
1,001 - 5,000 exams annually	42.97%	113
5,001 - 10,000 exams annually	16.73%	44
10,001 - 20,000 exams annually	14.45%	38
20,001 - 50,000 exams annually	3.80%	10
50,001+ exams annually	1.90%	5
<b>TOTAL</b>		<b>263</b>

## Q14 What types of exams are offered in first testing center?

Answered: 269 Skipped: 48

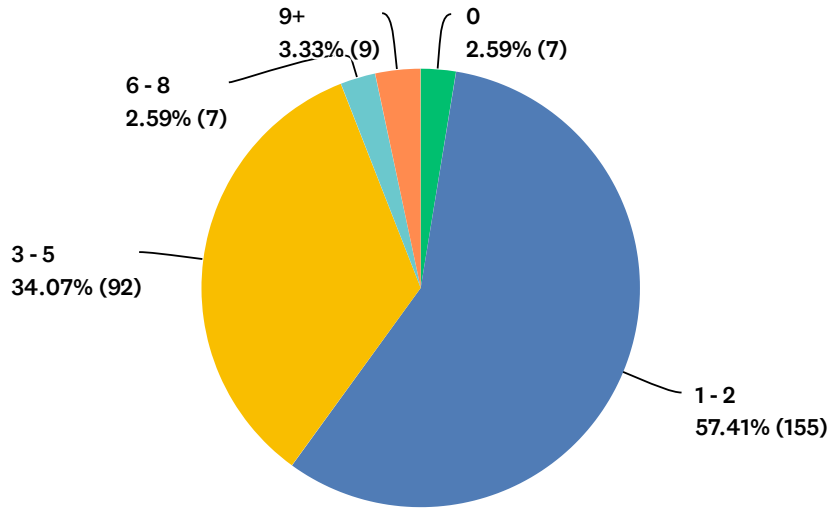


ANSWER CHOICES	RESPONSES	
Standardized computer-based exams	84.39%	227
Standardized paper-based exams	66.17%	178
Placement exams	85.13%	229
Credit by exam	69.52%	187
Classroom or makeup exams	77.70%	209
Accommodated or Non-Standard exams	76.21%	205
Certification/Workforce Development	74.35%	200
Proctored exams for students at your institution	83.64%	225
Proctored exams for students from other institutions	87.36%	235
My office does not give exams	0.37%	1
Total Respondents: 269		



### Q15 Number of full-time testing staff at first center:

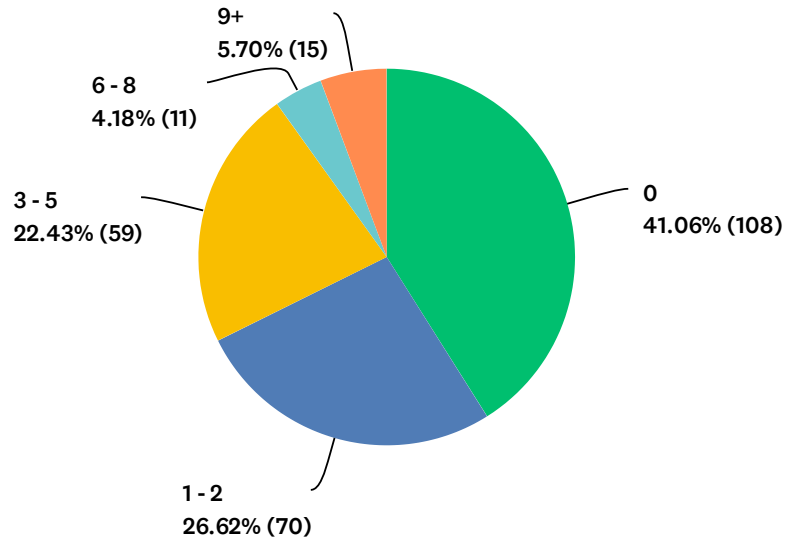
Answered: 270 Skipped: 47



ANSWER CHOICES	RESPONSES	
0	2.59%	7
1 - 2	57.41%	155
3 - 5	34.07%	92
6 - 8	2.59%	7
9+	3.33%	9
<b>TOTAL</b>		<b>270</b>

## Q16 Number of part-time testing staff at first center

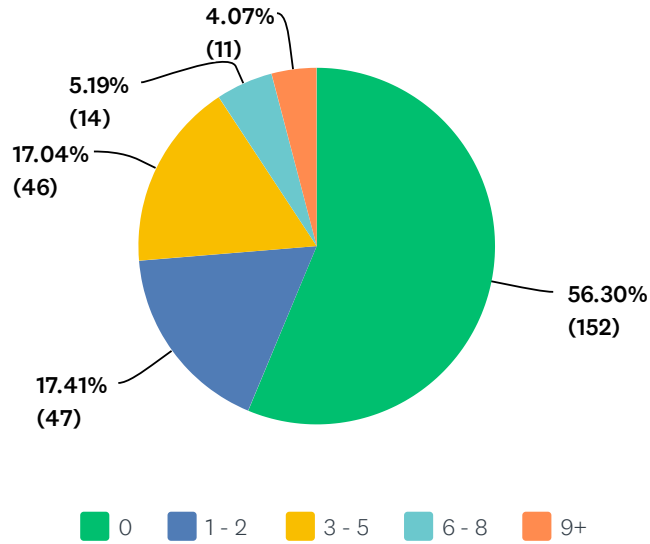
Answered: 263 Skipped: 54



ANSWER CHOICES	RESPONSES	
0	41.06%	108
1 - 2	26.62%	70
3 - 5	22.43%	59
6 - 8	4.18%	11
9+	5.70%	15
TOTAL		263

### Q17 Number of student or graduate testing staff at first centerR:

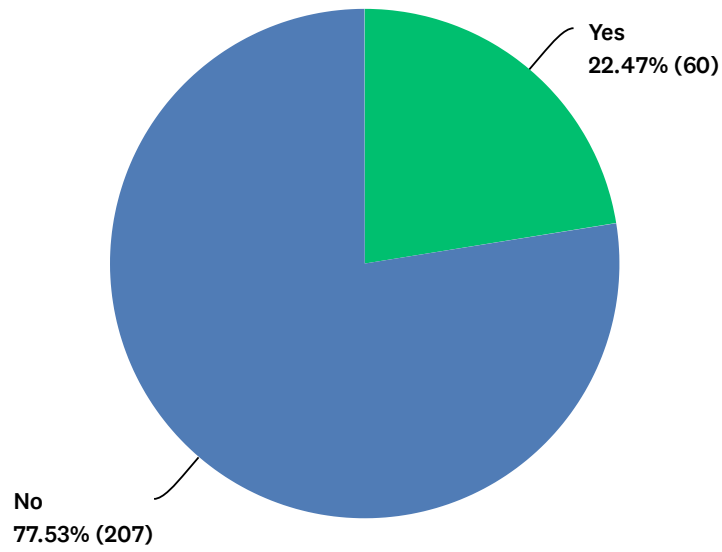
Answered: 270 Skipped: 47



ANSWER CHOICES	RESPONSES	
0	56.30%	152
1 - 2	17.41%	47
3 - 5	17.04%	46
6 - 8	5.19%	14
9+	4.07%	11
<b>TOTAL</b>		<b>270</b>

### Q18 University or College has 2+ centers:

Answered: 267 Skipped: 50



ANSWER CHOICES	RESPONSES	
Yes	22.47%	60
No	77.53%	207
TOTAL		267

## Q19 Name of Testing Center:

Answered: 61 Skipped: 256

## NCTA Membership Survey

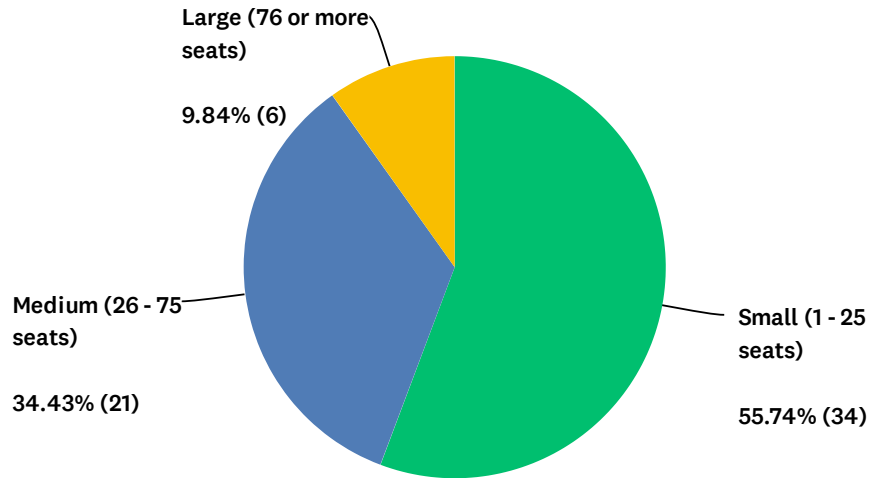
#	RESPONSES	DATE
1	DELTA Testing Services	7/2/2020 9:24 AM
2	Mesa Community College Red Mountain	7/1/2020 7:33 PM
3	CSM Leonardtwon Testing Center	7/1/2020 5:13 PM
4	Reese	6/30/2020 4:49 PM
5	E-Learning	6/30/2020 10:41 AM
6	St. Johns River State College Orange Park	6/30/2020 10:09 AM
7	Virginia Western Franklin Center	6/25/2020 9:16 AM
8	ECU Testing Center	6/23/2020 3:30 PM
9	Fox Valley Campus	6/23/2020 11:21 AM
10	Parker Testing Center	6/22/2020 6:24 PM
11	Cambridge Center	6/22/2020 6:03 PM
12	Satellite	6/22/2020 11:45 AM
13	Central Wyoming College Test Center- Lander Campus	6/22/2020 11:13 AM
14	Niles Campus Testing Center	6/22/2020 10:44 AM
15	Palm Bay Assessment Center	6/22/2020 10:44 AM
16	ECU Proctoring Center	6/22/2020 8:40 AM
17	Disability Resource Testing Center	6/18/2020 2:40 PM
18	Regional Testing Center	6/18/2020 1:58 PM
19	Specialized Testing	6/18/2020 12:22 PM
20	STN Center-Alexander Hall	6/18/2020 10:54 AM
21	Francis Tuttle- Reno	6/18/2020 10:08 AM
22	LTC Sheboygan	6/18/2020 10:00 AM
23	CPT	6/18/2020 9:38 AM
24	Commercial Ave	6/18/2020 9:22 AM
25	SOC Testing Center	6/18/2020 9:08 AM
26	Owens Community College Findlay Testing Center	6/18/2020 8:31 AM
27	Northeast Testing Center	6/17/2020 5:48 PM
28	Rampart Range Campus	6/17/2020 5:42 PM
29	Pikes Peak Community College - Downtown Campus	6/17/2020 4:54 PM
30	Seneca College King Campus Test Centre	6/17/2020 4:33 PM
31	Trinidad State Testing Center (Alamosa Campus)	6/17/2020 4:30 PM
32	Academic Testing Center - Campus 1	6/17/2020 4:26 PM
33	Fitzgerald Testing Center	6/17/2020 4:25 PM
34	N/A	6/17/2020 4:06 PM
35	Grand Haven campus	6/17/2020 3:28 PM
36	Accessibility	6/17/2020 3:17 PM
37	Assessment & Testing (ETS Institutional)	6/17/2020 3:13 PM

## NCTA Membership Survey

38	ACCOMMODATED TESTING	6/17/2020 3:12 PM
39	University Testing	6/17/2020 3:09 PM
40	Sarkey's Testing Lab	6/17/2020 3:04 PM
41	Center 2	6/17/2020 3:00 PM
42	Gateway Technical College - Kenosha Campus	6/17/2020 2:40 PM
43	Academic Testing - Fort Worth	6/17/2020 2:25 PM
44	Kent Campus	6/17/2020 2:15 PM
45	Madison Area Technical College - South	6/17/2020 2:15 PM
46	Prometric Testing	6/17/2020 2:14 PM
47	COCC Redmond Testing Center	6/17/2020 2:13 PM
48	West Campus	6/17/2020 2:12 PM
49	Learning Assessment and Testing Services Aurora Downtown	6/17/2020 2:07 PM
50	Cochise College Douglas Campus	6/17/2020 2:06 PM
51	Calhoun Testing Center	6/17/2020 2:05 PM
52	Illinois Central College East	6/17/2020 2:04 PM
53	Southeast Campus Testing Center	6/17/2020 2:04 PM
54	Volunteer State Community College - Cookeville	6/17/2020 2:03 PM
55	Eastern Wyoming College - Douglas Campus	6/17/2020 1:59 PM
56	IVCC Ottawa Center	6/17/2020 1:59 PM
57	Learning Assessment and Testing Services - Aurora Downtown Campus	6/17/2020 1:59 PM
58	Blazier-Wilson Hall	6/17/2020 1:59 PM
59	University Testing Center (CEB Site)	6/17/2020 1:57 PM
60	CBAE	6/16/2020 9:28 AM
61	Ambler Test Center	6/11/2020 1:46 PM

## Q20 Size of Second Testing Center:

Answered: 61 Skipped: 256

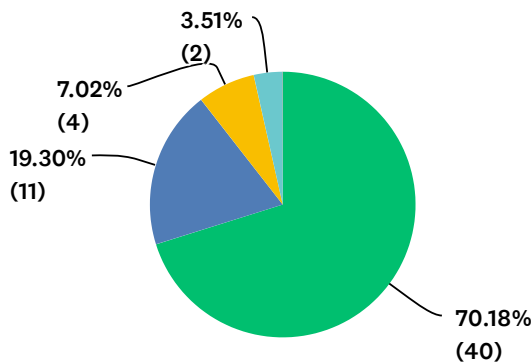


ANSWER CHOICES	RESPONSES	
Small (1 - 25 seats)	55.74%	34
Medium (26 - 75 seats)	34.43%	21
Large (76 or more seats)	9.84%	6
TOTAL		61



## Q21 Approximate number of paper-based exams given annually at second center:

Answered: 57 Skipped: 260

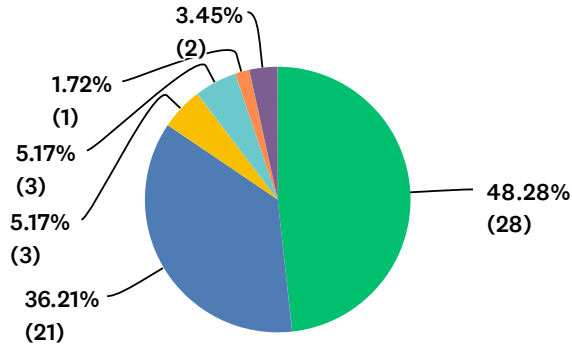


- 1 - 1,000 exams annually
- 1,001 - 5,000 exams annually
- 5,001 - 10,000 exams annually
- 10,001 - 20,000 exams annually
- 20,001 - 50,000 exams annually
- 50,001+ exams annually

ANSWER CHOICES	RESPONSES	
1 - 1,000 exams annually	70.18%	40
1,001 - 5,000 exams annually	19.30%	11
5,001 - 10,000 exams annually	7.02%	4
10,001 - 20,000 exams annually	3.51%	2
20,001 - 50,000 exams annually	0.00%	0
50,001+ exams annually	0.00%	0
<b>TOTAL</b>		<b>57</b>

## Q22 Approximate number of computer-based exams given annually at second center:

Answered: 58 Skipped: 259

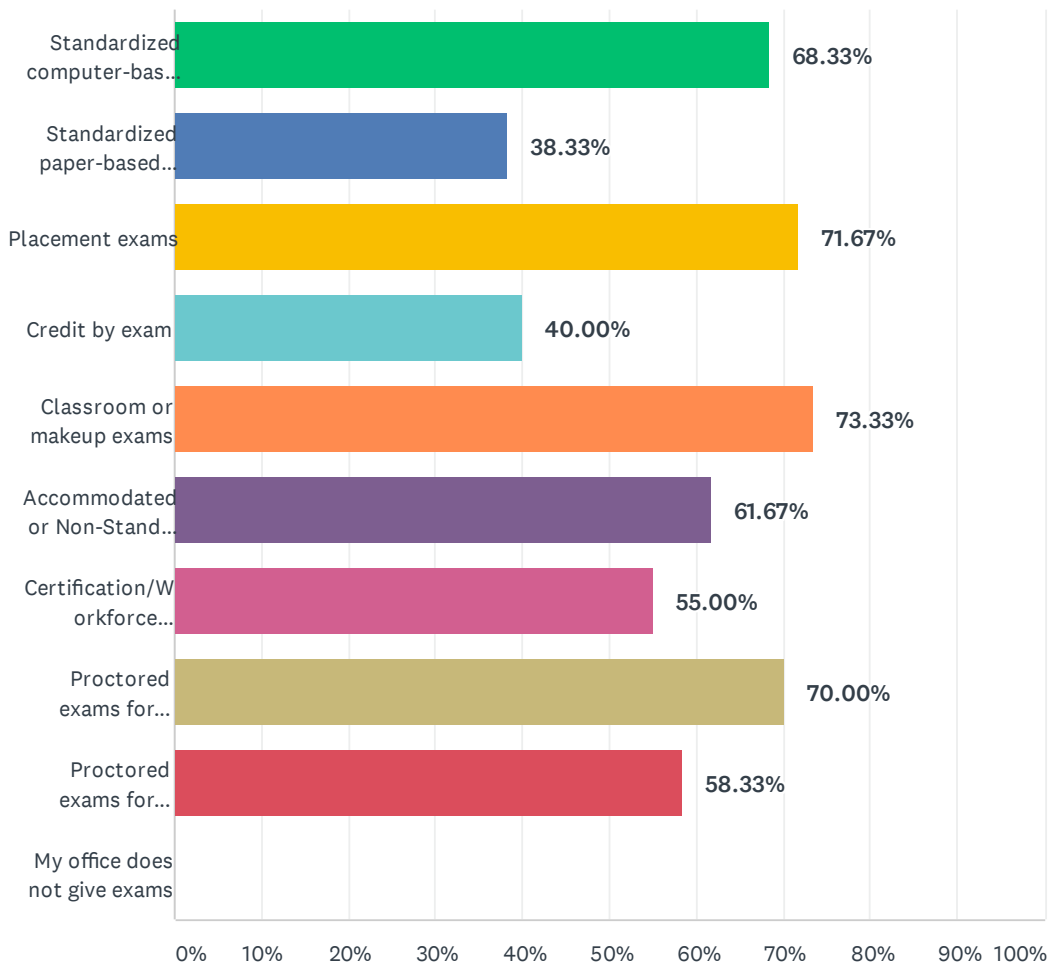


- 1 - 1,000 exams annually
- 1,001 - 5,000 exams annually
- 5,001 - 10,000 exams annually
- 10,001 - 20,000 exams annually
- 20,001 - 50,000 exams annually
- 50,001+ exams annually

ANSWER CHOICES	RESPONSES	
1 - 1,000 exams annually	48.28%	28
1,001 - 5,000 exams annually	36.21%	21
5,001 - 10,000 exams annually	5.17%	3
10,001 - 20,000 exams annually	5.17%	3
20,001 - 50,000 exams annually	1.72%	1
50,001+ exams annually	3.45%	2
<b>TOTAL</b>		<b>58</b>

## Q23 What types of exams are offered in second testing center?

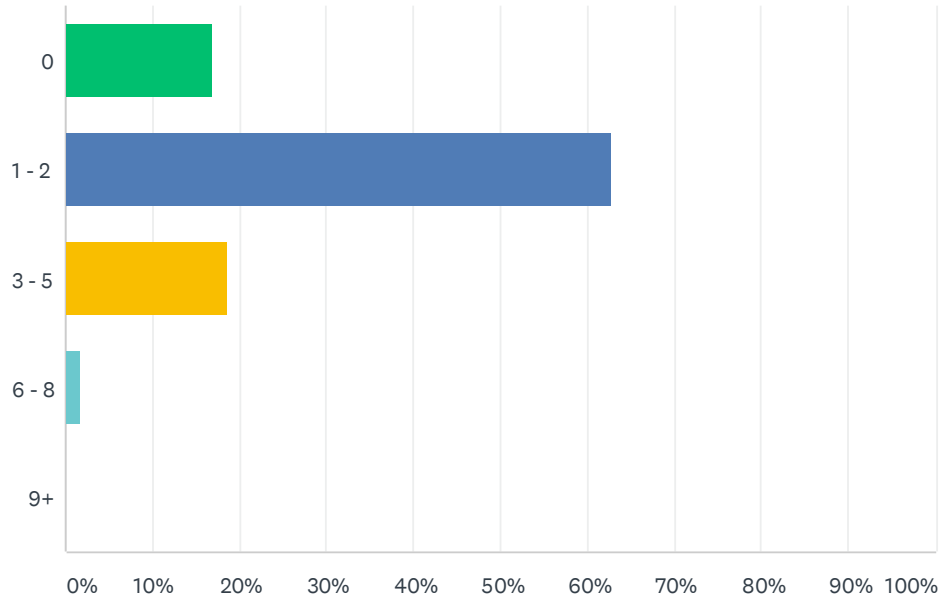
Answered: 60 Skipped: 257



ANSWER CHOICES	RESPONSES	
Standardized computer-based exams	68.33%	41
Standardized paper-based exams	38.33%	23
Placement exams	71.67%	43
Credit by exam	40.00%	24
Classroom or makeup exams	73.33%	44
Accommodated or Non-Standard exams	61.67%	37
Certification/Workforce Development	55.00%	33
Proctored exams for students at your institution	70.00%	42
Proctored exams for students from other institutions	58.33%	35
My office does not give exams	0.00%	0
<b>Total Respondents: 60</b>		

## Q24 Number of full-time testing staff:

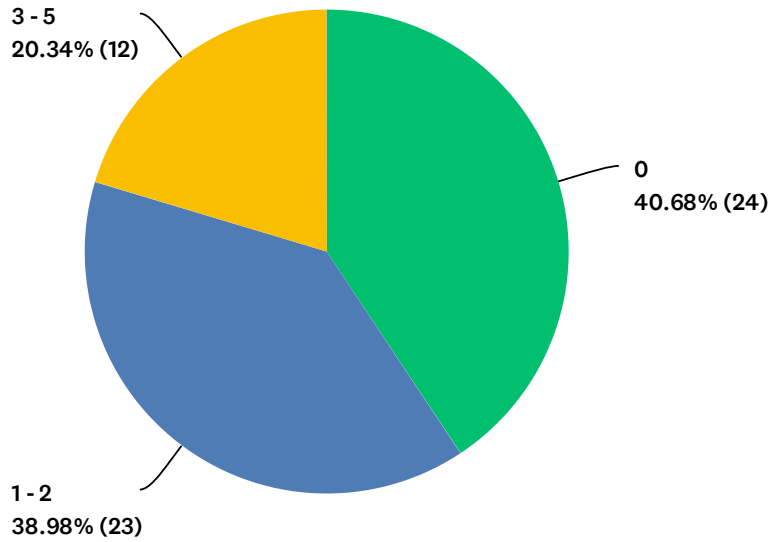
Answered: 59 Skipped: 258



ANSWER CHOICES	RESPONSES	
0	16.95%	10
1 - 2	62.71%	37
3 - 5	18.64%	11
6 - 8	1.69%	1
9+	0.00%	0
<b>TOTAL</b>		<b>59</b>

## Q25 Number of part-time testing staff at second center

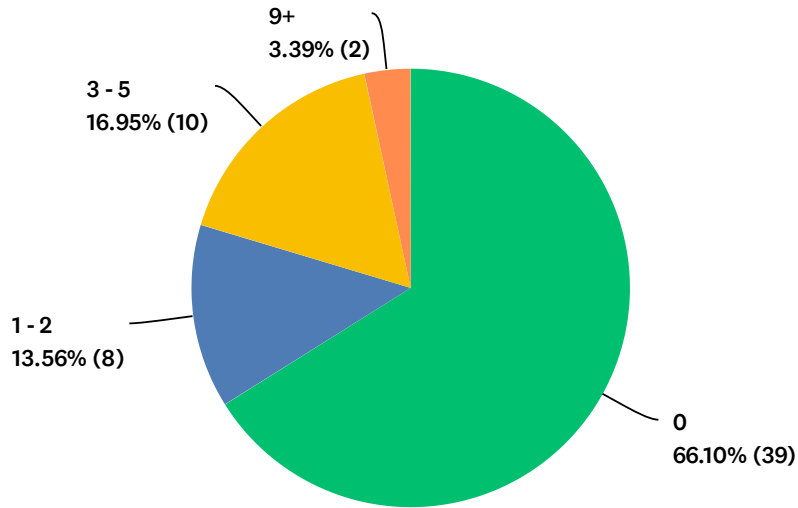
Answered: 59 Skipped: 258



ANSWER CHOICES	RESPONSES	
0	40.68%	24
1 - 2	38.98%	23
3 - 5	20.34%	12
6 - 8	0.00%	0
9+	0.00%	0
TOTAL		59

## Q26 Number of student or graduate testing staff at second center

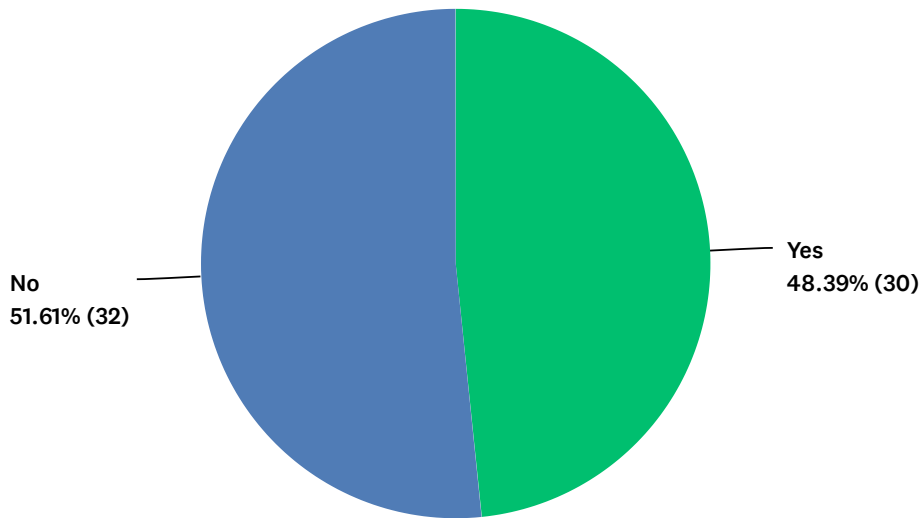
Answered: 59 Skipped: 258



ANSWER CHOICES	RESPONSES	
0	66.10%	39
1 - 2	13.56%	8
3 - 5	16.95%	10
6 - 8	0.00%	0
9+	3.39%	2
<b>TOTAL</b>		<b>59</b>

## Q27 University or College with Multiple Centers has 3+:

Answered: 62 Skipped: 255



ANSWER CHOICES	RESPONSES	
Yes	48.39%	30
No	51.61%	32
TOTAL		62

## Q28 Name of Testing Center:

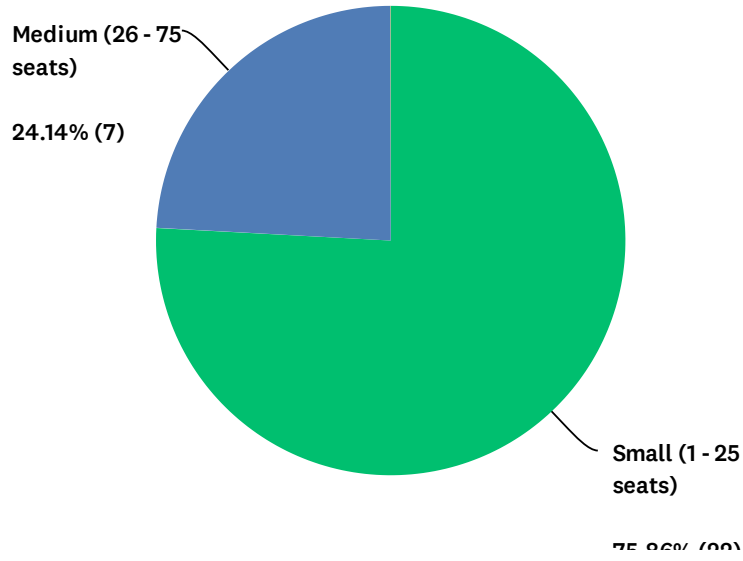
Answered: 30 Skipped: 287

#	RESPONSES	DATE
1	CSM Prince Frederick Testing Center	7/1/2020 5:14 PM
2	Lubbock	6/30/2020 4:49 PM
3	Plano Campus	6/23/2020 11:21 AM
4	Sturm Castle Rock Testing Center	6/22/2020 6:24 PM
5	Central Wyoming College Test Center- Jackson Campus	6/22/2020 11:14 AM
6	Cocoa Campus Asserssment Center	6/22/2020 10:47 AM
7	Francis Tuttle Portland	6/18/2020 10:09 AM
8	Sheboygan Co. Detention Center	6/18/2020 10:01 AM
9	EVC Testing Center	6/18/2020 9:09 AM
10	Southeast Testing Center	6/17/2020 5:49 PM
11	Downtown Testing Center	6/17/2020 5:43 PM
12	Pikes Peak Community College - Rampart Campus	6/17/2020 4:55 PM
13	Seneca @ York University Campus	6/17/2020 4:33 PM
14	University Testing - Campus 2	6/17/2020 4:27 PM
15	Fitzgerald GED Lab	6/17/2020 4:27 PM
16	N/A	6/17/2020 4:06 PM
17	Newaygo campus	6/17/2020 3:28 PM
18	Assessment & Testing (Senior Testing and Proctored Exams)	6/17/2020 3:13 PM
19	Accessibility Services	6/17/2020 3:09 PM
20	Gateway Technical College - Elkhorn Campus	6/17/2020 2:40 PM
21	Madison Area Technical College - Commercial Avenue	6/17/2020 2:17 PM
22	Enumclaw Campus	6/17/2020 2:15 PM
23	COCC Madras Campus Testing Center	6/17/2020 2:14 PM
24	Northwest Campus	6/17/2020 2:13 PM
25	Learning Assessment and Testing Services Aurora Fox Valley	6/17/2020 2:09 PM
26	Metro Campus Testing Center	6/17/2020 2:04 PM
27	Volunteer State Community College - Springfield	6/17/2020 2:03 PM
28	Learning Assessment and Testing Services - Aurora Fox Valley Campus	6/17/2020 2:00 PM
29	Johnson City	6/17/2020 2:00 PM
30	OA	6/16/2020 9:31 AM



## Q29 Size of Third Testing Center:

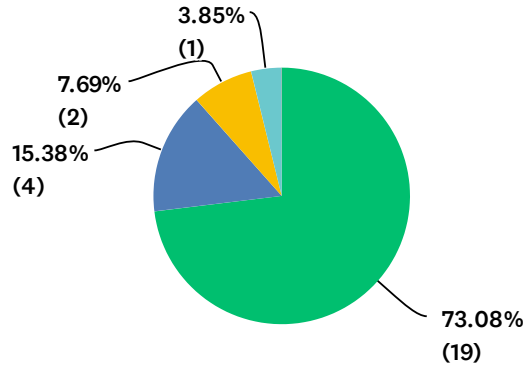
Answered: 29 Skipped: 288



ANSWER CHOICES	RESPONSES	
Small (1 - 25 seats)	75.86%	22
Medium (26 - 75 seats)	24.14%	7
Large (76 or more seats)	0.00%	0
<b>TOTAL</b>		<b>29</b>

### Q30 Approximate number of paper-based exams given annually at third center:

Answered: 26 Skipped: 291

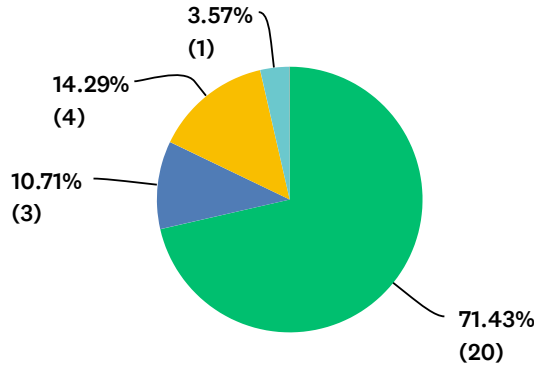


- 1 - 1,000 exams annually
- 1,001 - 5,000 exams annually
- 5,001 - 10,000 exams annually
- 10,001 - 20,000 exams annually
- 20,001 - 50,000 exams annually
- 50,001+ exams annually

ANSWER CHOICES	RESPONSES	
1 - 1,000 exams annually	73.08%	19
1,001 - 5,000 exams annually	15.38%	4
5,001 - 10,000 exams annually	7.69%	2
10,001 - 20,000 exams annually	3.85%	1
20,001 - 50,000 exams annually	0.00%	0
50,001+ exams annually	0.00%	0
<b>TOTAL</b>		<b>26</b>

### Q31 Approximate number of computer-based exams given annually at third center:

Answered: 28 Skipped: 289

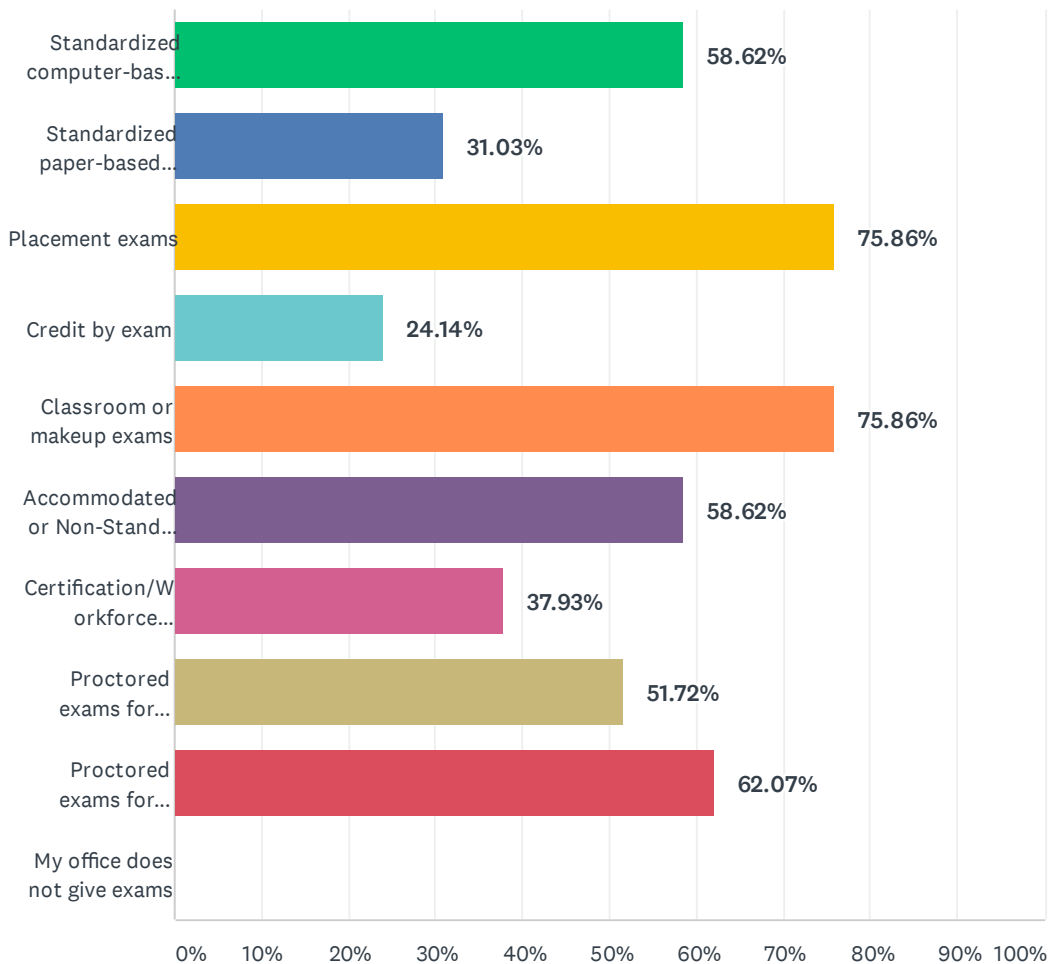


- 1 - 1,000 exams annually
- 1,001 - 5,000 exams annually
- 5,001 - 10,000 exams annually
- 10,001 - 20,000 exams annually
- 20,001 - 50,000 exams annually
- 50,001+ exams annually

ANSWER CHOICES	RESPONSES	
1 - 1,000 exams annually	71.43%	20
1,001 - 5,000 exams annually	10.71%	3
5,001 - 10,000 exams annually	14.29%	4
10,001 - 20,000 exams annually	3.57%	1
20,001 - 50,000 exams annually	0.00%	0
50,001+ exams annually	0.00%	0
<b>TOTAL</b>		<b>28</b>

### Q32 What types of exams are offered in third testing center?

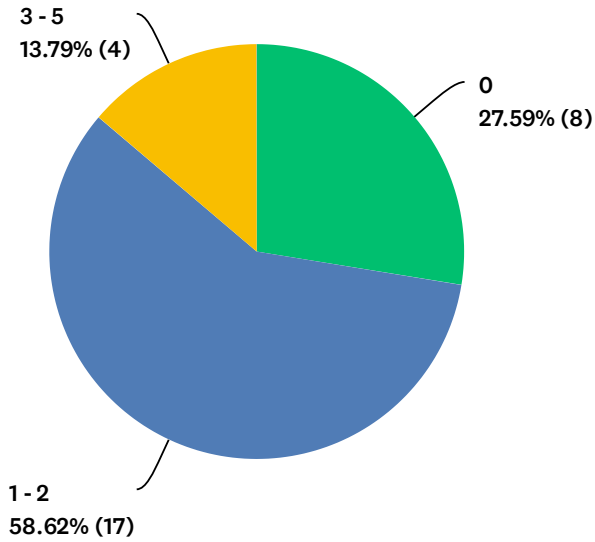
Answered: 29 Skipped: 288



ANSWER CHOICES	RESPONSES	
Standardized computer-based exams	58.62%	17
Standardized paper-based exams	31.03%	9
Placement exams	75.86%	22
Credit by exam	24.14%	7
Classroom or makeup exams	75.86%	22
Accommodated or Non-Standard exams	58.62%	17
Certification/Workforce Development	37.93%	11
Proctored exams for students at your institution	51.72%	15
Proctored exams for students from other institutions	62.07%	18
My office does not give exams	0.00%	0
Total Respondents: 29		

### Q33 Number of full-time testing staff at third center:

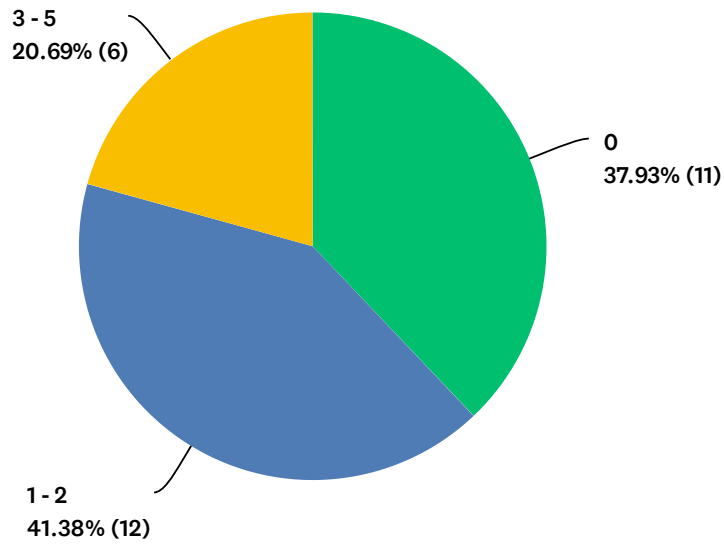
Answered: 29 Skipped: 288



ANSWER CHOICES	RESPONSES	
0	27.59%	8
1 - 2	58.62%	17
3 - 5	13.79%	4
6 - 8	0.00%	0
9+	0.00%	0
<b>TOTAL</b>		<b>29</b>

### Q34 Number of part-time testing staff at third center:

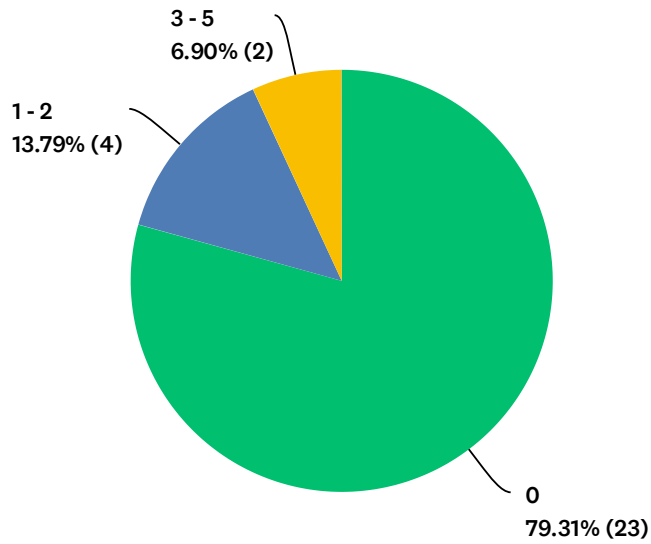
Answered: 29 Skipped: 288



ANSWER CHOICES	RESPONSES	
0	37.93%	11
1 - 2	41.38%	12
3 - 5	20.69%	6
6 - 8	0.00%	0
9+	0.00%	0
<b>TOTAL</b>		<b>29</b>

### Q35 Number of student or graduate testing staff at third center:

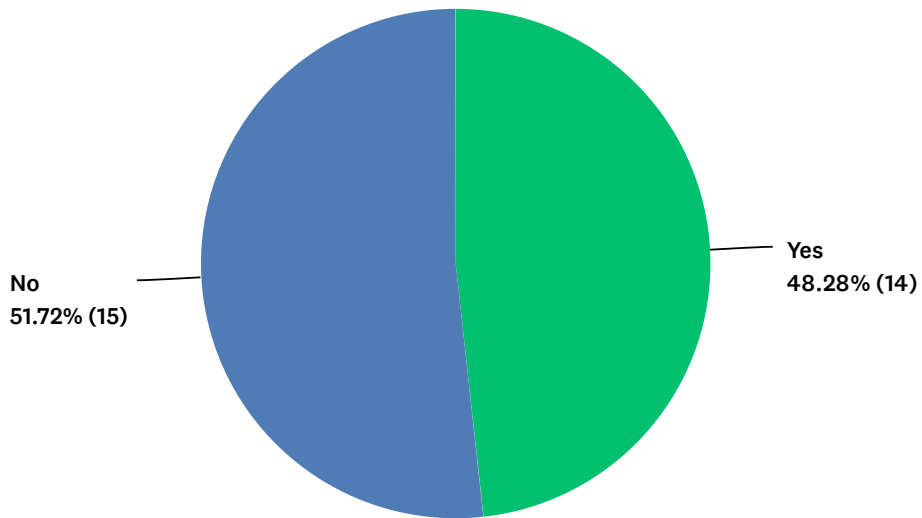
Answered: 29 Skipped: 288



ANSWER CHOICES	RESPONSES	
0	79.31%	23
1 - 2	13.79%	4
3 - 5	6.90%	2
6 - 8	0.00%	0
9+	0.00%	0
<b>TOTAL</b>		<b>29</b>

### Q36 University of College with multiple centers has 4+

Answered: 29 Skipped: 288



ANSWER CHOICES	RESPONSES	
Yes	48.28%	14
No	51.72%	15
TOTAL		29



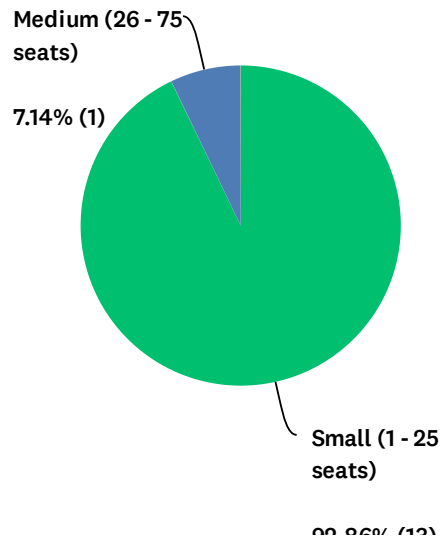
## Q37 Name of Testing Center:

Answered: 14 Skipped: 303

#	RESPONSES	DATE
1	Plainview	6/30/2020 4:50 PM
2	Aurora Downtown Campus	6/23/2020 11:22 AM
3	Titusville Campus Assessment Center	6/22/2020 10:48 AM
4	Manitowoc County Jail	6/18/2020 10:01 AM
5	Sarpy Testing Center	6/18/2020 9:10 AM
6	West Campus Testing Center	6/17/2020 5:50 PM
7	Pikes Peak Community College - Fort Carson	6/17/2020 4:55 PM
8	Moody AirForce Base Testing Center	6/17/2020 4:28 PM
9	Satellite Campuses (3)	6/17/2020 3:10 PM
10	COCC Prineville Testing Center	6/17/2020 2:46 PM
11	East Campus	6/17/2020 2:14 PM
12	Learning Assessment and Testing Services Plano	6/17/2020 2:10 PM
13	Volunteer State Community College - Livingston	6/17/2020 2:04 PM
14	West Campus Testing Center	6/17/2020 2:04 PM

## Q38 Size of Fourth Testing Center:

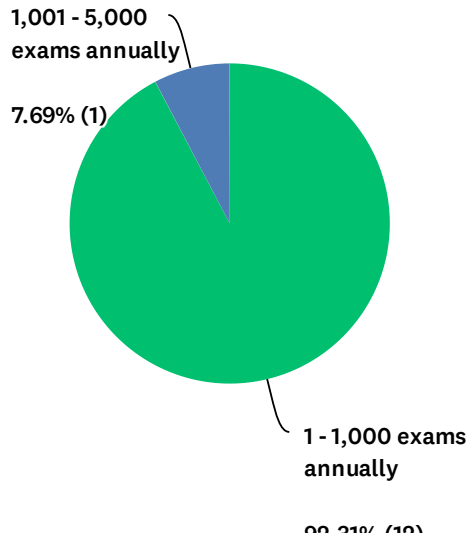
Answered: 14 Skipped: 303



ANSWER CHOICES	RESPONSES	
Small (1 - 25 seats)	92.86%	13
Medium (26 - 75 seats)	7.14%	1
Large (76 or more seats)	0.00%	0
<b>TOTAL</b>		<b>14</b>

### Q39 Approximate number of paper-based exams given annually at fourth center:

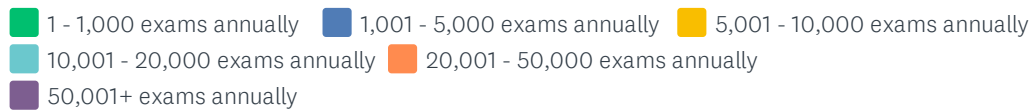
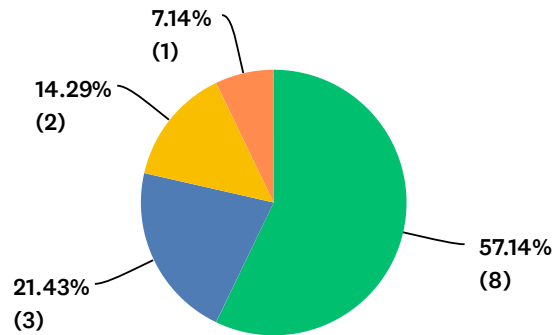
Answered: 13 Skipped: 304



ANSWER CHOICES	RESPONSES	
1 - 1,000 exams annually	92.31%	12
1,001 - 5,000 exams annually	7.69%	1
5,001 - 10,000 exams annually	0.00%	0
10,001 - 20,000 exams annually	0.00%	0
20,001 - 50,000 exams annually	0.00%	0
50,001+ exams annually	0.00%	0
<b>TOTAL</b>		<b>13</b>

## Q40 Approximate number of computer-based exams given annually at fourth center:

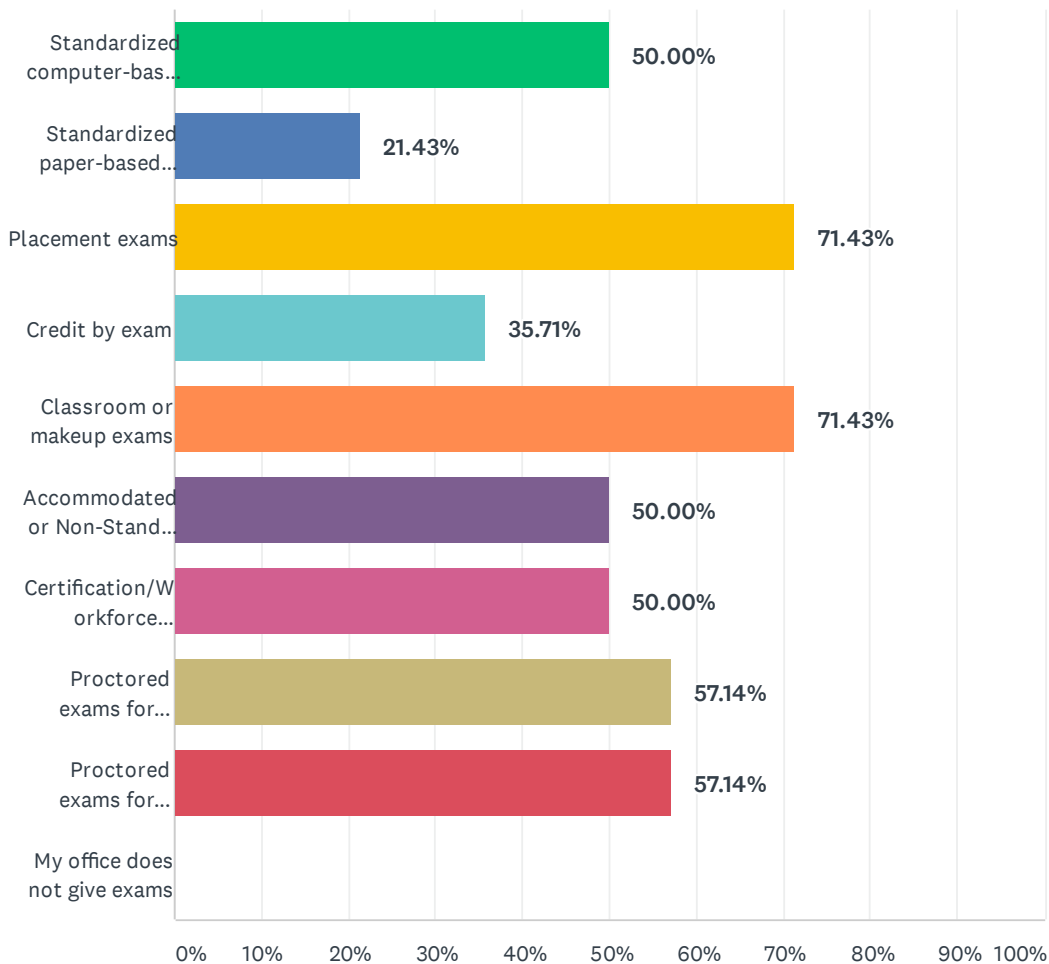
Answered: 14 Skipped: 303



ANSWER CHOICES	RESPONSES	
1 - 1,000 exams annually	57.14%	8
1,001 - 5,000 exams annually	21.43%	3
5,001 - 10,000 exams annually	14.29%	2
10,001 - 20,000 exams annually	0.00%	0
20,001 - 50,000 exams annually	7.14%	1
50,001+ exams annually	0.00%	0
<b>TOTAL</b>		<b>14</b>

## Q41 What types of exams are offered in fourth testing center?

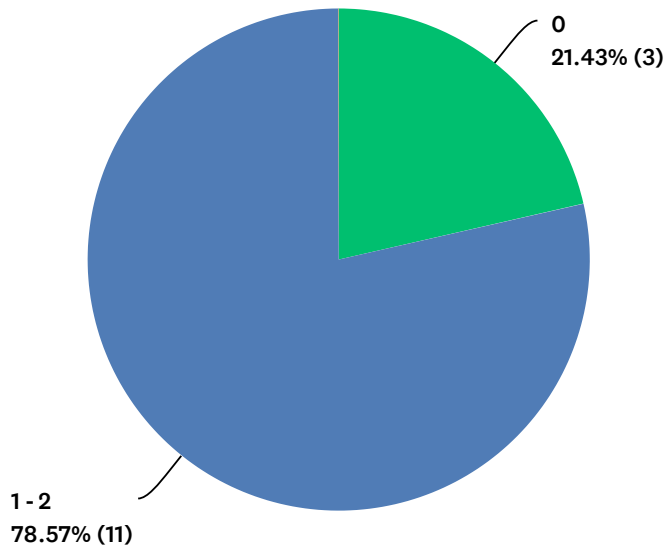
Answered: 14 Skipped: 303



ANSWER CHOICES	RESPONSES	
Standardized computer-based exams	50.00%	7
Standardized paper-based exams	21.43%	3
Placement exams	71.43%	10
Credit by exam	35.71%	5
Classroom or makeup exams	71.43%	10
Accommodated or Non-Standard exams	50.00%	7
Certification/Workforce Development	50.00%	7
Proctored exams for students at your institution	57.14%	8
Proctored exams for students from other institutions	57.14%	8
My office does not give exams	0.00%	0
Total Respondents: 14		

### Q42 Number of full-time testing staff at fourth center:

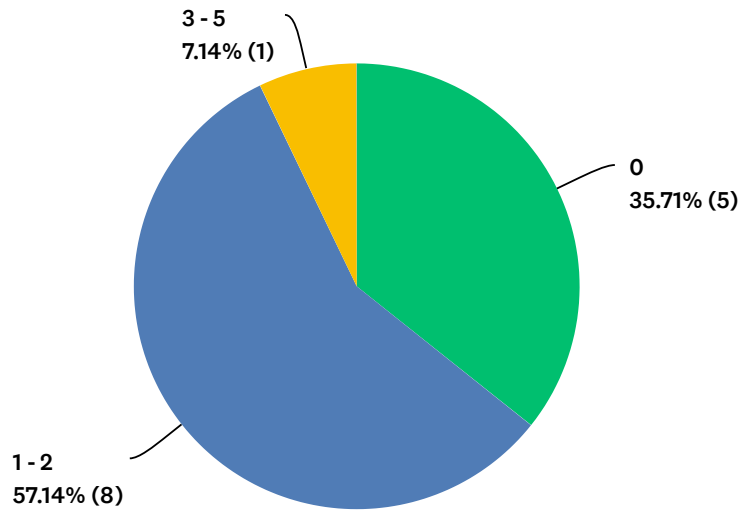
Answered: 14 Skipped: 303



ANSWER CHOICES	RESPONSES	
0	21.43%	3
1 - 2	78.57%	11
3 - 5	0.00%	0
6 - 8	0.00%	0
9+	0.00%	0
<b>TOTAL</b>		<b>14</b>

### Q43 Number of part-time testing staff at fourth center:

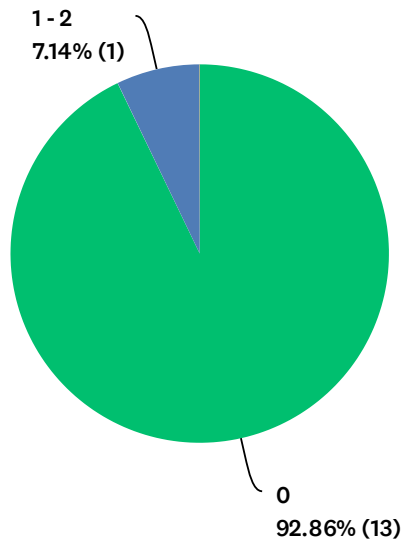
Answered: 14 Skipped: 303



ANSWER CHOICES	RESPONSES	
0	35.71%	5
1 - 2	57.14%	8
3 - 5	7.14%	1
6 - 8	0.00%	0
9+	0.00%	0
<b>TOTAL</b>		<b>14</b>

### Q44 Number of student or graduate testing staff at fourth center:

Answered: 14 Skipped: 303

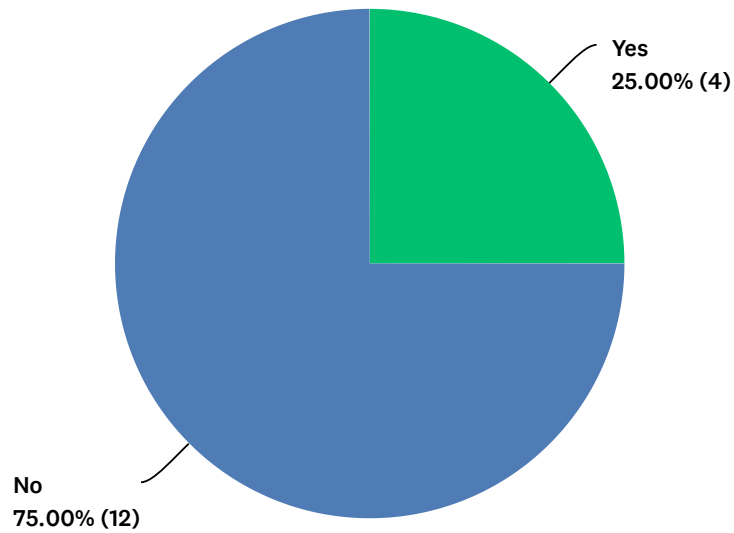


ANSWER CHOICES	RESPONSES	
0	92.86%	13
1 - 2	7.14%	1
3 - 5	0.00%	0
6 - 8	0.00%	0
9+	0.00%	0
<b>TOTAL</b>		<b>14</b>



### Q45 University of College with multiple centers has 5+

Answered: 16 Skipped: 301



ANSWER CHOICES	RESPONSES	
Yes	25.00%	4
No	75.00%	12
TOTAL		16

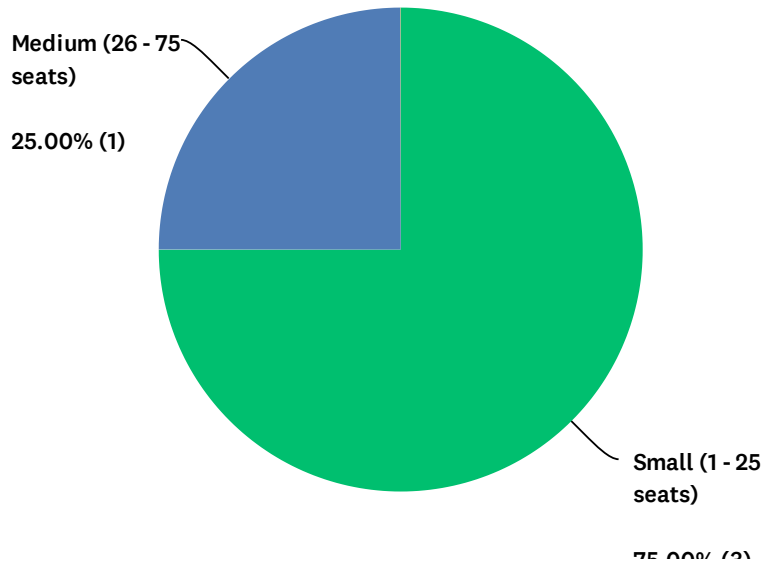
## Q46 Name of Testing Center:

Answered: 4 Skipped: 313

#	RESPONSES	DATE
1	Fremont Testing Center	6/18/2020 9:11 AM
2	Pikes Peak Community College - Peterson Air Force Base	6/17/2020 4:56 PM
3	Valdosta Testing Center	6/17/2020 4:29 PM
4	Desert Vista	6/17/2020 2:15 PM

### Q47 Size of Fifth Testing Center:

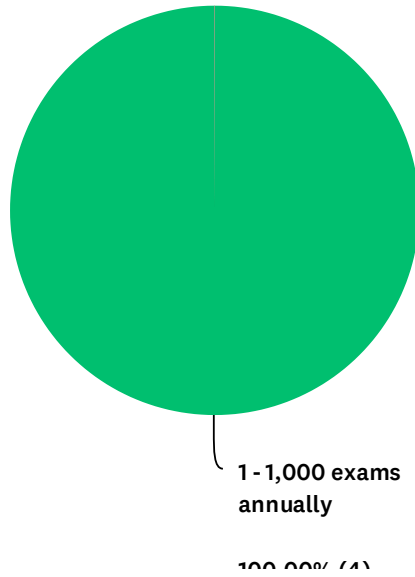
Answered: 4 Skipped: 313



ANSWER CHOICES	RESPONSES	
Small (1 - 25 seats)	75.00%	3
Medium (26 - 75 seats)	25.00%	1
Large (76 or more seats)	0.00%	0
<b>TOTAL</b>		<b>4</b>

## Q48 Approximate number of paper-based exams given annually at fifth center:

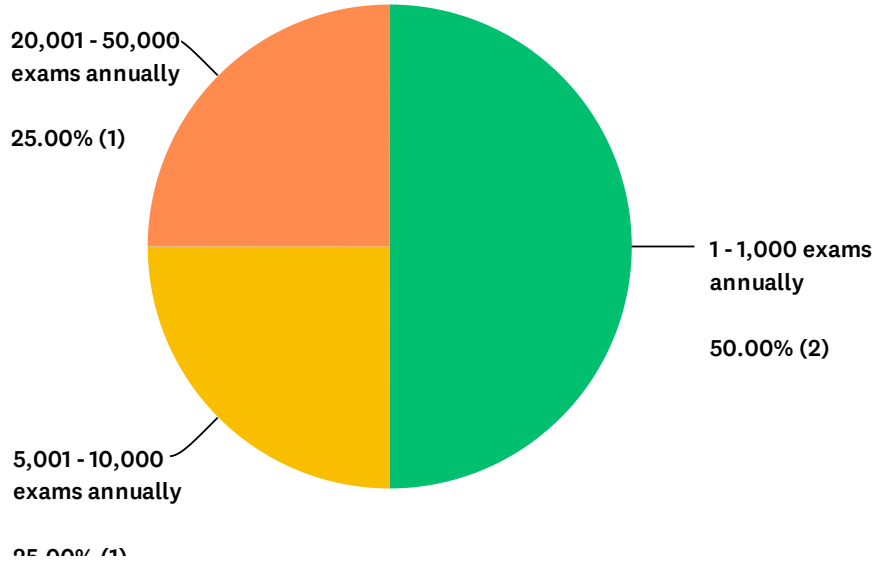
Answered: 4 Skipped: 313



ANSWER CHOICES	RESPONSES	
1 - 1,000 exams annually	100.00%	4
1,001 - 5,000 exams annually	0.00%	0
5,001 - 10,000 exams annually	0.00%	0
10,001 - 20,000 exams annually	0.00%	0
20,001 - 50,000 exams annually	0.00%	0
50,001+ exams annually	0.00%	0
TOTAL		4

### Q49 Approximate number of computer-based exams given annually at fifth center:

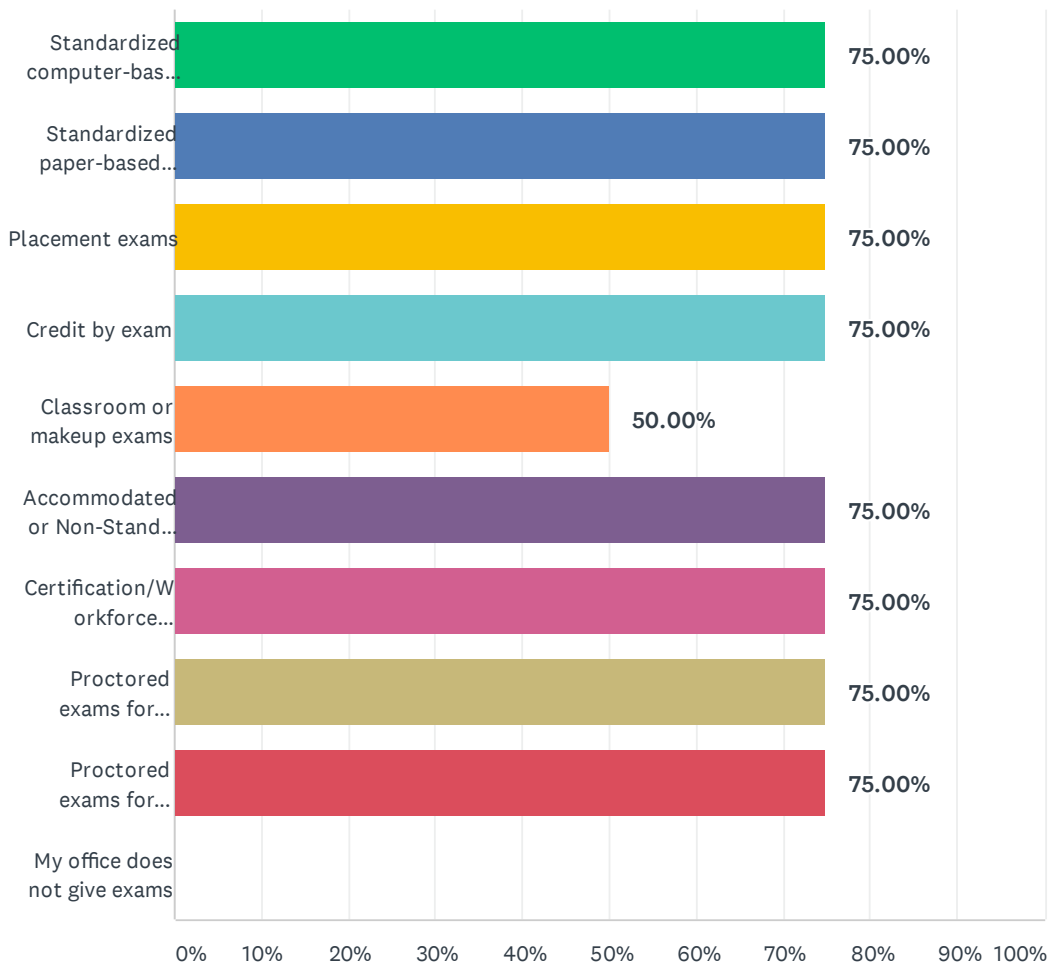
Answered: 4 Skipped: 313



ANSWER CHOICES	RESPONSES	
1 - 1,000 exams annually	50.00%	2
1,001 - 5,000 exams annually	0.00%	0
5,001 - 10,000 exams annually	25.00%	1
10,001 - 20,000 exams annually	0.00%	0
20,001 - 50,000 exams annually	25.00%	1
50,001+ exams annually	0.00%	0
<b>TOTAL</b>		<b>4</b>

## Q50 What types of exams are offered in fifth testing center?

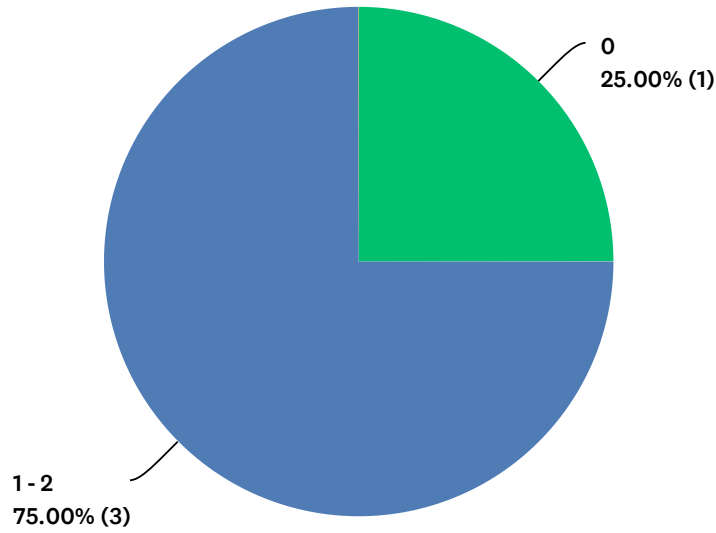
Answered: 4 Skipped: 313



ANSWER CHOICES	RESPONSES	
Standardized computer-based exams	75.00%	3
Standardized paper-based exams	75.00%	3
Placement exams	75.00%	3
Credit by exam	75.00%	3
Classroom or makeup exams	50.00%	2
Accommodated or Non-Standard exams	75.00%	3
Certification/Workforce Development	75.00%	3
Proctored exams for students at your institution	75.00%	3
Proctored exams for students from other institutions	75.00%	3
My office does not give exams	0.00%	0
<b>Total Respondents: 4</b>		

### Q51 Number of full-time testing staff at fifth center:

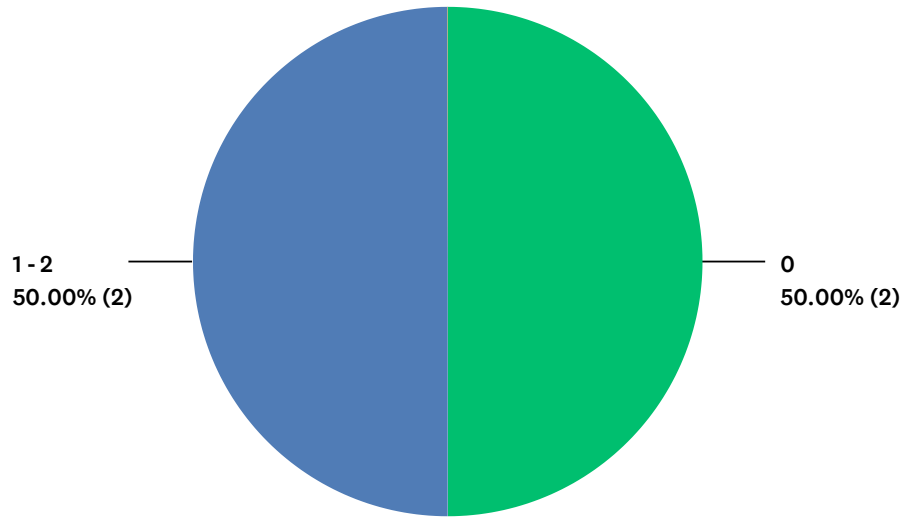
Answered: 4 Skipped: 313



ANSWER CHOICES	RESPONSES	
0	25.00%	1
1 - 2	75.00%	3
3 - 5	0.00%	0
6 - 8	0.00%	0
9+	0.00%	0
<b>TOTAL</b>		<b>4</b>

### Q52 Number of part-time testing staff at fifth center:

Answered: 4 Skipped: 313

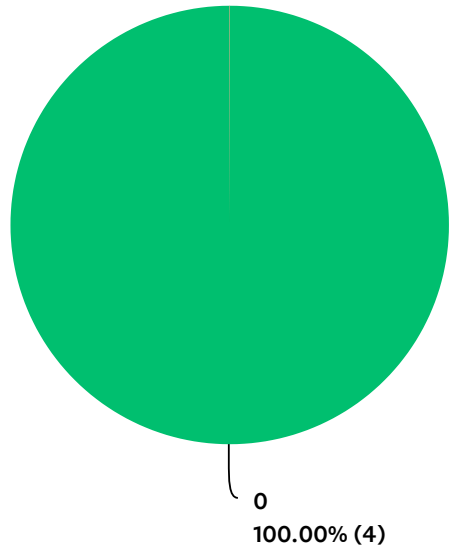


ANSWER CHOICES	RESPONSES	
0	50.00%	2
1 - 2	50.00%	2
3 - 5	0.00%	0
6 - 8	0.00%	0
9+	0.00%	0
<b>TOTAL</b>		<b>4</b>



### Q53 Number of student or graduate testing staff at fifth center:

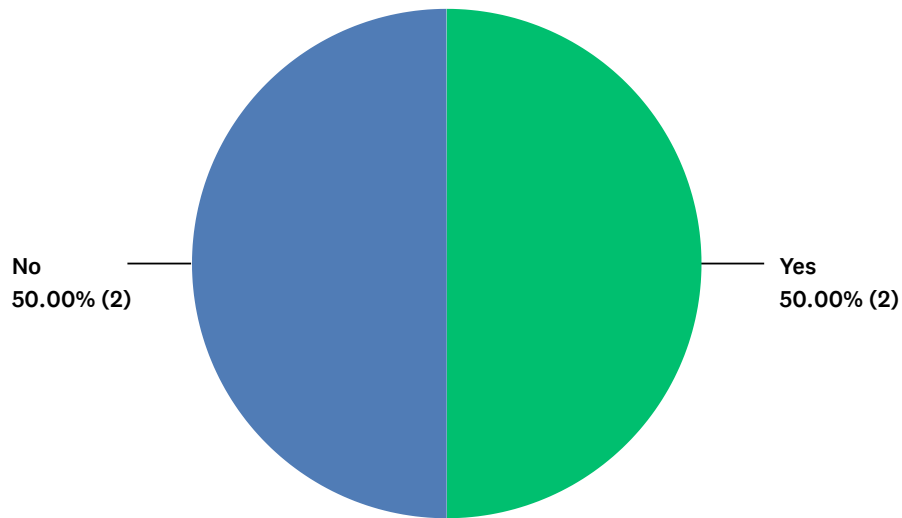
Answered: 4 Skipped: 313



ANSWER CHOICES	RESPONSES	
0	100.00%	4
1 - 2	0.00%	0
3 - 5	0.00%	0
6 - 8	0.00%	0
9+	0.00%	0
<b>TOTAL</b>		<b>4</b>

### Q54 University of College with multiple centers has 6+

Answered: 4 Skipped: 313



ANSWER CHOICES	RESPONSES	
Yes	50.00%	2
No	50.00%	2
<b>TOTAL</b>		<b>4</b>

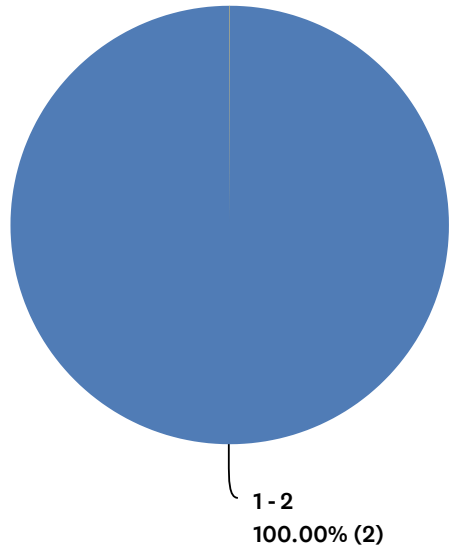
## Q55 Name of Testing Center:

Answered: 2 Skipped: 315

#	RESPONSES	DATE
1	Do Space Testing Center	6/18/2020 9:12 AM
2	Santa Cruz	6/17/2020 2:16 PM

### Q56 Number of full-time testing staff at sixth center:

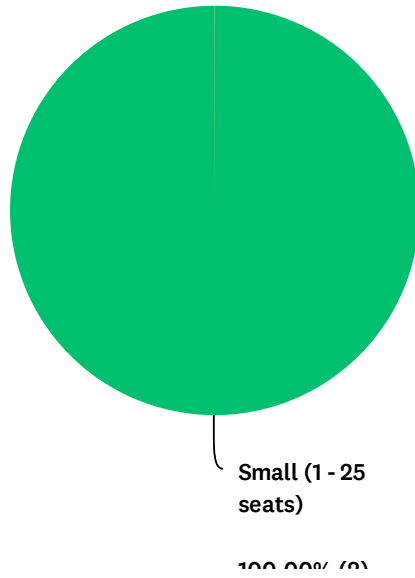
Answered: 2 Skipped: 315



ANSWER CHOICES	RESPONSES	
0	0.00%	0
1 - 2	100.00%	2
3 - 5	0.00%	0
6 - 8	0.00%	0
9+	0.00%	0
<b>TOTAL</b>		<b>2</b>

## Q57 Size of Sixth Testing Center:

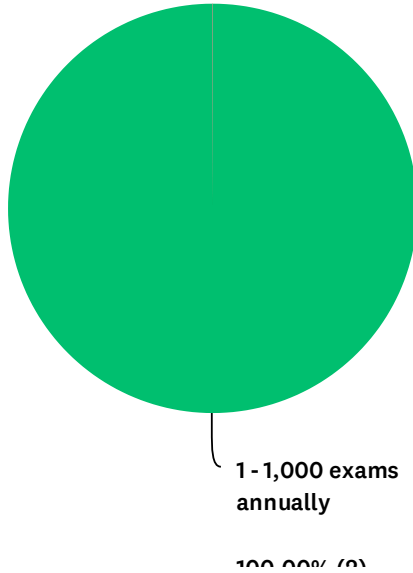
Answered: 2 Skipped: 315



ANSWER CHOICES	RESPONSES	
Small (1 - 25 seats)	100.00%	2
Medium (26 - 75 seats)	0.00%	0
Large (76 or more seats)	0.00%	0
TOTAL		2

## Q58 Approximate number of paper-based exams given annually at sixth center:

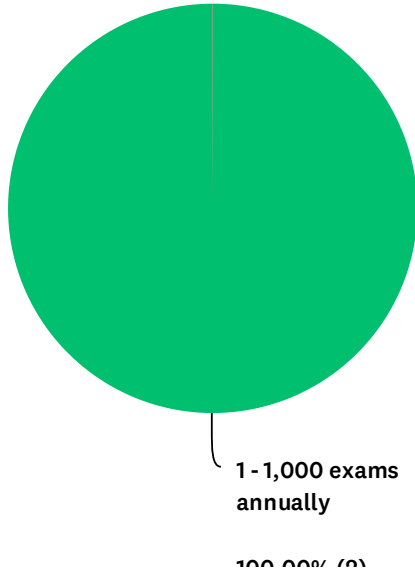
Answered: 2 Skipped: 315



ANSWER CHOICES	RESPONSES	
1 - 1,000 exams annually	100.00%	2
1,001 - 5,000 exams annually	0.00%	0
5,001 - 10,000 exams annually	0.00%	0
10,001 - 20,000 exams annually	0.00%	0
20,001 - 50,000 exams annually	0.00%	0
50,001+ exams annually	0.00%	0
<b>TOTAL</b>		<b>2</b>

## Q59 Approximate number of computer-based exams given annually at sixth center:

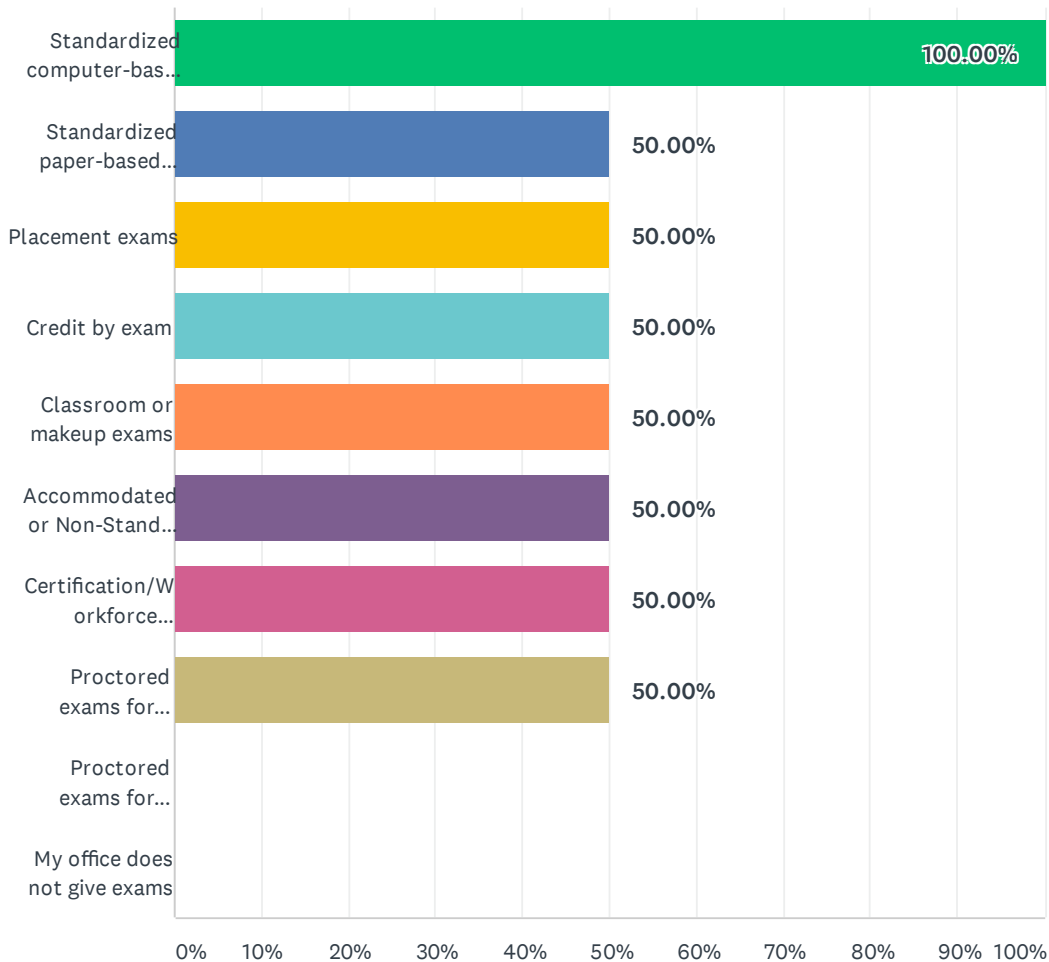
Answered: 2 Skipped: 315



ANSWER CHOICES	RESPONSES	
1 - 1,000 exams annually	100.00%	2
1,001 - 5,000 exams annually	0.00%	0
5,001 - 10,000 exams annually	0.00%	0
10,001 - 20,000 exams annually	0.00%	0
20,001 - 50,000 exams annually	0.00%	0
50,001+ exams annually	0.00%	0
<b>TOTAL</b>		<b>2</b>

## Q60 What types of exams are offered in sixth testing center?

Answered: 2 Skipped: 315

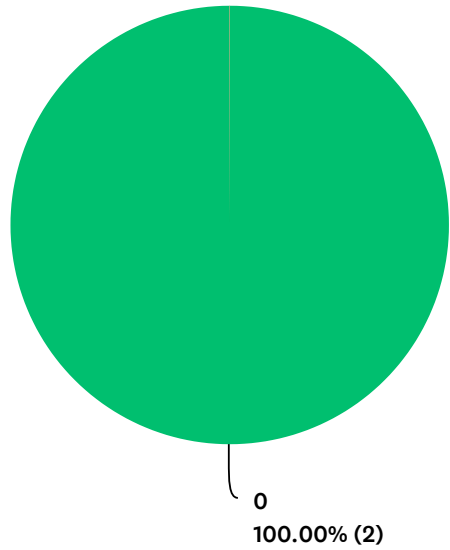


ANSWER CHOICES	RESPONSES	
Standardized computer-based exams	100.00%	2
Standardized paper-based exams	50.00%	1
Placement exams	50.00%	1
Credit by exam	50.00%	1
Classroom or makeup exams	50.00%	1
Accommodated or Non-Standard exams	50.00%	1
Certification/Workforce Development	50.00%	1
Proctored exams for students at your institution	50.00%	1
Proctored exams for students from other institutions	0.00%	0
My office does not give exams	0.00%	0
Total Respondents: 2		



### Q61 Number of part-time testing staff at sixth center:

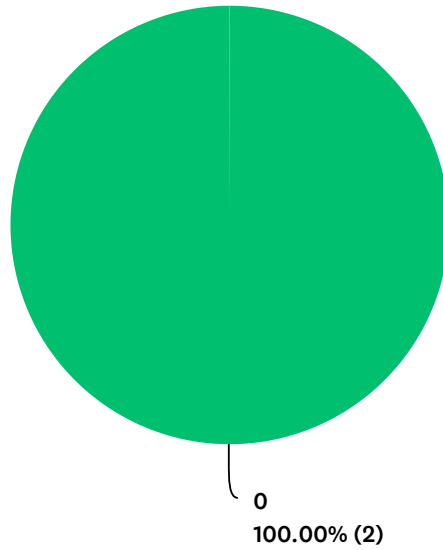
Answered: 2 Skipped: 315



ANSWER CHOICES	RESPONSES	
0	100.00%	2
1 - 2	0.00%	0
3 - 5	0.00%	0
6 - 8	0.00%	0
9+	0.00%	0
<b>TOTAL</b>		<b>2</b>

### Q62 Number of student or graduate testing staff at sixth center:

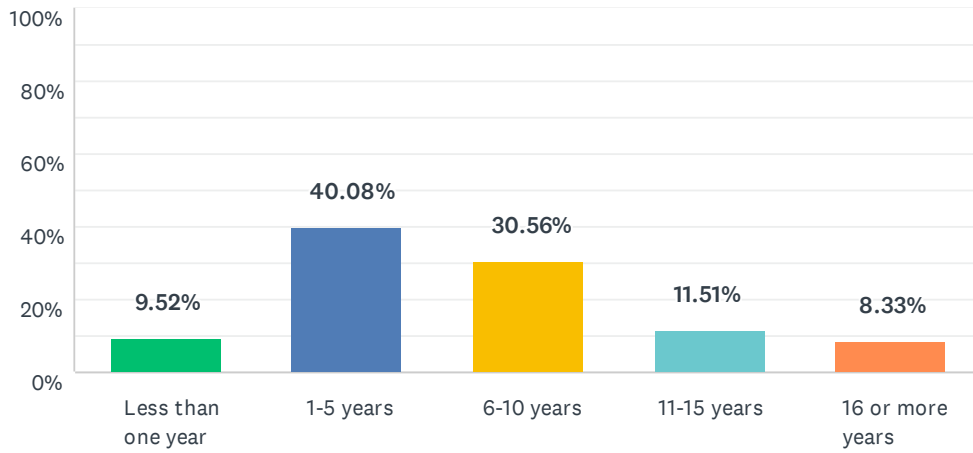
Answered: 2 Skipped: 315



ANSWER CHOICES	RESPONSES	
0	100.00%	2
1 - 2	0.00%	0
3 - 5	0.00%	0
6 - 8	0.00%	0
9+	0.00%	0
<b>TOTAL</b>		<b>2</b>

## Q63 How long have you been a member of NCTA?

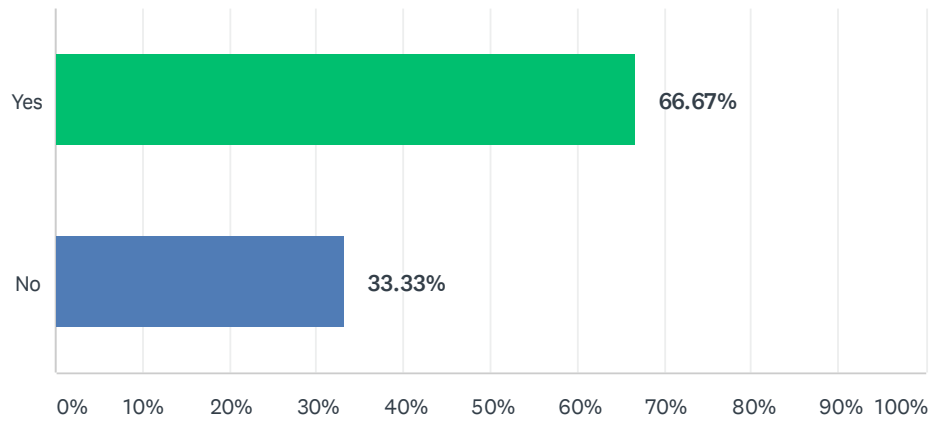
Answered: 252 Skipped: 65



ANSWER CHOICES	RESPONSES	
Less than one year	9.52%	24
1-5 years	40.08%	101
6-10 years	30.56%	77
11-15 years	11.51%	29
16 or more years	8.33%	21
<b>TOTAL</b>		<b>252</b>

### Q64 Have you attended any NCTA events/professional development in the past two years, such as the annual conference or a webinar?

Answered: 252 Skipped: 65



ANSWER CHOICES	RESPONSES	
Yes	66.67%	168
No	33.33%	84
TOTAL		252

## Q65 Which events did you attend?

Answered: 171 Skipped: 146

## NCTA Membership Survey

#	RESPONSES	DATE
1	Webinars - Proctoring, Test Security, Managing Your Center, Test Center Revenue Building, Online Proctoring	7/5/2020 11:05 AM
2	Conference	7/2/2020 4:50 PM
3	2017, 2018, & 2019 NCTA Conferences	7/2/2020 4:08 PM
4	conference	7/2/2020 2:54 PM
5	Annual conference	7/2/2020 2:16 PM
6	NCTA New Orleans, numerous webinars (to many to count)	7/2/2020 2:13 PM
7	N/A	7/2/2020 1:54 PM
8	NCTA conference 2019; webinars as possible	7/2/2020 11:28 AM
9	Scottsdale NCTA Conference	7/2/2020 11:04 AM
10	Annual Conferences	7/2/2020 10:16 AM
11	Conference, webinars	7/2/2020 10:13 AM
12	webinar	7/2/2020 10:11 AM
13	2019 Annual Conference	7/2/2020 9:34 AM
14	NCTA Conferences. Last one attended was in Scottsdale, AZ. I normally am able to attend every other year at the expense of the college district.	7/1/2020 7:41 PM
15	NCTA Conference, Webinars	7/1/2020 5:25 PM
16	NCTA Conference	6/30/2020 5:01 PM
17	Webinars	6/30/2020 4:52 PM
18	Annual Conference Webinars	6/30/2020 2:06 PM
19	NCTA Annual Conference 2019, 2018 and webinar for Testing at Home Solutions	6/30/2020 1:28 PM
20	N/A	6/30/2020 10:43 AM
21	N/A	6/30/2020 10:22 AM
22	2019 NCTA National Conference	6/30/2020 10:09 AM
23	conference	6/30/2020 9:54 AM
24	Webinar and conference	6/30/2020 9:48 AM
25	During the annual conference I focus on security issues, cheating, ADA and personnel.	6/29/2020 9:38 AM
26	New Orleans	6/27/2020 12:30 PM
27	NCTA National Conference 2019 A couple of webinars	6/26/2020 8:38 AM
28	Several NCTA Annual Conferences virtually. And webinars when offered.	6/25/2020 9:22 AM
29	2017	6/25/2020 6:22 AM
30	Conferences and webinars	6/24/2020 7:37 PM
31	Testing at a Post-secondary Institution During a Pandemic Webinar	6/24/2020 6:17 PM
32	2019 Annual Conference	6/23/2020 6:00 PM
33	Testing At Post-Secondary institution during pandemic	6/23/2020 3:37 PM
34	The Impactful Proctor Online Testing in a Pandemic: How to Promote Academic Integrity and Achieve Valid Results	6/23/2020 11:29 AM
35	NCTA 2018 annual conference	6/22/2020 7:26 PM

## NCTA Membership Survey

36	NCTA Conference in New Orleans	6/22/2020 6:48 PM
37	2018 National Conference in AZ Webinars posted on the website	6/22/2020 4:18 PM
38	Annual Conference: New Orleans	6/22/2020 11:47 AM
39	Covid related webinars	6/22/2020 11:20 AM
40	Webinar Accommodated Testing Webinar Remote Testing	6/22/2020 10:55 AM
41	NCTA Conference 2018	6/22/2020 10:54 AM
42	NOLA conference, various webinars	6/22/2020 10:36 AM
43	Conference in Scottsdale, AZ and several webinars related to pandemic.	6/22/2020 8:50 AM
44	Conf 2019 (New Orleans) Conf 2018 (Phoenix)	6/21/2020 11:48 PM
45	Annual Conferences from 2012 to 2019	6/21/2020 10:03 PM
46	Webinar on testing during a pandemic	6/20/2020 1:12 PM
47	a couple of webinars	6/19/2020 3:44 PM
48	I gave a webinar last month. I attended and presented at NCTA 2018 conference.	6/19/2020 2:08 PM
49	2019 National Conference and several webinars	6/19/2020 2:04 PM
50	Annual Conference 2018, 2019 Webinars	6/19/2020 2:04 PM
51	Webinar about reopening testing with Covid-19 restrictions	6/19/2020 11:08 AM
52	Annual conference and webinars	6/19/2020 9:17 AM
53	N/A	6/19/2020 8:15 AM
54	New Orleans and Scottsdale	6/18/2020 7:42 PM
55	Conference and webinars	6/18/2020 7:32 PM
56	webinars	6/18/2020 6:44 PM
57	Conference in New Orleans	6/18/2020 6:27 PM
58	webinars	6/18/2020 6:02 PM
59	webinar on resuming testing during a pandemic	6/18/2020 4:43 PM
60	Annual conference	6/18/2020 3:12 PM
61	NCTA Conference in Florida Webinars	6/18/2020 2:29 PM
62	Most conferences for the last 8+ years.	6/18/2020 2:21 PM
63	Several webinars throughout the past year. Annual conference in New Orleans	6/18/2020 2:01 PM
64	NA	6/18/2020 1:24 PM
65	Webinars	6/18/2020 12:33 PM
66	Annual Conference	6/18/2020 12:31 PM
67	2019 Annual Conference	6/18/2020 12:25 PM
68	webinars	6/18/2020 11:52 AM
69	NCTA at Scottsdale, AZ	6/18/2020 11:31 AM
70	Annual Conference 2019 in New Orleans	6/18/2020 11:03 AM
71	Webinars	6/18/2020 10:45 AM
72	NCTA Phoenix	6/18/2020 10:07 AM
73	conference or webinars	6/18/2020 9:32 AM

## NCTA Membership Survey

74	Webinars	6/18/2020 9:14 AM
75	National Conferences-AZ & New Orleans	6/18/2020 8:52 AM
76	National Conference in New Orleans	6/18/2020 8:49 AM
77	2018 NCTA Conference in Phoenix 2019 NCTA Conference in New Orleans	6/18/2020 8:32 AM
78	NCTA Conference in Ohio	6/18/2020 8:26 AM
79	National Conference	6/18/2020 7:14 AM
80	NCTA 2019 New Orleans & NCTA 2018 Scottsdale	6/17/2020 8:25 PM
81	The virtual yearly conferences and most recently the webinar: Testing at a Post-secondary Institution During a Pandemic	6/17/2020 7:25 PM
82	conferences	6/17/2020 6:34 PM
83	National Conference in Cincinnati, OH Various webinars in the past three months	6/17/2020 6:08 PM
84	N/A	6/17/2020 5:56 PM
85	Webinar	6/17/2020 5:52 PM
86	Conference and webinars	6/17/2020 5:52 PM
87	Annual conference	6/17/2020 5:33 PM
88	NCTA National Conference and Webinars	6/17/2020 5:19 PM
89	Webinars and conferences	6/17/2020 5:07 PM
90	NCTA Conference 2018 in Scottsdale NCTA Conference 2019 in New Orleans	6/17/2020 5:05 PM
91	NCTA Conference 2019 New Orleans	6/17/2020 5:05 PM
92	National 2018 and 2019	6/17/2020 4:58 PM
93	Conference in New Orleans	6/17/2020 4:50 PM
94	webinars; can't remember which ones	6/17/2020 4:37 PM
95	Webinar	6/17/2020 4:35 PM
96	NCTA Conference	6/17/2020 4:35 PM
97	NCTA Annual Conference - 2018; two webinars on remote proctoring	6/17/2020 4:34 PM
98	2018 NCTA National Conference in Scottsdale, AZ	6/17/2020 4:29 PM
99	NCTA Conferences. St Pete, Cincinnati, New Orleans.	6/17/2020 4:24 PM
100	Annual Conference	6/17/2020 4:22 PM
101	Conferences in Cincinnati and Seattle	6/17/2020 4:20 PM
102	Annual Conference	6/17/2020 4:15 PM
103	2018 & 2019 NCTA conference	6/17/2020 4:10 PM
104	Multiple webinars, most recently Testing at a Post-Secondary Institution During a Pandemic	6/17/2020 4:08 PM
105	pandemic testing, testing centers of the future, psychology of cheating	6/17/2020 4:06 PM
106	2019 National Conference	6/17/2020 3:57 PM
107	conference	6/17/2020 3:50 PM
108	NCTA - New Orleans conference	6/17/2020 3:45 PM
109	conference	6/17/2020 3:42 PM
110	Webinars	6/17/2020 3:35 PM
111	Virtual conference recordings and every webinar available	6/17/2020 3:33 PM



## NCTA Membership Survey

112	Have only attended 2017 annual conference	6/17/2020 3:31 PM
113	2019 Annual Conference	6/17/2020 3:29 PM
114	Annual Conference	6/17/2020 3:27 PM
115	Both national conferences and occasional webinars	6/17/2020 3:22 PM
116	WEBINARS	6/17/2020 3:17 PM
117	Testing at a Post-secondary Institution During a Pandemic	6/17/2020 3:15 PM
118	Several webinars	6/17/2020 3:07 PM
119	Virtual conferences, professional development webinars	6/17/2020 3:05 PM
120	National Conferences, Several Webinars	6/17/2020 3:02 PM
121	N-a	6/17/2020 2:52 PM
122	On-line Testing in a Pandemic Testing at a Post-Secondary Institution During a Pandemic	6/17/2020 2:46 PM
123	Webinars	6/17/2020 2:42 PM
124	2019 Conference, too many webinars to list 2005 through 2018 Conferences	6/17/2020 2:40 PM
125	San Diego, Scottsdale, Cincinnati, Seattle, Denver, St. Pete Beach,	6/17/2020 2:37 PM
126	2019 Conference, a virtual conference, and a recent webinar	6/17/2020 2:34 PM
127	2019 Conference	6/17/2020 2:32 PM
128	Webinars	6/17/2020 2:31 PM
129	NCTA Conference 2019	6/17/2020 2:30 PM
130	n/a	6/17/2020 2:28 PM
131	2019 New Orleans, LA 2017 Cincinnati, OH	6/17/2020 2:26 PM
132	Annual Conference and webinars	6/17/2020 2:25 PM
133	NCTA annual conferences 2014, 2015, 2017, 2018, 2019	6/17/2020 2:22 PM
134	Conference, Webinars	6/17/2020 2:22 PM
135	Scottsdale NCTA	6/17/2020 2:21 PM
136	webinars	6/17/2020 2:21 PM
137	Webinars	6/17/2020 2:20 PM
138	Annual Conventions	6/17/2020 2:20 PM
139	Webinar last month and attended last years conference in New Orleans	6/17/2020 2:19 PM
140	NCTA Annual conference and several webinars	6/17/2020 2:19 PM
141	NCTA Conference 2019	6/17/2020 2:18 PM
142	Annual Conferences	6/17/2020 2:18 PM
143	NCTA Annual Conference 2019, 2018, 2017	6/17/2020 2:18 PM
144	Annual Conference in 2018, webinars	6/17/2020 2:17 PM
145	Online webinars	6/17/2020 2:16 PM
146	NCTA Conference (5 years ago)	6/17/2020 2:16 PM
147	NCTA conference	6/17/2020 2:14 PM
148	Instead of Teamwork, work on the team Webinar. Third Party Certification Test Delivery Webinar. How to promote academic Integrity and achieve valid results Webinar. Testing at a Post-secondary institution during a pandemic Webinar.	6/17/2020 2:13 PM

## NCTA Membership Survey

149	2019 Conference, several webinars	6/17/2020 2:13 PM
150	Annual conference and webinars	6/17/2020 2:12 PM
151	2019 NCTA Annual Conf.	6/17/2020 2:12 PM
152	Annual conference Webinar	6/17/2020 2:12 PM
153	Webinars	6/17/2020 2:11 PM
154	2018 NCTA Conference	6/17/2020 2:10 PM
155	NCTA Conference 2018 and 2019	6/17/2020 2:10 PM
156	New Orleans conference	6/17/2020 2:09 PM
157	national conference in New Orleans 2019	6/17/2020 2:09 PM
158	Several different webinars	6/17/2020 2:09 PM
159	Online Testing in A Pandemic Webinar	6/17/2020 2:09 PM
160	annual conference 2019	6/17/2020 2:08 PM
161	Webinars	6/17/2020 2:07 PM
162	Annual conference last year in New Orleans	6/17/2020 2:07 PM
163	Annual conference in New Mexico	6/17/2020 2:05 PM
164	NCTA Conferences (NOLA) webinar	6/17/2020 2:03 PM
165	Conference	6/17/2020 2:03 PM
166	NCTA Conferences	6/17/2020 2:01 PM
167	None	6/17/2020 2:00 PM
168	NCTA Conference 2019	6/17/2020 2:00 PM
169	3-Seattle, Phoenix and New Orleans	6/17/2020 1:59 PM
170	conference, webinars	6/16/2020 9:34 AM
171	Annual Conference, Webinars	6/11/2020 1:52 PM

**Q66 What types of professional development or events would you like to see offered by NCTA in the future?**

Answered: 163 Skipped: 154

## NCTA Membership Survey

#	RESPONSES	DATE
1	Establishing/maintaining Test Center Budget	7/5/2020 11:05 AM
2	Tips on creating and updating Standard Proctoring Procedures guide, and tips on standardizing the training of new proctors.	7/2/2020 7:27 PM
3	more conferences	7/2/2020 4:50 PM
4	none at this time	7/2/2020 2:13 PM
5	It would be useful to have workshops/seminars/events that focus on the new, more rapidly changing testing landscape and what that means for the future of testing centers, as well as us as testing professionals.	7/2/2020 1:55 PM
6	Webinars continue to be a good option for me.	7/2/2020 11:28 AM
7	More complex webinars on dealing with Testing during CV-19	7/2/2020 11:04 AM
8	Procedures for an emergency shutdown	7/2/2020 10:16 AM
9	Same	7/2/2020 10:13 AM
10	Conferences and additional webinars	7/2/2020 10:11 AM
11	More webinars on all topics testing. Hopefully I will have more time to attend them in the future.	7/2/2020 9:34 AM
12	Maybe something liked a Linked-In portfolio for our members.	7/1/2020 7:41 PM
13	Future of Testing in remote setting, how to select a remote testing vendor.	7/1/2020 5:25 PM
14	N/A	6/30/2020 4:52 PM
15	Ideas related to COVID-19 protocol	6/30/2020 10:22 AM
16	NA	6/30/2020 10:18 AM
17	Handling Test Violations with Online Testing; guidelines for Readers/Scribes	6/30/2020 10:09 AM
18	How to prove your worth as a testing center	6/30/2020 9:54 AM
19	topics geared towards smaller test sites, under 20 seats	6/27/2020 12:30 PM
20	webinar events that can be viewed on my schedule - i.e. online conferences, misc. webinars, etc	6/26/2020 8:38 AM
21	I love the webinars that I can do anytime and also offer to my staff.	6/25/2020 9:22 AM
22	Software and testing policies; best practices	6/25/2020 6:22 AM
23	The webinars are always good.	6/24/2020 7:37 PM
24	Webinars, Round Table Discussion, Workshops	6/24/2020 6:17 PM
25	Enoy webinars from a variety of speakers, even other testing centers	6/24/2020 8:56 AM
26	More conferences	6/23/2020 6:00 PM
27	How other testing centers use data to better manage their centers	6/23/2020 3:37 PM
28	Signs to look for testing misconduct	6/23/2020 11:29 AM
29	N/A	6/22/2020 7:34 PM
30	TSIA 2.0	6/22/2020 7:26 PM
31	Remote Proctoring	6/22/2020 6:48 PM
32	1) Webinars on types of tests , testing companies, or testing procedures/best practices/current events/etc. 2) NCTA/State Affinity Group Meetings	6/22/2020 6:19 PM
33	Updates on how the testing industry is changing and will change. Continuing the reminders of why we do what we do.	6/22/2020 4:18 PM
34	Remote work	6/22/2020 11:47 AM

## NCTA Membership Survey

35	none	6/22/2020 11:20 AM
36	Webinar	6/22/2020 10:55 AM
37	More regionally-specific events/networking. I want to know what my area testing centers are doing moreso than testing centers all over the country.	6/22/2020 10:54 AM
38	Specific training on CAS standards and Academic Integrity issues.	6/22/2020 10:36 AM
39	I have been pretty happy with those you offer thus far. I am not sure what I would like to see in the future.	6/22/2020 10:24 AM
40	Other centers' operations	6/22/2020 8:50 AM
41	Spring in person events	6/21/2020 11:48 PM
42	Continue to provide evens related to revenue generating opportunities	6/21/2020 10:03 PM
43	Proctor training for staff	6/20/2020 1:12 PM
44	-proctor certification -how to create home grown remote proctoring -how to expand business	6/19/2020 3:44 PM
45	webinars and conferences are great	6/19/2020 2:08 PM
46	More webinars	6/19/2020 2:04 PM
47	More webinars related to the current Covid conditions	6/19/2020 2:04 PM
48	Additional webinars. Listservs based on different topics	6/19/2020 9:17 AM
49	any and all	6/18/2020 7:42 PM
50	BOFs or break outs for certain topics, like institutions or a certain size, or that offer certain types of exams or that make up their budget in a certain way.	6/18/2020 7:32 PM
51	webinar on certification process, tips on developing plan.	6/18/2020 6:44 PM
52	Something on online proctoring options and how people are doing it, based on COVID. Disability/Accessibility testing for those with accommodations. Proctoring security risks and dealing with confrontation/conflict. Handling conflict in TC's with very small staff.	6/18/2020 6:27 PM
53	maybe more webinars	6/18/2020 6:02 PM
54	other webinars	6/18/2020 4:43 PM
55	Certifications for Proctors, etc.	6/18/2020 2:29 PM
56	More non-corporate sponsored webinars.	6/18/2020 2:21 PM
57	Mentoring for certification. Is it possible to have smaller regional conferences? Web-based training or meet-ups.	6/18/2020 2:05 PM
58	Continued webinars	6/18/2020 2:01 PM
59	The history and background of why some nationwide policies exist.	6/18/2020 1:25 PM
60	Webinar's on test security & and ways students cheat.	6/18/2020 12:33 PM
61	Online networking events: I need to connect to other professionals so I can get and give timely information	6/18/2020 12:27 PM
62	More on how to be holisitc in a more transactional environement.	6/18/2020 12:25 PM
63	online conference and webinars	6/18/2020 11:52 AM
64	More webinars available for all, not just specific schools	6/18/2020 11:43 AM
65	I'd like to see more of the sorts of member-led workshops I found at the annual meeting being offered virtually--that would enable us to have more staff participate. No way am I going to be able to afford to bring anyone with me to the next annual conference (unless you do it in our city-Boston is nice!) but the people I supervise would enjoy and benefit from being able to interact more with people from other operations around the country.	6/18/2020 11:03 AM
66	Continued webinars about common testing topics. Security, cheating, how to schedule for all	6/18/2020 10:45 AM

## NCTA Membership Survey

	the testing needs, how to grow strategically, how to develop a testing manual, etc.	
67	Small Groups throughout the year best practices Mentorship Site Visits in local areas	6/18/2020 10:07 AM
68	Webinars	6/18/2020 10:05 AM
69	Security and correct way to administer exams for testing companies (ETS, PV, Kryterion, ACT, Scantron, PSI, etc.)	6/18/2020 9:33 AM
70	more webinars, local symposiums	6/18/2020 9:14 AM
71	Customer Service	6/18/2020 9:14 AM
72	How to migrate to online scheduling and remote proctoring options	6/18/2020 8:52 AM
73	Personal Experiences from larger testing centers	6/18/2020 8:49 AM
74	Modernation of TC checck-in procedures	6/18/2020 8:32 AM
75	An NCTA Conference in Michigan	6/18/2020 8:26 AM
76	Not sure	6/18/2020 7:26 AM
77	Focus on working remotely	6/18/2020 7:14 AM
78	Navigating this new testing landscape in light of Covid-19. For example, all the new remotely proctored options.	6/17/2020 7:25 PM
79	conferences, online workshops, webinars	6/17/2020 6:34 PM
80	Specifics on how people are opening both small computer testing lab and classroom paper and pencil testing	6/17/2020 6:08 PM
81	I think the events currently offered are relevant. I unable to attend because don't have the staff to cover the Testing Center. I think you currently offer live session at Ncta.	6/17/2020 5:57 PM
82	N/A	6/17/2020 5:55 PM
83	Webinar on re-opening protocols	6/17/2020 5:54 PM
84	Military students & diversity awareness training	6/17/2020 5:52 PM
85	Conference and webinar	6/17/2020 5:52 PM
86	Best practices/modified testing procedures as a result of COVID-19	6/17/2020 5:33 PM
87	I'm open to a variety of topics	6/17/2020 5:19 PM
88	New Clients/Test Sponsors	6/17/2020 5:07 PM
89	More webinars	6/17/2020 5:05 PM
90	Anything that I can also include my staff that are not NCTA members	6/17/2020 4:50 PM
91	Continue the annual conferences and options to view presentations from conferences or events that one may not be able to attend.	6/17/2020 4:45 PM
92	more webinars about technology, staff training	6/17/2020 4:37 PM
93	Something that can be attended online.	6/17/2020 4:35 PM
94	Test Security, Remote Proctoring	6/17/2020 4:35 PM
95	Increasing revenues	6/17/2020 4:29 PM
96	I really enjoy the conferences and the range of topics	6/17/2020 4:24 PM
97	Test accommodations. Student/Instructor/Staff priorities and relationship.	6/17/2020 4:20 PM
98	Annual NCTA conference	6/17/2020 4:10 PM
99	webinar, training/certification programs	6/17/2020 4:08 PM
100	I like what you have had - more along those lines	6/17/2020 4:06 PM

## NCTA Membership Survey

101	online, virtual	6/17/2020 4:05 PM
102	Certification Processes by Professional testing services ie: Pearson Vue, Kryterion, CTAS,	6/17/2020 3:57 PM
103	virtual	6/17/2020 3:50 PM
104	I've been to two conferences, New Orleans and Seattle. I think what is being offered is helpful. In light of 2020, I think some seminars on online/remote testing would be great. Particularly, I would like to see test companies come together and create a somewhat uniform template for remote testing. Everyone is recreating the wheel right now (in part because no one wants to share secrets), but that hinders progress. Perhaps some info on open source options is the way to go. There are free and open source lockdown browsers and monitoring software. They may be a bit crude, but the more they are used, the more refined they will become and the more flexible and integratable they will be.	6/17/2020 3:45 PM
105	common issues that testing center face every day	6/17/2020 3:42 PM
106	Webinars	6/17/2020 3:35 PM
107	workshops	6/17/2020 3:33 PM
108	More webinars and professional development opportunities in general.	6/17/2020 3:33 PM
109	Loved the annual conference. Please keep doing that!	6/17/2020 3:32 PM
110	All things with computer based testing	6/17/2020 3:27 PM
111	Continued working through Covid-19 topics	6/17/2020 3:22 PM
112	COVID INTERRUPTED INFO	6/17/2020 3:17 PM
113	Panel discussions by professionals from other institutions, events that focus on smaller testing centers	6/17/2020 3:15 PM
114	how to increase money in our testing area and how to demand that testing companies do not leave us, their clients, on hold for 1.5 hours. That isn't right and we are all their client as we hold the phone for over an hour while the poor student stares at us, AND other people need to check in.	6/17/2020 3:14 PM
115	On line	6/17/2020 3:12 PM
116	More webinars covering assessment strategies	6/17/2020 3:07 PM
117	Discussion group(s) on moving forward after a pandemic, emergency procedures to include a pandemic, best practices, ideal test center / renovations after a pandemic, ideal training practices in a pandemic	6/17/2020 3:05 PM
118	Sessions on assessment and reporting. Not just the CAS but looking at specific samples of assessment pieces and the reporting.	6/17/2020 3:02 PM
119	Online Accessibility	6/17/2020 2:57 PM
120	N-a	6/17/2020 2:52 PM
121	Description of how Testing field is changing via tech, who certifies, rigor	6/17/2020 2:46 PM
122	proctor certification training in interpreting test results, KR 20 & KR 21 and item analysis	6/17/2020 2:40 PM
123	Coping with COVID-19 changes	6/17/2020 2:37 PM
124	Conferences, Webinars, classes	6/17/2020 2:31 PM
125	n/a	6/17/2020 2:28 PM
126	Webinars	6/17/2020 2:26 PM
127	Professional growth / financial management / certifications and standards	6/17/2020 2:25 PM
128	regional conferences	6/17/2020 2:22 PM
129	Conference, Webinars, instructor-led training	6/17/2020 2:22 PM
130	More discussions about best practices during covid and other testing related questions and	6/17/2020 2:21 PM

## NCTA Membership Survey

	solutions	
131	more webinar recordings. Even if I plan to attend a webinar, something often happens in my office to prevent it. I'd like to see a recording of it.	6/17/2020 2:21 PM
132	Virtual Conference	6/17/2020 2:20 PM
133	The annual conference - hopefully it will be held in 2021. I was going to attend 2020 conference but now it is being done virtually	6/17/2020 2:20 PM
134	What is already offered is fine	6/17/2020 2:20 PM
135	Much of the same	6/17/2020 2:19 PM
136	More webinars since I'm Canadian and it's expensive to travel. I would appreciate more webinars that are backed by psychometric principles rather than what TCAs think is important/helpful.	6/17/2020 2:18 PM
137	Continue professional development in the areas of webinars and conferences	6/17/2020 2:18 PM
138	NCTA Annual Conference! Webinars	6/17/2020 2:18 PM
139	Further webinars in the future - budget will be a real issue going forward.	6/17/2020 2:16 PM
140	x	6/17/2020 2:14 PM
141	NA	6/17/2020 2:13 PM
142	Remote operations, academic integrity, test security webinars	6/17/2020 2:13 PM
143	I think some Zoom conferences may be great way to interact	6/17/2020 2:13 PM
144	More webinars	6/17/2020 2:12 PM
145	n/a	6/17/2020 2:12 PM
146	Annual conference in-person Continuing Education type training opportunities	6/17/2020 2:12 PM
147	Collaboration Zoom Meetings	6/17/2020 2:11 PM
148	NA	6/17/2020 2:10 PM
149	N/A	6/17/2020 2:10 PM
150	More webinars	6/17/2020 2:09 PM
151	webinars, self-study, moocs	6/17/2020 2:09 PM
152	Webinars, short training courses, regional workshops	6/17/2020 2:09 PM
153	Webinars due to cuts to travel budgets	6/17/2020 2:09 PM
154	webinars	6/17/2020 2:08 PM
155	Not sure	6/17/2020 2:07 PM
156	This is all too new for me - anything is helpful	6/17/2020 2:05 PM
157	Best Practices Cheating prevention Fake ID	6/17/2020 2:04 PM
158	Proctor Training for Staff and Administrators	6/17/2020 2:03 PM
159	Discounts for other testings	6/17/2020 2:02 PM
160	More vendor fairs for new business development that is so critical for revenue-based testing centers	6/17/2020 2:02 PM
161	Remote Testing Tips	6/17/2020 2:01 PM
162	Unknown	6/17/2020 1:58 PM
163	more webinars!	6/16/2020 9:34 AM



Q67 What additional features/improvements would you like to see on the NCTA website?

Answered: 112 Skipped: 205

## NCTA Membership Survey

#	RESPONSES	DATE
1	Not sure.	7/5/2020 11:05 AM
2	N/A	7/2/2020 7:27 PM
3	Improvement in navigation. It is difficult to locate some of the member information that I want. Also the CCTC portion of the site is really awkward.	7/2/2020 4:08 PM
4	none at this time	7/2/2020 2:13 PM
5	None that I can think of at this time.	7/2/2020 1:55 PM
6	Easier access, view archived webinars, conferences, etc.	7/2/2020 12:19 PM
7	I would like the search for a center function to be more user friendly - we have many students/faculty who are apparently unable to navigate it successfully.	7/2/2020 11:28 AM
8	None	7/2/2020 11:04 AM
9	COVID19 Tab	7/2/2020 10:16 AM
10	N/a	7/2/2020 10:13 AM
11	The ability for State / Regional Organizations to update their own information.	7/2/2020 9:34 AM
12	I havent checked it in about 6 months. With COVID and I was out on FMLA 2 months end of 2019. Very busy just getting work done.	7/1/2020 7:41 PM
13	More training opportunities for new person in testing world.	7/1/2020 5:25 PM
14	N/A	6/30/2020 4:52 PM
15	N/A	6/30/2020 10:22 AM
16	NA	6/30/2020 10:18 AM
17	More Webinars about Testing during COVID-19	6/30/2020 10:09 AM
18	BLOGS	6/30/2020 9:54 AM
19	The ability to break the membership list down by state or a region. Many times I am in need of a test administrator in a specific area but do not have or know of a way to search for a specific by location or university/college.	6/29/2020 9:38 AM
20	NA	6/25/2020 6:22 AM
21	Easier, more intuitive navigation	6/24/2020 7:37 PM
22	I am not sure at this point, but maybe an online depository of how to, what not to do and/or current research from centers willing to share.	6/24/2020 6:17 PM
23	none	6/24/2020 8:56 AM
24	More workshops during the year.	6/23/2020 6:00 PM
25	N/A	6/23/2020 3:37 PM
26	Easier to navigate and find things	6/23/2020 11:29 AM
27	N/A	6/22/2020 7:34 PM
28	N/A	6/22/2020 7:26 PM
29	None	6/22/2020 6:48 PM
30	A wiki or similar resource for testing-related searches	6/22/2020 6:19 PM
31	No suggestions here.	6/22/2020 4:18 PM
32	what you do helps me lots	6/22/2020 11:20 AM
33	Greater use of Sandbox	6/22/2020 10:55 AM
34	Simplified	6/22/2020 10:36 AM

## NCTA Membership Survey

35	Not sure	6/22/2020 10:24 AM
36	N/a	6/21/2020 11:48 PM
37	Not sure	6/19/2020 2:08 PM
38	The find a testing center map appears to be hard for outsiders to navigate. I get a lot of inquiries from students and faculty trying to use it and they are confused on a regular basis.	6/19/2020 2:04 PM
39	Recommended reading - different articles	6/19/2020 9:17 AM
40	n/a	6/18/2020 7:42 PM
41	some links to relevant and interesting short articles or videos	6/18/2020 4:43 PM
42	More interactive	6/18/2020 2:29 PM
43	The CCTC list-serve at times is a little "clunky" to me when searching for test sites in a specific city. It could use some TLC.	6/18/2020 2:21 PM
44	Vendor resources, creative strategies - would be nice to have repository instead of just searching through list serv	6/18/2020 2:01 PM
45	I haven't had a chance to full explore the NCTA website to give any critique.	6/18/2020 1:25 PM
46	It looks good now.	6/18/2020 12:33 PM
47	more shared documents	6/18/2020 11:52 AM
48	Must the CCTC login be different from our other login? Makes things confusing.	6/18/2020 11:03 AM
49	I have no idea if this was possible, but I would love it if there was an archive of all the emails that have been sent out by NCTA members. I will save relevant emails that I think I will need in the future. But if there was a place I could go on the NCTA to read everything that people have said about lockers, PSI, etc. that would be amazing!	6/18/2020 10:45 AM
50	The list serve	6/18/2020 10:07 AM
51	NA	6/18/2020 9:14 AM
52	N/A	6/18/2020 8:52 AM
53	none	6/18/2020 8:49 AM
54	An easier way to locate old threads in the listserv.	6/18/2020 8:26 AM
55	Not sure	6/18/2020 7:26 AM
56	Instructions on how to post on the list serve	6/18/2020 7:14 AM
57	I can't think of any.	6/17/2020 7:25 PM
58	N/A	6/17/2020 5:57 PM
59	N/A	6/17/2020 5:55 PM
60	more webinars or local training	6/17/2020 5:52 PM
61	None I can think of	6/17/2020 5:52 PM
62	I'm fine.	6/17/2020 5:19 PM
63	N/A	6/17/2020 5:07 PM
64	none	6/17/2020 5:05 PM
65	easier navigation to access must needed resources	6/17/2020 4:58 PM
66	n/a	6/17/2020 4:35 PM
67	None	6/17/2020 4:35 PM
68	N/A	6/17/2020 4:29 PM
69	account pages are difficult to navigate	6/17/2020 4:08 PM

## NCTA Membership Survey

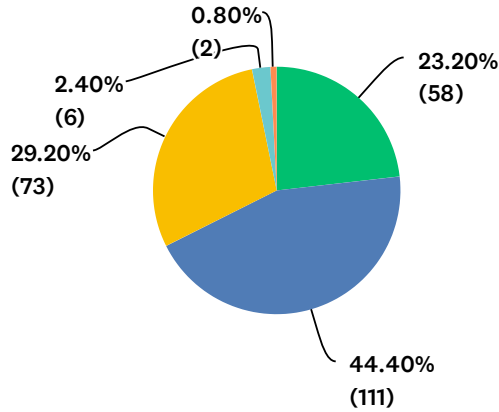
70	unsure	6/17/2020 4:06 PM
71	If you go to the Find a CCTC Participant website and try to use the map feature, it errors out and says you need to login to use it. Searching by zipcode with the manual search works without a login. Students looking for a center will likely find this clunky and may ignore the manual search (the map is large and manual search is on a separate page, so I wouldn't be surprised). Just add the manual search below the map, on the same screen, or allow people to use the map. It's been like this for years and always struck me as a very odd decision. This should be an easy update. The other aspects that have been built out, like posting video and notes, is appreciated.	6/17/2020 3:45 PM
72	n/a	6/17/2020 3:42 PM
73	None that I can think of.	6/17/2020 3:35 PM
74	More webinars and professional development opportunities in general; would prefer the message board feature to return	6/17/2020 3:33 PM
75	can't think of anything	6/17/2020 3:32 PM
76	None	6/17/2020 3:27 PM
77	More national testing trends/statistics	6/17/2020 3:12 PM
78	NA	6/17/2020 3:07 PM
79	Keep up to date, testing resources for test companies and test centers	6/17/2020 3:05 PM
80	Provide sample resources on the site, have emails for all committees to us.	6/17/2020 3:02 PM
81	It seems difficult to find any resources now. Finding those used to be much easier. The website feels a little overwhelming and hard to navigate too. I feel that it needs updating as some features do not appear to function correctly.	6/17/2020 2:53 PM
82	N/a	6/17/2020 2:52 PM
83	Great site. Hope to get back involved with NCTA. New President at our college champions professional development. Thank goodness!	6/17/2020 2:46 PM
84	chat feature easier search of membership database	6/17/2020 2:40 PM
85	NA	6/17/2020 2:31 PM
86	n/a	6/17/2020 2:28 PM
87	Mentors	6/17/2020 2:26 PM
88	Forum type / former listserv operation	6/17/2020 2:25 PM
89	A discussion forum with options to subscribe to threads or topics. The listserv is pretty much useless to me since most people don't know how to use it effectively.	6/17/2020 2:22 PM
90	not sure	6/17/2020 2:22 PM
91	It needs to be easier to change information and the platform needs to be more user friendly both on the front end and back end. For example, most websites are mobile friendly at the moment. However, this site is not mobile friendly.	6/17/2020 2:21 PM
92	n/a	6/17/2020 2:21 PM
93	What is already on the site is fine	6/17/2020 2:20 PM
94	none	6/17/2020 2:18 PM
95	A guide on how to set up a new testing center	6/17/2020 2:18 PM
96	Ability for group discussions by test center sizes (small, medium, large) and by type of testing offered (revenue-based or classroom testing or proctoring for other schools or accommodated testing etc.)	6/17/2020 2:18 PM
97	Technological Testing Platforms	6/17/2020 2:16 PM

## NCTA Membership Survey

98	x	6/17/2020 2:14 PM
99	NA	6/17/2020 2:13 PM
100	NA	6/17/2020 2:13 PM
101	n/a	6/17/2020 2:12 PM
102	n/a	6/17/2020 2:11 PM
103	NA	6/17/2020 2:10 PM
104	N/A	6/17/2020 2:10 PM
105	More news posts	6/17/2020 2:09 PM
106	make it easier to add and remove members	6/17/2020 2:09 PM
107	N/A	6/17/2020 2:07 PM
108	None	6/17/2020 2:04 PM
109	N/A	6/17/2020 2:03 PM
110	more networking outside of email blasts.	6/17/2020 2:02 PM
111	Testing policies and procedures samples	6/17/2020 2:01 PM
112	Unknown	6/17/2020 1:58 PM

### Q68 Do you find NCTA e-blasts (email messages sent to the entire NCTA membership outside of the listserv) to be an effective communication tool?

Answered: 250 Skipped: 67



■ Extremely effective   
 ■ Very effective   
 ■ Somewhat effective   
 ■ Not so effective  
■ Not at all effective

ANSWER CHOICES	RESPONSES	
Extremely effective (1)	23.20%	58
Very effective (2)	44.40%	111
Somewhat effective (3)	29.20%	73
Not so effective (4)	2.40%	6
Not at all effective (5)	0.80%	2
<b>TOTAL</b>		<b>250</b>

BASIC STATISTICS				
Minimum	Maximum	Median	Mean	Standard Deviation
1.00	5.00	2.00	2.13	0.82

## Q69 What can NCTA do to improve e-blast communications?

Answered: 128 Skipped: 189

## NCTA Membership Survey

#	RESPONSES	DATE
1	Good as is.	7/5/2020 11:05 AM
2	It is very effective already	7/2/2020 7:27 PM
3	The scope of my center is so small, these communications are often more appropriate for the centers with broader portfolios. I do not find them particularly useful but that is because of the limitations of my office, not the quality of the e-blasts.	7/2/2020 4:10 PM
4	I don't know	7/2/2020 2:14 PM
5	Nothing that I can think of at this time.	7/2/2020 1:55 PM
6	Haven't seen one that I can remember	7/2/2020 11:04 AM
7	N/A	7/2/2020 10:16 AM
8	N/a	7/2/2020 10:13 AM
9	Unsure.	7/2/2020 9:34 AM
10	NA	7/1/2020 7:42 PM
11	N/A	6/30/2020 4:52 PM
12	not sure	6/30/2020 1:29 PM
13	Its great the way it is currently	6/30/2020 10:22 AM
14	NA	6/30/2020 10:18 AM
15	N/A	6/30/2020 10:09 AM
16	NA	6/30/2020 9:54 AM
17	N/A	6/30/2020 9:49 AM
18	Maybe have two types of e-blast communications. One for important announcements that members cannot respond to and a second that can be a response or chat type email. I believe a number of emails become a sounding board for someones opinion rather than providing important information.	6/29/2020 9:38 AM
19	don't know	6/27/2020 12:31 PM
20	I am on the listserv, but I am not aware of receiving e-blast communication.	6/26/2020 8:38 AM
21	Don't know	6/24/2020 7:37 PM
22	N/A	6/24/2020 6:17 PM
23	none	6/24/2020 8:56 AM
24	None	6/23/2020 3:37 PM
25	N/A	6/22/2020 7:34 PM
26	a/n	6/22/2020 7:26 PM
27	Label emails under a topic. There are so many emails that come through daily and it's time consuming to go through each one.	6/22/2020 6:49 PM
28	don't know	6/22/2020 6:19 PM
29	?	6/22/2020 4:18 PM
30	N/A	6/22/2020 10:56 AM
31	Encourage all members to include their email addresses in their email signatures so that people can respond to them directly. Ask people not to reply to the listserv every time a new/recertified testing center is announced. It's my least favorite thing ever to get 20 emails saying "congratulations" to someone else!	6/22/2020 10:54 AM
32	Keep them sort and to the point	6/22/2020 10:36 AM



## NCTA Membership Survey

33	nothing	6/22/2020 10:24 AM
34	Sometimes end up in spam/junk folder and I miss opportunities	6/22/2020 8:53 AM
35	N/a	6/21/2020 11:48 PM
36	Not sure	6/19/2020 2:08 PM
37	Also include information on social media	6/19/2020 9:17 AM
38	I dont even know how to access the blast	6/18/2020 7:42 PM
39	Do we really need to see everyone congratulating the newly certified centers? Yes, we are all excited for them, but when I have to wade through 15-20 "Congratulations" with on other content, that is bothersome.	6/18/2020 7:33 PM
40	n/a	6/18/2020 6:44 PM
41	na	6/18/2020 6:28 PM
42	keep them very infrequent or targeted.. seems like some relate to american institutions only while we are in canada	6/18/2020 4:43 PM
43	NA	6/18/2020 2:29 PM
44	Nothing...it's great and very useful!	6/18/2020 2:21 PM
45	n/a	6/18/2020 2:01 PM
46	Honestly I don't like the reply all feature. I see a lot of back and forth communication that is not necessary and time-consuming	6/18/2020 1:37 PM
47	No comment.	6/18/2020 1:26 PM
48	n/a	6/18/2020 12:32 PM
49	N/a But I am going to make comment regarding the next question (#66). There is not an option for never used the listserv. Which I haven't because I do not know how.	6/18/2020 12:29 PM
50	Things are changing so quickly right now that I feel I need shorter, more frequent communications.	6/18/2020 12:28 PM
51	NA	6/18/2020 11:14 AM
52	I think they are as effective as emails can get really.	6/18/2020 11:03 AM
53	Members do not litter the list serv with short comments like "thank you" or "me too" .	6/18/2020 10:05 AM
54	NA	6/18/2020 9:14 AM
55	N/A	6/18/2020 8:53 AM
56	none	6/18/2020 8:49 AM
57	Consolidate non-critical topics into the newsletter	6/18/2020 8:34 AM
58	I think they're fine.	6/18/2020 8:26 AM
59	not sure	6/18/2020 7:26 AM
60	N/A	6/17/2020 8:01 PM
61	I can't think of anything.	6/17/2020 7:25 PM
62	Filter congratulation and how was your weekend emails from the ones with useful information	6/17/2020 7:00 PM
63	Maybe a little more often	6/17/2020 6:08 PM
64	One feature that I wish you would reconsider is the email chain/blasts. I think there should be an option to only respond to individuals who send the email not the NCTA list as a whole unless this was your preference. The emails are overwhelming at times.	6/17/2020 5:57 PM
65	target current testing needs	6/17/2020 5:52 PM
66	Nothing I can think of	6/17/2020 5:52 PM

## NCTA Membership Survey

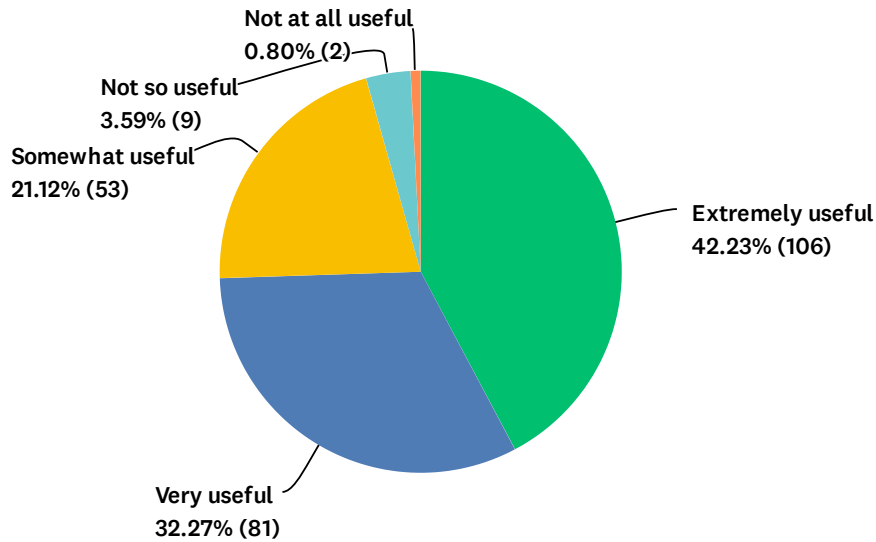
67	I'm fine	6/17/2020 5:19 PM
68	Send out NCTA communications on a schedule so people know when to look for it. I often overlook it. Also, since I have been home, it can junk up my email since I don't have as good as service as I do at work.	6/17/2020 5:07 PM
69	No improvements at this time	6/17/2020 5:05 PM
70	Title them different so they do not get lost in the filed listserv emails	6/17/2020 4:54 PM
71	n/a	6/17/2020 4:35 PM
72	Nothing at this time	6/17/2020 4:35 PM
73	N/A	6/17/2020 4:29 PM
74	Don't know	6/17/2020 4:16 PM
75	nothing	6/17/2020 4:08 PM
76	I am not sure	6/17/2020 4:06 PM
77	a	6/17/2020 3:57 PM
78	na	6/17/2020 3:47 PM
79	There really aren't that many messages sent out. The ones that are seem fine. In response to the question below - How useful do you find the NCTA listserv? Sometimes it is helpful. Questions that can be easily googled are very obnoxious. It's about half/half what comes through, and when someone raises a really good question or inquiry, it often seems to go unanswered. Some of the great or common inquiries could use a home on the NCTA website so people can refer to that or build upon collective wisdom.	6/17/2020 3:46 PM
80	n/a	6/17/2020 3:42 PM
81	NA	6/17/2020 3:35 PM
82	not so many, be able to opt-in and out by category	6/17/2020 3:34 PM
83	no ideas	6/17/2020 3:33 PM
84	They usually end up in my Junk/spam folder, but that may be due to institution's IT settings	6/17/2020 3:33 PM
85	.	6/17/2020 3:29 PM
86	Nothing	6/17/2020 3:27 PM
87	xxx	6/17/2020 3:23 PM
88	Keep to bare needed, to much email, overall	6/17/2020 3:12 PM
89	NA	6/17/2020 3:07 PM
90	I think some items that go to the listserv should be sent via e-blasts such as awards, grant, volunteer, any conference, announcements should be done through e-blasts	6/17/2020 3:02 PM
91	Na	6/17/2020 2:53 PM
92	I am a two year school supporting 4 year students from a local university. I like getting CC and Univ info. Keep both levels in the loop for communication.	6/17/2020 2:46 PM
93	send them more often	6/17/2020 2:40 PM
94	n/a	6/17/2020 2:28 PM
95	not sure	6/17/2020 2:26 PM
96	n/a	6/17/2020 2:25 PM
97	Not have them go to the same listserv tag because I miss them often as those go into a separate folder	6/17/2020 2:23 PM
98	not sure	6/17/2020 2:22 PM

## NCTA Membership Survey

99	Keep the messages short and to the point. Pithy quotations and very brief anecdotes are okay but don't send us novels.	6/17/2020 2:22 PM
100	Maybe truncate the emails on the list.	6/17/2020 2:21 PM
101	n/a	6/17/2020 2:21 PM
102	Nothing	6/17/2020 2:20 PM
103	It's fine as it is	6/17/2020 2:19 PM
104	N/A	6/17/2020 2:18 PM
105	Nothing to add at this time	6/17/2020 2:18 PM
106	Perhaps if you'd have an annual communications calendar that members can check to plan for upcoming annual events (ie., reminders for grant submission process, proctor certification deadlines, test center certification webcasts, webinar schedule, leadership meetings, committee meetings, conference planning, etc)	6/17/2020 2:18 PM
107	I wish it did not default to everyone when you reply. We don't all need to see someone telling someone else congratulations.	6/17/2020 2:16 PM
108	x	6/17/2020 2:14 PM
109	Periodically (monthly?) post guidelines including: how to subscribe/unsubscribe, etiquette, appropriate topics, links to SIGs, etc.	6/17/2020 2:14 PM
110	NA	6/17/2020 2:13 PM
111	NA	6/17/2020 2:13 PM
112	n/a	6/17/2020 2:12 PM
113	NA	6/17/2020 2:10 PM
114	N/A	6/17/2020 2:10 PM
115	Dont know	6/17/2020 2:09 PM
116	regular/continuous publication so we know when to expect them	6/17/2020 2:09 PM
117	unknown	6/17/2020 2:09 PM
118	The responses like Congrats need not go to everyone!	6/17/2020 2:07 PM
119	I think NCTA is doing well with communications.	6/17/2020 2:07 PM
120	N/A	6/17/2020 2:07 PM
121	too new	6/17/2020 2:05 PM
122	Fine as is	6/17/2020 2:05 PM
123	Nothing	6/17/2020 2:04 PM
124	N/A	6/17/2020 2:03 PM
125	limit content, too many emails!	6/17/2020 2:02 PM
126	More information about specialized testing	6/17/2020 2:01 PM
127	They are good the way they are	6/17/2020 1:58 PM
128	more frequent communication	6/16/2020 9:34 AM

## Q70 How useful do you find the NCTA listserv?

Answered: 251 Skipped: 66

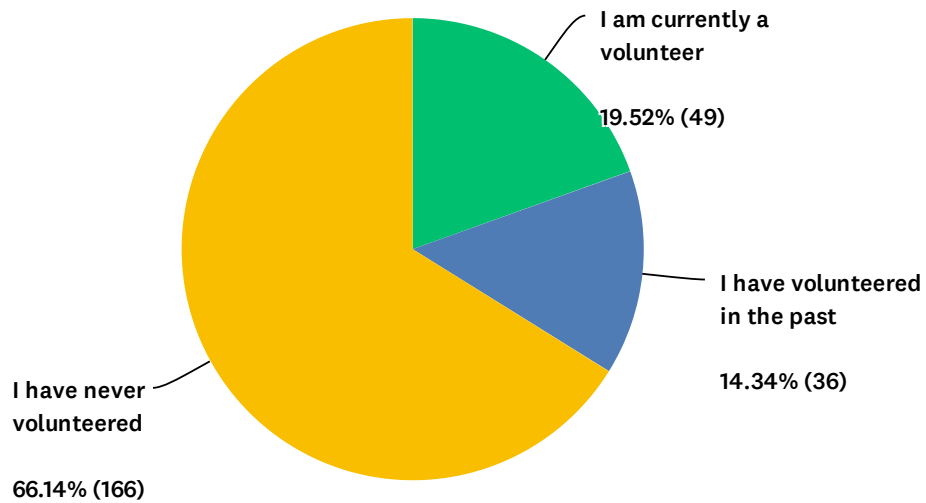


ANSWER CHOICES	RESPONSES	
Extremely useful (1)	42.23%	106
Very useful (2)	32.27%	81
Somewhat useful (3)	21.12%	53
Not so useful (4)	3.59%	9
Not at all useful (5)	0.80%	2
<b>TOTAL</b>		<b>251</b>

BASIC STATISTICS				
Minimum	Maximum	Median	Mean	Standard Deviation
1.00	5.00	2.00	1.88	0.91

## Q71 Have you ever volunteered for NCTA?

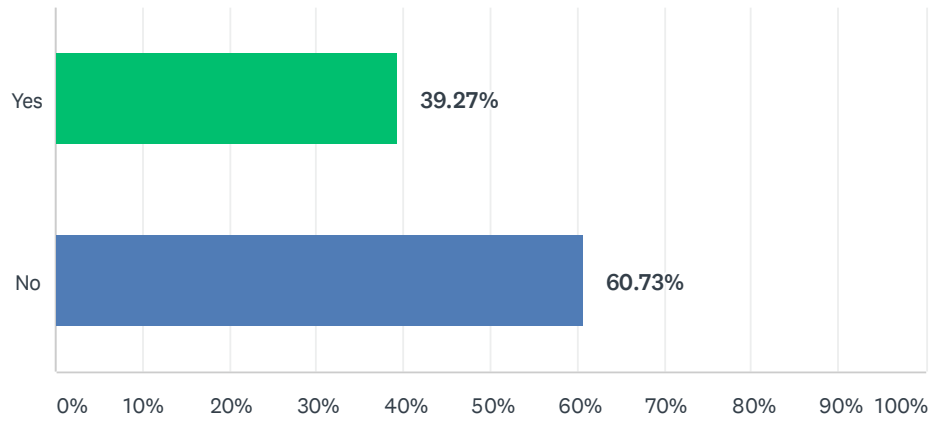
Answered: 251 Skipped: 66



ANSWER CHOICES	RESPONSES	
I am currently a volunteer	19.52%	49
I have volunteered in the past	14.34%	36
I have never volunteered	66.14%	166
TOTAL		251

## Q72 Are you interested in volunteering?

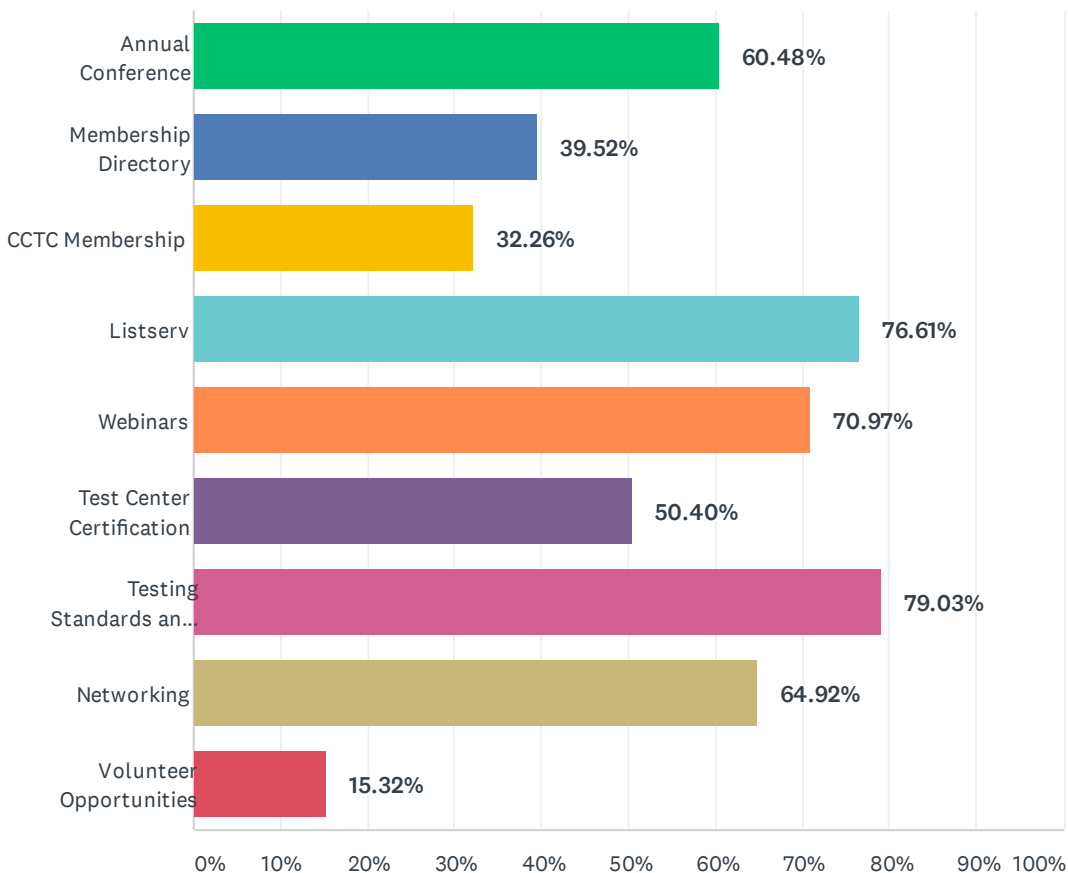
Answered: 247 Skipped: 70



ANSWER CHOICES	RESPONSES	
Yes	39.27%	97
No	60.73%	150
TOTAL		247

## Q73 What benefits of NCTA membership do you find most valuable? Select all that apply.

Answered: 248 Skipped: 69



ANSWER CHOICES	RESPONSES	
Annual Conference	60.48%	150
Membership Directory	39.52%	98
CCTC Membership	32.26%	80
Listserv	76.61%	190
Webinars	70.97%	176
Test Center Certification	50.40%	125
Testing Standards and Guidelines	79.03%	196
Networking	64.92%	161
Volunteer Opportunities	15.32%	38
Total Respondents: 248		

## Q74 How can NCTA add more value to membership?

Answered: 182 Skipped: 135



## NCTA Membership Survey

#	RESPONSES	DATE
1	Not sure	7/5/2020 11:05 AM
2	Monthly or quarterly newsletters or blogs would be great.	7/2/2020 7:28 PM
3	No suggestions at this time.	7/2/2020 4:10 PM
4	x	7/2/2020 2:55 PM
5	none	7/2/2020 2:14 PM
6	I do not have a suggestion at this time.	7/2/2020 1:55 PM
7	n/a	7/2/2020 11:29 AM
8	Nothing	7/2/2020 11:05 AM
9	N/A	7/2/2020 10:18 AM
10	N/A	7/2/2020 10:14 AM
11	I cannot think of how it could be more valuable.	7/2/2020 9:35 AM
12	NA	7/1/2020 7:42 PM
13	Add more resources.	7/1/2020 5:26 PM
14	n/a	6/30/2020 4:53 PM
15	more collaborative pd opportunities	6/30/2020 2:33 PM
16	N/A	6/30/2020 2:06 PM
17	Don't know.	6/30/2020 1:30 PM
18	I cant think of anything right now	6/30/2020 10:23 AM
19	NA	6/30/2020 10:19 AM
20	I am not sure at this time.	6/30/2020 10:10 AM
21	Not sure	6/30/2020 9:55 AM
22	N/A	6/30/2020 9:49 AM
23	Individual certification for members will add a lot value especially for a testing company searching for testing individuals and proctors. I would choose a certified individual first.	6/29/2020 9:41 AM
24	.	6/29/2020 8:49 AM
25	don't know	6/27/2020 12:32 PM
26	Provide on-demand webinar training, I do like the online conferences and being able to access the workshops via a webinar, so we can still benefit from the conference when we are unable to attend. The conference seems to come at a time of year that is very difficult for me to leave the center to attend.	6/26/2020 8:42 AM
27	X	6/25/2020 3:52 PM
28	N/A	6/25/2020 9:24 AM
29	na	6/25/2020 6:26 AM
30	I don't know	6/24/2020 7:37 PM
31	N/A-I am new to NCTA	6/24/2020 6:20 PM
32	not sure	6/24/2020 8:57 AM
33	More conferences	6/23/2020 6:01 PM
34	NA	6/23/2020 4:25 PM
35	No changes	6/23/2020 3:38 PM

## NCTA Membership Survey

36	Continue offering webinars and have them recorded for those who cannot attend live.	6/23/2020 11:30 AM
37	N/A	6/22/2020 7:35 PM
38	NCTA is doing well	6/22/2020 7:28 PM
39	add more webinars	6/22/2020 6:49 PM
40	NA	6/22/2020 6:27 PM
41	Better partnerships with testing companies - better testing solidarity for members when it comes to testing fees from vendors or consideration of our feedback	6/22/2020 6:21 PM
42	No suggestions here.	6/22/2020 4:19 PM
43	No suggestions	6/22/2020 12:11 PM
44	Less autocratic	6/22/2020 10:56 AM
45	Not sure	6/22/2020 10:37 AM
46	I am currently happy with the membership	6/22/2020 10:25 AM
47	More activity on social media	6/22/2020 8:53 AM
48	N/a	6/21/2020 11:48 PM
49	N/A	6/21/2020 10:05 PM
50	na	6/20/2020 1:13 PM
51	have "best practice" type designations where other centers can glean ideas from the best practices	6/19/2020 3:47 PM
52	It has served me very well	6/19/2020 2:08 PM
53	A newsletter or professional articles would be appreciated. Not something casual but well thought out articles that can be referred to again and again.	6/19/2020 9:17 AM
54	I will be able to build my center from the ground up.	6/18/2020 7:43 PM
55	More networking opportunities	6/18/2020 7:33 PM
56	n/a	6/18/2020 6:44 PM
57	na	6/18/2020 6:28 PM
58	N/A	6/18/2020 6:02 PM
59	providing learning opportunities (webinars)	6/18/2020 4:43 PM
60	Proctor Certifications	6/18/2020 2:29 PM
61	I'm hoping that there will be alot more webinars this year to make up for there not being a conference. I'd expecially love to hear from ACCUPLACER and CollegeBoard staff about new updates.	6/18/2020 2:21 PM
62	Clearer process for certifications.	6/18/2020 2:05 PM
63	n/a	6/18/2020 2:01 PM
64	x	6/18/2020 1:41 PM
65	No comments	6/18/2020 1:38 PM
66	Ensure that centers are providing their employees with the NCTA credentials.	6/18/2020 1:26 PM
67	More info on how testing centers are handling Covid19.	6/18/2020 12:34 PM
68	n/a	6/18/2020 12:33 PM
69	More networking opportunities	6/18/2020 12:29 PM
70	it is very well run	6/18/2020 11:53 AM

## NCTA Membership Survey

71	N/A	6/18/2020 11:49 AM
72	I'd like to see more webinars on testing standards and available for all not just certified test centers or paying for webinars	6/18/2020 11:44 AM
73	NA	6/18/2020 11:14 AM
74	Not sure--very pleased as-is!	6/18/2020 11:04 AM
75	The listserv, while it can be a bit overwhelming and sometimes I wish it were more of a message board, is really valuable. I have learned so much from it. The annual conference was fantastic--easily the most useful conference I have been to in my career to date, because it wasn't just one vendor trying to sell us their test units. Again, I think more virtual meetings would be wonderful because most of us can barely afford to be sent to a conference ourselves, let alone bring our staff with us.	6/18/2020 11:03 AM
76	Love the webinars! We have never been able to attend the NCTA conference due to the budget. Please keep offering these virtual offerings!	6/18/2020 10:46 AM
77	Establish Mentorships in each state almost like state reps for each state or area. Ex: In Texas many of our placement rules are different than other states, so having best practices or a "go to" person who is involved with NCTA "did you know" mentorship; Create some paid positions that perhaps travel or train testing centers; Test Center Manager/Director certifications.	6/18/2020 10:07 AM
78	not sureNA	6/18/2020 9:43 AM
79	Currently have no suggestions	6/18/2020 9:35 AM
80	I appreciate the webinars; more of those.	6/18/2020 9:32 AM
81	Nothing at this time	6/18/2020 9:16 AM
82	Print Publications	6/18/2020 9:16 AM
83	Market regional activities more	6/18/2020 8:53 AM
84	be present	6/18/2020 8:49 AM
85	Develop resource list of vendors by services offered	6/18/2020 8:35 AM
86	Can't think of anything	6/18/2020 8:26 AM
87	not sure	6/18/2020 7:27 AM
88	Nothing	6/17/2020 11:16 PM
89	NA	6/17/2020 10:00 PM
90	N/A	6/17/2020 8:01 PM
91	Can't think of anything.	6/17/2020 7:25 PM
92	n/a	6/17/2020 7:01 PM
93	N/A	6/17/2020 5:58 PM
94	Multiple measures for assessment testing	6/17/2020 5:52 PM
95	Nothing I can think of	6/17/2020 5:52 PM
96	No.	6/17/2020 5:20 PM
97	I hope the NCTA becomes more known and credible with faculty and administrators. Probably like other professional positions, Testing Professionals have to work very hard for their voices to heard.	6/17/2020 5:08 PM
98	NA	6/17/2020 5:06 PM
99	More support/connection to regional groups	6/17/2020 4:58 PM
100	with this pandemic and our funding year budget it may not remain affordable for my institution in particular	6/17/2020 4:54 PM
101	Continue to learn what works and what does not	6/17/2020 4:46 PM

## NCTA Membership Survey

102	everything is fine	6/17/2020 4:38 PM
103	n/a	6/17/2020 4:36 PM
104	I am satisfied with the membership.	6/17/2020 4:36 PM
105	N/A	6/17/2020 4:29 PM
106	Don't know	6/17/2020 4:16 PM
107	Offer online training guide for education providers seeking certification.	6/17/2020 4:15 PM
108	NA	6/17/2020 4:12 PM
109	unsure	6/17/2020 4:11 PM
110	training/certification programs, lobbying with testing companies to increase compensation for smaller centers	6/17/2020 4:10 PM
111	dfdssfds	6/17/2020 3:58 PM
112	more information on ideas	6/17/2020 3:52 PM
113	I would say to continue building out the areas you have been in recent years. Digital resources are very helpful for me, and it will probably only be more utilized in time (speaking as a Millennial).	6/17/2020 3:48 PM
114	na	6/17/2020 3:47 PM
115	get the body more involved -	6/17/2020 3:43 PM
116	Not sure.	6/17/2020 3:36 PM
117	get testing administrator certification finalized, more professional development ops,	6/17/2020 3:33 PM
118	Offer more professional development opportunities and free proctor training resources. We already pay for the membership and it feels strange to have to pay extra for training videos.	6/17/2020 3:33 PM
119	not sure	6/17/2020 3:30 PM
120	N/A	6/17/2020 3:28 PM
121	None	6/17/2020 3:26 PM
122	Embrace use of the CAS standards rather than test center certification.	6/17/2020 3:23 PM
123	lower the cost so others can join	6/17/2020 3:15 PM
124	n/a	6/17/2020 3:15 PM
125	GEt people to stop taking up our time with, "I am interested in this also". This waste everyone's time and if you are ,simply follow the conversation.	6/17/2020 3:13 PM
126	I have enjoyed the webinars and hope they will continue.	6/17/2020 3:08 PM
127	NA	6/17/2020 3:07 PM
128	national recognition	6/17/2020 3:06 PM
129	N/a	6/17/2020 2:54 PM
130	Sometimes it is difficult to find time to attend the webinars or they are full (whenever I have tried but maybe that is different now but I've given up), so more spaces for those.	6/17/2020 2:54 PM
131	Mentoring program. I do this with new folks in my area who find me and I send them to NCTA. I watched Miami Dade, Mesa (?) College start to talk about the NCTA concept in 1997-8 via a CRLA listserv. Then David Espinoza of UofO mentored me on PearsonVUE/standardized testing and it made all the difference in the world.	6/17/2020 2:46 PM
132	.	6/17/2020 2:42 PM
133	None	6/17/2020 2:42 PM
134	more collaboration between ATP and NCTA	6/17/2020 2:41 PM

## NCTA Membership Survey

135	Doing a great job!	6/17/2020 2:31 PM
136	n/a	6/17/2020 2:30 PM
137	n/a	6/17/2020 2:28 PM
138	not sure	6/17/2020 2:27 PM
139	Certification (proctor, TCA)	6/17/2020 2:27 PM
140	Bring back the wiki.	6/17/2020 2:25 PM
141	not sure	6/17/2020 2:23 PM
142	Link like centers somehow. Size, type, population, etc	6/17/2020 2:23 PM
143	I believe NCTA should have best practice guidelines that most campuses can adopt.	6/17/2020 2:22 PM
144	Offer additional webinars	6/17/2020 2:21 PM
145	i don't know	6/17/2020 2:21 PM
146	Nothing that I can think of	6/17/2020 2:21 PM
147	It is already valuable	6/17/2020 2:20 PM
148	.	6/17/2020 2:20 PM
149	Not sure	6/17/2020 2:19 PM
150	Nothing at this time	6/17/2020 2:19 PM
151	Keep doing the great jobs you are doing!	6/17/2020 2:19 PM
152	N/A	6/17/2020 2:18 PM
153	Lower the price of the national conference.	6/17/2020 2:18 PM
154	x	6/17/2020 2:15 PM
155	Don't know	6/17/2020 2:14 PM
156	More certification/CE opportunities	6/17/2020 2:14 PM
157	NA	6/17/2020 2:14 PM
158	NA	6/17/2020 2:13 PM
159	n/a	6/17/2020 2:13 PM
160	Not Applicable	6/17/2020 2:11 PM
161	N/A	6/17/2020 2:11 PM
162	More professional development opportunities	6/17/2020 2:10 PM
163	Local groups	6/17/2020 2:10 PM
164	More opportunities to interact with peers; seems we are always having to justify our importance so NCTA helps to educate institutions overall	6/17/2020 2:10 PM
165	Regional conferences, local chapters, share more information about members and centers	6/17/2020 2:09 PM
166	?	6/17/2020 2:09 PM
167	NA	6/17/2020 2:09 PM
168	Nothing I can think of	6/17/2020 2:09 PM
169	N/A	6/17/2020 2:07 PM
170	NA	6/17/2020 2:07 PM
171	too new	6/17/2020 2:06 PM
172	I am very pleased	6/17/2020 2:06 PM

## NCTA Membership Survey

173	Offer more conferences	6/17/2020 2:06 PM
174	Fine as is	6/17/2020 2:05 PM
175	NA	6/17/2020 2:03 PM
176	none	6/17/2020 2:03 PM
177	Lesson the cost for budgeting purposes due to COVID 19	6/17/2020 2:01 PM
178	Add COVID19 tab	6/17/2020 2:01 PM
179	Unknown	6/17/2020 1:59 PM
180	I	6/17/2020 1:59 PM
181	Doing a great job.	6/17/2020 1:59 PM
182	don't know	6/16/2020 9:34 AM

**Q75 Are there any changes you would like to see in the NCTA organization?**

Answered: 177 Skipped: 140

## NCTA Membership Survey

#	RESPONSES	DATE
1	Not that I can thing of.	7/5/2020 11:05 AM
2	N/A	7/2/2020 7:28 PM
3	None	7/2/2020 4:10 PM
4	x	7/2/2020 2:55 PM
5	none	7/2/2020 2:14 PM
6	None that I can think of at this time.	7/2/2020 1:55 PM
7	n/a	7/2/2020 11:29 AM
8	None	7/2/2020 11:05 AM
9	None	7/2/2020 10:18 AM
10	N/A	7/2/2020 10:14 AM
11	None that I can think of.	7/2/2020 9:35 AM
12	NA	7/1/2020 7:42 PM
13	No.	7/1/2020 5:26 PM
14	n/a	6/30/2020 4:53 PM
15	None	6/30/2020 2:33 PM
16	N/A	6/30/2020 2:06 PM
17	not really	6/30/2020 1:30 PM
18	None	6/30/2020 10:23 AM
19	NA	6/30/2020 10:19 AM
20	I am not sure at this time.	6/30/2020 10:10 AM
21	NA	6/30/2020 9:55 AM
22	N/A	6/30/2020 9:49 AM
23	.	6/29/2020 8:49 AM
24	no	6/27/2020 12:32 PM
25	Keep up the good work	6/26/2020 8:42 AM
26	X	6/25/2020 3:52 PM
27	N/A	6/25/2020 9:24 AM
28	na	6/25/2020 6:26 AM
29	Not at this time	6/24/2020 7:37 PM
30	N/A-I am to new to NCTA	6/24/2020 6:20 PM
31	no	6/24/2020 8:57 AM
32	No	6/23/2020 6:01 PM
33	NA	6/23/2020 4:25 PM
34	None	6/23/2020 3:38 PM
35	N/A	6/22/2020 7:35 PM
36	NCTA is doing well	6/22/2020 7:28 PM
37	None that I can think of	6/22/2020 6:49 PM



## NCTA Membership Survey

38	NA	6/22/2020 6:27 PM
39	Maybe regional conferences in addition to national	6/22/2020 6:21 PM
40	No	6/22/2020 4:19 PM
41	No suggestions	6/22/2020 12:11 PM
42	Too top heavy; interested in profit at the membership expense	6/22/2020 10:56 AM
43	Recertification has been a disorganized nightmare, with not nearly enough benefit to make jumping through so many hoops worth the time and effort for certification. The tedious details regarding the format of files, specific wording, etc., that don't actually have anything to do with the function of the testing center are really ridiculous. It's just too much.	6/22/2020 10:54 AM
44	Not sure	6/22/2020 10:37 AM
45	No	6/22/2020 10:25 AM
46	More activity on social media	6/22/2020 8:53 AM
47	More support for SROs	6/21/2020 11:48 PM
48	N/A	6/21/2020 10:05 PM
49	na	6/20/2020 1:13 PM
50	more regular communication other than through listserv	6/19/2020 3:47 PM
51	None that I can think of	6/19/2020 2:08 PM
52	Add in more specific listservs because the one main one is overloaded sometimes	6/19/2020 9:17 AM
53	n/a	6/18/2020 7:43 PM
54	none	6/18/2020 7:33 PM
55	n/a	6/18/2020 6:44 PM
56	na	6/18/2020 6:28 PM
57	N/A	6/18/2020 6:02 PM
58	a canadian-specific chapter/more canada-centric content in communications	6/18/2020 4:43 PM
59	More interactive events online.	6/18/2020 2:29 PM
60	I used to be a volunteer and was told that my services were no longer needed. Do you still need volunteers?	6/18/2020 2:21 PM
61	n/a	6/18/2020 2:01 PM
62	x	6/18/2020 1:41 PM
63	no comments	6/18/2020 1:38 PM
64	No	6/18/2020 12:34 PM
65	n/a	6/18/2020 12:33 PM
66	More networking opportunities	6/18/2020 12:29 PM
67	no	6/18/2020 11:53 AM
68	Individual "Regional/State NCTA" conferences in addition to the annual national conference.	6/18/2020 11:49 AM
69	I'd like to see the webinars for Proctor training to be available without fees in order to train new staff to testing practices.	6/18/2020 11:44 AM
70	NA	6/18/2020 11:14 AM
71	Not that I can think of currently.	6/18/2020 11:04 AM
72	I don't think so, but I have really only been involved sort of passively, EXCEPT that I am hoping to work on forming a state org in the next year or so. We lost some of our momentum with	6/18/2020 11:03 AM

## NCTA Membership Survey

	COVID but I think the next school year will give us the opportunity to do that.	
73	None that I can think of.	6/18/2020 10:46 AM
74	See previous comments	6/18/2020 10:07 AM
75	NA	6/18/2020 9:43 AM
76	None at this time	6/18/2020 9:35 AM
77	Make certification more streamlined; I know there has been work done in this area.	6/18/2020 9:32 AM
78	None	6/18/2020 9:16 AM
79	No	6/18/2020 9:16 AM
80	N/A	6/18/2020 8:53 AM
81	no	6/18/2020 8:49 AM
82	No	6/18/2020 8:35 AM
83	Can't think of anything	6/18/2020 8:26 AM
84	not sure	6/18/2020 7:27 AM
85	Nothing	6/17/2020 11:16 PM
86	NA	6/17/2020 10:00 PM
87	N/A	6/17/2020 8:01 PM
88	Not at this time.	6/17/2020 7:25 PM
89	n/a	6/17/2020 7:01 PM
90	Revisions regarding email blast and replies.	6/17/2020 5:58 PM
91	more training	6/17/2020 5:52 PM
92	No.	6/17/2020 5:20 PM
93	No	6/17/2020 5:08 PM
94	NA	6/17/2020 5:06 PM
95	i wish more would participate in discussions	6/17/2020 4:54 PM
96	I am coming back from being gone 4 years, so not sure	6/17/2020 4:46 PM
97	none	6/17/2020 4:38 PM
98	n/a	6/17/2020 4:36 PM
99	No	6/17/2020 4:36 PM
100	N/A	6/17/2020 4:29 PM
101	Allow non-members to present at conferences. It would be good to acknowledge that outside professionals have valuable knowledge. It would be a networking and "foreign policy" opportunity.	6/17/2020 4:20 PM
102	Don't know	6/17/2020 4:16 PM
103	No.	6/17/2020 4:15 PM
104	NA	6/17/2020 4:12 PM
105	unsure	6/17/2020 4:11 PM
106	none that I can think of	6/17/2020 4:10 PM
107	sdfds	6/17/2020 3:58 PM
108	more information on board meetings	6/17/2020 3:52 PM

## NCTA Membership Survey

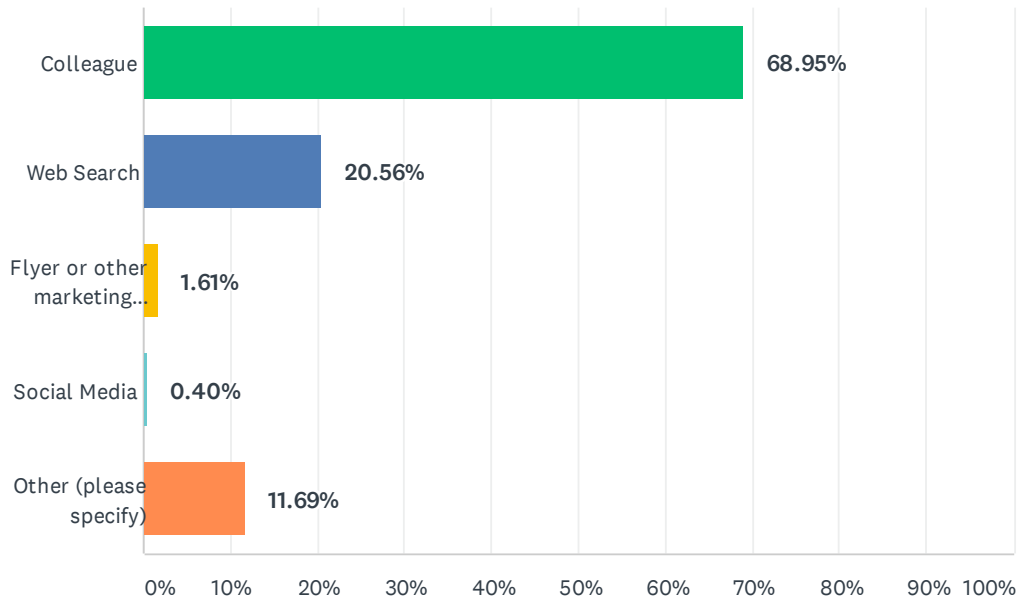
109	I can't think of anything particularly easy, off the top of my head.	6/17/2020 3:48 PM
110	na	6/17/2020 3:47 PM
111	let the entire body vote on critical conditions that affect the organization	6/17/2020 3:43 PM
112	NA	6/17/2020 3:36 PM
113	none that I can think of	6/17/2020 3:33 PM
114	Offer more professional development opportunities and free proctor training resources.	6/17/2020 3:33 PM
115	not sure	6/17/2020 3:30 PM
116	No	6/17/2020 3:28 PM
117	No	6/17/2020 3:26 PM
118	xxx	6/17/2020 3:23 PM
119	Due to COVID and cuts we may have to discontinue our association due to budget cuts. We used to attend the conference every year but due to cuts we have not for the past two years.	6/17/2020 3:15 PM
120	n/a	6/17/2020 3:15 PM
121	That is an excellent question. I believe NCTA has continued to grow and adapt over the years and all the committee chairs, board members, etc have been doing a great job.	6/17/2020 3:08 PM
122	NA	6/17/2020 3:07 PM
123	not that I can think of right now	6/17/2020 3:06 PM
124	No	6/17/2020 2:54 PM
125	No	6/17/2020 2:54 PM
126	Not at this time.	6/17/2020 2:46 PM
127	.	6/17/2020 2:42 PM
128	None	6/17/2020 2:42 PM
129	more transparency and disclosure of internal operations, i.e., budget, board meeting minutes,	6/17/2020 2:41 PM
130	nope	6/17/2020 2:31 PM
131	n/a	6/17/2020 2:30 PM
132	n/a	6/17/2020 2:28 PM
133	none that I can think of	6/17/2020 2:27 PM
134	Structural changes over the years that have led to alienation of advanced members	6/17/2020 2:27 PM
135	Nope	6/17/2020 2:25 PM
136	no	6/17/2020 2:23 PM
137	not sure	6/17/2020 2:23 PM
138	I believe that it needs to stay current with changes because of covid and handle the declining support and emphasis in testing in educational institutions.	6/17/2020 2:22 PM
139	no	6/17/2020 2:21 PM
140	no	6/17/2020 2:21 PM
141	No	6/17/2020 2:21 PM
142	None	6/17/2020 2:20 PM
143	.	6/17/2020 2:20 PM
144	None	6/17/2020 2:19 PM
145	Nothing at this time	6/17/2020 2:19 PM

## NCTA Membership Survey

146	Please hold the Annual Conference in San Diego, Dallas, Las Vegas, New Orleans, and New Mexico.	6/17/2020 2:19 PM
147	N/A	6/17/2020 2:18 PM
148	No, you are doing a great job.	6/17/2020 2:18 PM
149	x	6/17/2020 2:15 PM
150	None	6/17/2020 2:14 PM
151	Make entry level participation into boards easier.	6/17/2020 2:14 PM
152	NA	6/17/2020 2:14 PM
153	NA	6/17/2020 2:13 PM
154	n/a	6/17/2020 2:13 PM
155	Not Applicable	6/17/2020 2:11 PM
156	N/A	6/17/2020 2:11 PM
157	No	6/17/2020 2:10 PM
158	no	6/17/2020 2:10 PM
159	More promotion of testing services overall and the importance...somehow get this information in the front of college administrators	6/17/2020 2:10 PM
160	share route to leadership positions	6/17/2020 2:09 PM
161	?	6/17/2020 2:09 PM
162	No	6/17/2020 2:09 PM
163	None	6/17/2020 2:09 PM
164	N/A	6/17/2020 2:07 PM
165	NA	6/17/2020 2:07 PM
166	Again, way too new for me to have an opinion	6/17/2020 2:06 PM
167	No	6/17/2020 2:06 PM
168	More training offered for incoming staff who are new to the testing industry. Make the NCTA conference a mandatory event for full time testing administrators. This will allow it to be placed in our state budgets.	6/17/2020 2:06 PM
169	Fine as is currently	6/17/2020 2:05 PM
170	NA	6/17/2020 2:03 PM
171	none	6/17/2020 2:03 PM
172	NO	6/17/2020 2:01 PM
173	No	6/17/2020 2:01 PM
174	Unknown	6/17/2020 1:59 PM
175	I	6/17/2020 1:59 PM
176	no	6/17/2020 1:59 PM
177	not that I can think of	6/16/2020 9:34 AM

## Q76 How did you initially find out about NCTA?

Answered: 248 Skipped: 69



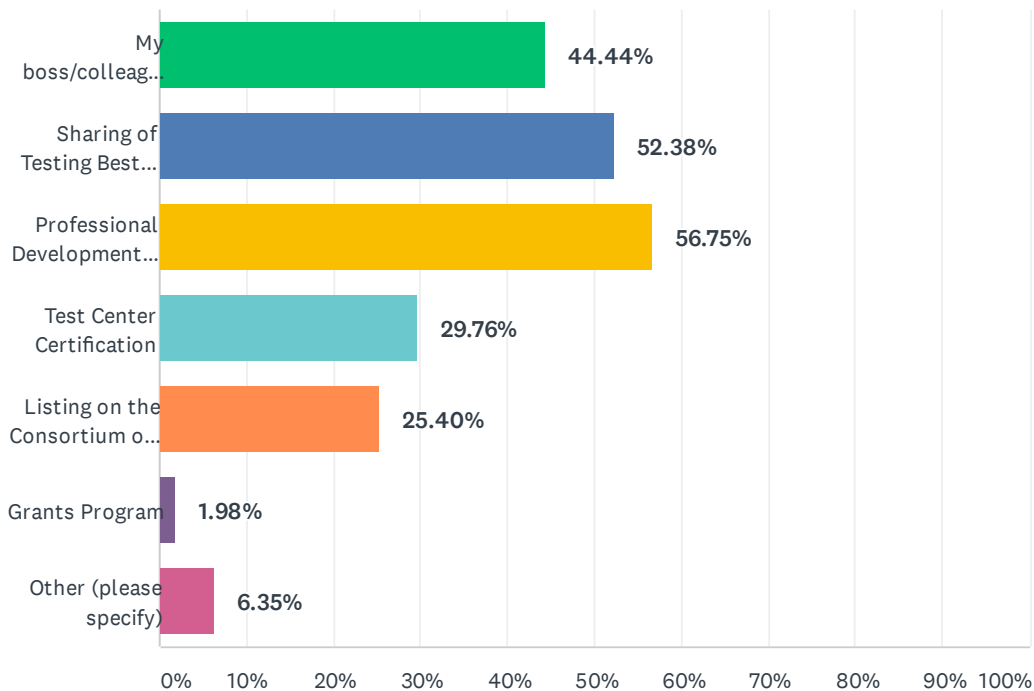
ANSWER CHOICES	RESPONSES	
Colleague	68.95%	171
Web Search	20.56%	51
Flyer or other marketing material picked up at a conference	1.61%	4
Social Media	0.40%	1
Other (please specify)	11.69%	29
Total Respondents: 248		

## NCTA Membership Survey

#	OTHER (PLEASE SPECIFY)	DATE
1	Email promotion	7/2/2020 10:11 AM
2	Other conferences - ATP	6/29/2020 9:41 AM
3	X	6/25/2020 3:52 PM
4	ETS recommended	6/22/2020 1:58 PM
5	Institution always encourages membership	6/22/2020 11:20 AM
6	Our organization was already a member when I began.	6/22/2020 10:25 AM
7	I honestly can't remember	6/19/2020 2:08 PM
8	we were certified in our centre when i started my role	6/18/2020 4:43 PM
9	don't remember	6/18/2020 2:01 PM
10	Employer	6/18/2020 11:14 AM
11	Previous administrator	6/17/2020 8:01 PM
12	When I started proctoring for the University of Washington Test Center my boss signed me up! I've enjoyed being a member ever since. Thank you for all the help over the years!	6/17/2020 7:25 PM
13	Oklahoma Association of Testing Personnel	6/17/2020 5:55 PM
14	Work place	6/17/2020 5:52 PM
15	My supervisor when I started testing.	6/17/2020 5:08 PM
16	When the center I am now the director of was doing their initial certification under the previous director.	6/17/2020 5:06 PM
17	Technical College System of Georgi	6/17/2020 4:36 PM
18	mailing about first NCTA conference	6/17/2020 4:10 PM
19	use to be part of SETA	6/17/2020 3:43 PM
20	When I started work here, they were already working on the application.	6/17/2020 3:26 PM
21	Used to be a member	6/17/2020 3:12 PM
22	See comment above.	6/17/2020 2:46 PM
23	Our State Organization	6/17/2020 2:18 PM
24	n/a	6/17/2020 2:13 PM
25	As I joined our testing center, my supervisor asked that I enroll.	6/17/2020 2:11 PM
26	department membership	6/17/2020 2:07 PM
27	NA	6/17/2020 2:07 PM
28	Existing membership when I replaced predecessor	6/17/2020 2:02 PM
29	TACTP	6/17/2020 1:59 PM

### Q77 Why did you initially join NCTA? Select all that apply.

Answered: 252 Skipped: 65



ANSWER CHOICES	RESPONSES	
My boss/colleague requested that I join.	44.44%	112
Sharing of Testing Best Practices	52.38%	132
Professional Development Opportunities (conference, webinars, etc.)	56.75%	143
Test Center Certification	29.76%	75
Listing on the Consortium of College Testing Centers (CCTC)	25.40%	64
Grants Program	1.98%	5
Other (please specify)	6.35%	16
Total Respondents: 252		

## NCTA Membership Survey

#	OTHER (PLEASE SPECIFY)	DATE
1	People who understand our profession	7/1/2020 7:42 PM
2	Need of test administrators to administer PBT exams.	6/29/2020 9:41 AM
3	Our center was already members when I started, but I believe we joined for the Listing on CCTC, Professional Dev. Opps, Testing Best Practices.	6/26/2020 8:42 AM
4	X	6/25/2020 3:52 PM
5	To Learn	6/24/2020 6:20 PM
6	General Knowledge from members	6/22/2020 6:21 PM
7	Position as ESL Placement Testing Coordinator	6/18/2020 1:41 PM
8	Discount on attending 2017 NCTA Conf.	6/18/2020 12:34 PM
9	I felt like I was totally alone in a new job. When I attended my first conference, I felt like I had found my tribe!	6/18/2020 11:04 AM
10	To learn more about my new profession	6/17/2020 6:35 PM
11	Though it would be beneficial for our Testing Center	6/17/2020 5:58 PM
12	I wanted to learn all that I could about testing and the NCTA helped immensely.	6/17/2020 5:08 PM
13	use to be part of SETA	6/17/2020 3:43 PM
14	CCTC is key. It did not exist yet when I first joined.	6/17/2020 2:46 PM
15	When I became the testing coordinator	6/17/2020 2:07 PM
16	Was highly recommend I join, but not required as I have to pay the fee out of pocket	6/17/2020 2:03 PM



## Q78 Why do you continue your membership with NCTA year after year?

Answered: 218 Skipped: 99

## NCTA Membership Survey

#	RESPONSES	DATE
1	Valuable information resource Professional development Volunteering	7/5/2020 11:05 AM
2	Mainly due to the extremely helpful and relevant information shared through the listserv.	7/2/2020 7:28 PM
3	The Listserv is invaluable. Having access to pose questions to so many other centers is very useful. Also, I have found the conferences to be really helpful.	7/2/2020 4:10 PM
4	ability to communicate with other test centers about similar problems and best practices.	7/2/2020 2:55 PM
5	none	7/2/2020 2:14 PM
6	I truly enjoy and benefit from the feedback and valuable information I receive from the list-serv, as well as the camaraderie and networking opportunities with other testing professionals.	7/2/2020 1:55 PM
7	NEtworking and staying current on Best Practices	7/2/2020 12:20 PM
8	For all of the opportunities it offers.	7/2/2020 11:29 AM
9	Important to be part of a professional network	7/2/2020 11:05 AM
10	New developments, timely topics, professional development	7/2/2020 10:35 AM
11	Value for your buck	7/2/2020 10:18 AM
12	Job responsibility	7/2/2020 10:14 AM
13	To stay on top of best practices and emerging trends.	7/2/2020 9:35 AM
14	The connection and the people. I have really enjoyed the conferences and the professional networking available with vendors representing many organizations worldwide.	7/1/2020 7:42 PM
15	Because there are lot of benefits of memberships and staying connected with people in same field.	7/1/2020 5:26 PM
16	Very beneficial information, networking	6/30/2020 4:53 PM
17	This is my first year	6/30/2020 2:33 PM
18	Priceless	6/30/2020 2:06 PM
19	To obtain information and knowledge with other testing centers and colleagues.	6/30/2020 1:30 PM
20	The information provided is invaluable to our institution	6/30/2020 10:23 AM
21	NA	6/30/2020 10:19 AM
22	Networking and information	6/30/2020 10:10 AM
23	list serve	6/30/2020 9:58 AM
24	because of all the friends I've made thru NCTA but also to keep up w/best practices	6/30/2020 9:55 AM
25	networking, professional development, list serve	6/30/2020 9:49 AM
26	The yearly conference that allows testing professionals to meet and discuss ideas, issues and ways of dealing with problems (cheating). The second reason would be to consult with other test administrators for testing opportunities.	6/29/2020 9:41 AM
27	there is benefit	6/27/2020 12:32 PM
28	Testing Best Practices, Prof. Development, TC Cert, CCTC Listing, Listserv and webinars	6/26/2020 8:42 AM
29	X	6/25/2020 3:52 PM
30	I glean a lot of great ideas from the sharing on the Listserv. And it is very comforting to know if I ever have a question or concern that I can ask so many knowledgeable folks for their opinion and advice.	6/25/2020 9:24 AM
31	Testing Certification	6/25/2020 6:26 AM
32	Conferences, Professional development, recognition within the university for our center	6/24/2020 7:37 PM

## NCTA Membership Survey

33	First Year	6/24/2020 6:20 PM
34	It's valuable to the testing center's operations	6/24/2020 8:57 AM
35	Professional opportunities and development	6/23/2020 6:01 PM
36	Networking, Sharing best practice ideas	6/23/2020 4:25 PM
37	Our institution renews its membership every year	6/23/2020 3:38 PM
38	Required	6/23/2020 11:30 AM
39	Great resource	6/22/2020 7:35 PM
40	I enjoy the networking, conference and tool available.	6/22/2020 7:28 PM
41	There is a lot of valuable information to be learned from NCTA that benefits testing centers.	6/22/2020 6:49 PM
42	NA	6/22/2020 6:27 PM
43	well run organization - my suggestions are just potential tweaks	6/22/2020 6:21 PM
44	For the helpful resources it provides.	6/22/2020 4:19 PM
45	Networking and collaborating	6/22/2020 1:58 PM
46	The best source of information for the testing industry	6/22/2020 12:11 PM
47	yes	6/22/2020 11:47 AM
48	all of #46!	6/22/2020 11:20 AM
49	Professional Development; Networking; Problem solving via List Serve	6/22/2020 10:56 AM
50	List serve	6/22/2020 10:54 AM
51	The networking is invaluable to keep apprised as to developments in the testing industry and to keep my testing center relevant and necessary on my campus.	6/22/2020 10:37 AM
52	I enjoy the programs and the opportunity to have conversations with people who do what I do.	6/22/2020 10:25 AM
53	Developmental opportunities	6/22/2020 8:53 AM
54	Meet new testing professionals and stay up to date on trends in testing	6/21/2020 11:48 PM
55	Sharing of testing best practices, professional development, networking	6/21/2020 10:05 PM
56	Networking	6/20/2020 1:13 PM
57	listserv, CCTC, becoming a certified center, webinars	6/19/2020 3:47 PM
58	Interacting with my peers is crucial	6/19/2020 2:08 PM
59	It is important in my profession to be part of a nationally recognized association that holds the highest quality of standards in testing. The national certification is extremely important to show the quality of our services and also because some testing sponsors and institutions will only allow their students to test in a certified center. I also get a lot out of the conferences and webinars provided.	6/19/2020 2:05 PM
60	Alignment with national testing standards and best practices	6/19/2020 2:04 PM
61	Primarily for the list serve. It is very helpful to hear from other testing centers.	6/19/2020 11:08 AM
62	Opportunity for professional development	6/19/2020 9:17 AM
63	because it will help our center in the long run.	6/18/2020 7:43 PM
64	Opportunity to learn from others	6/18/2020 7:33 PM
65	useful information on how other centers are run, communication about issues with third party testing companies.	6/18/2020 6:44 PM
66	High value organization	6/18/2020 6:39 PM
67	Certification, great information sharing on list serv, hoping to attend more conferences/trainings	6/18/2020 6:28 PM

## NCTA Membership Survey

68	to learn about events that impact testing.	6/18/2020 6:02 PM
69	test centre certification is important to us	6/18/2020 4:43 PM
70	Professional development, net working	6/18/2020 3:12 PM
71	Good organization	6/18/2020 2:29 PM
72	The information and the people. The amount of expertise and knowledge that so many people have in this organization is amazing and the majority are so friendly and helpful. It's a great group to be a part of! Plus the annual conference (which I am truly missing this year) is always fantastic and a valuable use of my time and budget.	6/18/2020 2:21 PM
73	Professional Development, webinars, test center certification	6/18/2020 2:05 PM
74	Certification	6/18/2020 2:01 PM
75	Position as ESL Placement Testing Coordinator	6/18/2020 1:41 PM
76	Although we are not a "certified" test center we follow the guidelines for our test center	6/18/2020 1:38 PM
77	I continue to work in testing.	6/18/2020 1:26 PM
78	Yes	6/18/2020 12:34 PM
79	Professional development opportunities	6/18/2020 12:33 PM
80	Beuase I run Testing Services at my institution	6/18/2020 12:29 PM
81	the listserv and professional development is AMAZING	6/18/2020 11:53 AM
82	Professional Development and Center Certification	6/18/2020 11:49 AM
83	To keep up-to-date on best testing practices	6/18/2020 11:44 AM
84	Listserv, networking, conferences and development	6/18/2020 11:31 AM
85	Requirement through employment	6/18/2020 11:14 AM
86	It is SO important to have the resources and support of people doing what I do. Test Centers are like snowflakes in their differences, but the commonality of the industry brings us together. I could not--would not--do this job without the NCTA.	6/18/2020 11:04 AM
87	I have gotten innumerable useful tips from the listserv over the years; the biggest value is really having a forum in which to commiserate. I have been to one annual meeting and hope to be able to go again at some point. I loved attending workshops by colleagues who do the exact same thing as I do every day.	6/18/2020 11:03 AM
88	It is so valuable to have a network of testing professionals to call upon. They have given me so much valuable information and knowledge.	6/18/2020 10:46 AM
89	Professional development and a "go to place" for testing center since this is a "specialized profession"	6/18/2020 10:07 AM
90	I learn so much from others.	6/18/2020 10:05 AM
91	Because my test center maintains membership	6/18/2020 9:43 AM
92	Valuable to employees and testing center	6/18/2020 9:35 AM
93	I see the value it brings to my work. Esp. the listserv and the resources.	6/18/2020 9:32 AM
94	Have not been a member long enough yet	6/18/2020 9:16 AM
95	Listserve is valuable.	6/18/2020 9:16 AM
96	National conference is invaluable for staying on current trends and networking.	6/18/2020 8:53 AM
97	To continue to have NCTA certification	6/18/2020 8:49 AM
98	Networking and information on trends,	6/18/2020 8:35 AM
99	To continue our certification	6/18/2020 8:26 AM

## NCTA Membership Survey

100	Networking	6/18/2020 7:27 AM
101	Listserve	6/17/2020 11:16 PM
102	Networking, learn best practices, stay up to date on trends in testing	6/17/2020 10:00 PM
103	I value the insight that so many testing center people eagerly share with each other.	6/17/2020 8:25 PM
104	N/A	6/17/2020 8:01 PM
105	To learn more about new tests and developments in the field of testing.	6/17/2020 7:54 PM
106	A great resource and connecting with peers.	6/17/2020 7:25 PM
107	n/a	6/17/2020 7:01 PM
108	Because of my career in testing and the fact I learn something all the time, whether it is from the listserv, talking with someone one on one, or network at the conference.	6/17/2020 6:35 PM
109	To stay up-to-date on trends in the testing field.	6/17/2020 6:08 PM
110	Information about Testing Center and vendors useful and informative, as well as the webinars and reporting.	6/17/2020 5:58 PM
111	Information from other testing centers.	6/17/2020 5:55 PM
112	I work in Community College testing center	6/17/2020 5:52 PM
113	The shared information, the networking, the webinars, and the annual conferences	6/17/2020 5:52 PM
114	To keep abreast of testing information, best practices, trends, etc.	6/17/2020 5:34 PM
115	I'm a Director and it's critical that I stay on top of things.	6/17/2020 5:20 PM
116	To continue learning and networking.	6/17/2020 5:08 PM
117	There is a benefit to being able to communicate with others who understand the items that we deal with on a daily basis.	6/17/2020 5:06 PM
118	To be part of a testing community.	6/17/2020 5:01 PM
119	Access to listserv and resources	6/17/2020 4:58 PM
120	invaluable resource	6/17/2020 4:54 PM
121	It is a good organization with good people.	6/17/2020 4:50 PM
122	Valued resource	6/17/2020 4:46 PM
123	great resource	6/17/2020 4:38 PM
124	It is my best professional organization.	6/17/2020 4:36 PM
125	Networking, ListServ, Training	6/17/2020 4:36 PM
126	I continue my membership as I value the professional development and networking opportunities, as well as opportunities to learn from my testing peers. I also need to keep up with trends in test security.	6/17/2020 4:34 PM
127	Great resource for networking and support.	6/17/2020 4:32 PM
128	The cost is low compared to the assets I receive.	6/17/2020 4:29 PM
129	Parkland College encourages membership is area of the college that you represent	6/17/2020 4:24 PM
130	I love the help I get from NCTA members.	6/17/2020 4:22 PM
131	Very few established organizations of higher education deal effectively with the tiny niche of accommodative testing (preparing and proctoring tests for students with disabilities). College administrators readily acknowledge the testing side, but it's hard for the accommodation side. On that note, thank you.	6/17/2020 4:20 PM
132	To keep testing center registered as a member	6/17/2020 4:16 PM
133	Plan to become certified and sharing of Testing Best Practices	6/17/2020 4:15 PM

## NCTA Membership Survey

134	I love the experience	6/17/2020 4:12 PM
135	same reasons as in 41 above	6/17/2020 4:11 PM
136	became involved and loved the people	6/17/2020 4:10 PM
137	Testing Center Certification	6/17/2020 4:05 PM
138	Opportunity to share and learn best practices	6/17/2020 3:58 PM
139	networking and conferences	6/17/2020 3:52 PM
140	Partially for CCTC membership, partially for networking. I have never traveled outside of business. Literally the only time I have left my home state was for NCTA conferences, so there is a personal desire that I will be asked to attend. The conferences have been great, and when I attend, I'm 100% attentive, but it is nice to see something other than cow pastures from time to time.	6/17/2020 3:48 PM
141	na	6/17/2020 3:47 PM
142	good source	6/17/2020 3:43 PM
143	List serv, sharing info, certification, webinars	6/17/2020 3:36 PM
144	professional development: eventually want to get certified, sharing of best practices	6/17/2020 3:33 PM
145	Hopeful for more professional development opportunities and free proctor training resources. Seeking test center certification.	6/17/2020 3:33 PM
146	Eventually want to pursue certification	6/17/2020 3:30 PM
147	For all things it offers.	6/17/2020 3:28 PM
148	Part of my job.	6/17/2020 3:26 PM
149	CCTC, professional development; networking with others in testing	6/17/2020 3:23 PM
150	EXPECTATION OF THE COLLEGE	6/17/2020 3:18 PM
151	Listserv	6/17/2020 3:15 PM
152	This is my first year, but I will continue my membership because the listserv has proved to be an invaluable resource/reference guide.	6/17/2020 3:15 PM
153	A lot of good information from and about other institutions.	6/17/2020 3:13 PM
154	We let it lapse in the past, but rejoined since we are now financially able to do so	6/17/2020 3:12 PM
155	I find membership in NCTA very valuable to continue to develop as a professional within the field.	6/17/2020 3:08 PM
156	This is my first year, but I appreciate the resources available.	6/17/2020 3:07 PM
157	the room and availability to learn and grow professionally (as an individual and as an institution/department)	6/17/2020 3:06 PM
158	wee the answers for the previous questions	6/17/2020 2:57 PM
159	Employer expectation	6/17/2020 2:54 PM
160	I like having others to bounce ideas off of or gain from others' experiences. There isn't anyone else in my office to confer with so I find this very valuable.	6/17/2020 2:54 PM
161	I work in the middle of nowhere and test for 3/4 of the state of Oregon. Isolation kills professional standardization. NCTA feeds professionalism.	6/17/2020 2:46 PM
162	.	6/17/2020 2:42 PM
163	Awesome resource	6/17/2020 2:42 PM
164	because it's what I do, I need to network with other who are also involved in test administration	6/17/2020 2:41 PM
165	N/A	6/17/2020 2:34 PM

## NCTA Membership Survey

166	All of the above reasons.	6/17/2020 2:31 PM
167	The listserve keeps me up to date on many testing concerns.	6/17/2020 2:30 PM
168	n/a	6/17/2020 2:28 PM
169	Beneficial to my professional development	6/17/2020 2:27 PM
170	Networking, wealth of knowledge in members, friendships	6/17/2020 2:27 PM
171	I appreciate the opportunity for professional development and the annual conference	6/17/2020 2:25 PM
172	resources	6/17/2020 2:23 PM
173	Understand trends, community, networking at conferences	6/17/2020 2:23 PM
174	Yes.	6/17/2020 2:22 PM
175	For the benefits checked on question 32.	6/17/2020 2:21 PM
176	It is the only organization of it's kind. Why would I look anywhere else?	6/17/2020 2:21 PM
177	It has alot of information on the listserv	6/17/2020 2:21 PM
178	We are certified	6/17/2020 2:20 PM
179	.	6/17/2020 2:20 PM
180	I'm not sure if I will!	6/17/2020 2:19 PM
181	I'm new to the testing profession and need to learn more about this profession	6/17/2020 2:19 PM
182	It is the most valuable professional development and networking opportunity available. The educational sessions keep my skills up to date and the vendor area shows me what new things are coming down the pike.	6/17/2020 2:19 PM
183	CCTC and Certification	6/17/2020 2:18 PM
184	I am an office of one and could not be here if it were not for NCTA and the collective expertise!	6/17/2020 2:18 PM
185	the conference, and the list serve	6/17/2020 2:15 PM
186	There's always great information and support.	6/17/2020 2:14 PM
187	Valuable resource	6/17/2020 2:14 PM
188	Because of the networking and how great people are to share with you on the listserv. My budget is limited so it is great to have that professional resource right through your email.	6/17/2020 2:14 PM
189	NA	6/17/2020 2:13 PM
190	n/a	6/17/2020 2:13 PM
191	For the benefits	6/17/2020 2:11 PM
192	Listserve	6/17/2020 2:11 PM
193	I think it's important to feel part of a bigger community. To communicate with people that understand the struggles and others might have solutions for problems others are having.	6/17/2020 2:11 PM
194	The support from other testing professionals.	6/17/2020 2:10 PM
195	valuable benefits	6/17/2020 2:10 PM
196	We are a large operation so it is imperative to have connection and guidance.	6/17/2020 2:10 PM
197	Information sharing is invaluable	6/17/2020 2:09 PM
198	same responses as above	6/17/2020 2:09 PM
199	Information	6/17/2020 2:09 PM
200	The networking and support from other testing professionals is invaluable!	6/17/2020 2:09 PM
201	required for my position	6/17/2020 2:07 PM

## NCTA Membership Survey

202	NA	6/17/2020 2:07 PM
203	this is my first year	6/17/2020 2:06 PM
204	Invaluable information and resources	6/17/2020 2:06 PM
205	The NCTA helps me on a day to day basis with issues that arise in the Testing Center. I refer daily to best practices to help our staff in their decision making when they have issues with candidates as to why they are not able to do something that is not normal.	6/17/2020 2:06 PM
206	The standards are changing, so being able to see what the industry is doing is great from one year to the next.	6/17/2020 2:05 PM
207	To keep abreast of what is being discussed in the list serve. Webinars.	6/17/2020 2:04 PM
208	NA	6/17/2020 2:03 PM
209	n/a	6/17/2020 2:03 PM
210	Very helpful information!!! Would love to go to a conference one year, but so far budgeting hasn't permitted it. Hoping to do the virtual conference this year.	6/17/2020 2:03 PM
211	Outstanding listserve, keeping up to date on testing trends, webinars, prestige from certification	6/17/2020 2:02 PM
212	Listserv	6/17/2020 2:01 PM
213	Very satisfied with services provided	6/17/2020 2:01 PM
214	It's great to have people who understand what it is you do and are helpful when problem arise.	6/17/2020 2:00 PM
215	For the listserve help	6/17/2020 1:59 PM
216	I	6/17/2020 1:59 PM
217	Enjoy the information.	6/17/2020 1:59 PM
218	professional connections	6/16/2020 9:34 AM



**Q79 If you had the opportunity to speak with a non-member who is considering joining NCTA, what would you tell them about the organization based on your experience?**

Answered: 206 Skipped: 111

## NCTA Membership Survey

#	RESPONSES	DATE
1	NCTA is the most valuable resource you will find if you want answers and guidance for your staff and students in testing.	7/5/2020 11:05 AM
2	NCTA is a continuously professional, transparent, and resourceful organization!	7/2/2020 7:28 PM
3	I would have nothing but great things to say.	7/2/2020 4:10 PM
4	ability to communicate with other test centers about similar problems and best practices.	7/2/2020 2:55 PM
5	none	7/2/2020 2:14 PM
6	How much I truly enjoy and benefit from the feedback and valuable information I receive from the list-serv, as well as the camaraderie and networking opportunities with other testing professionals.	7/2/2020 1:55 PM
7	The cost may be high but the return value is worth every dollar;	7/2/2020 12:20 PM
8	It's incredibly valuable to know what other testing centers are doing and what options you have as a testing professional	7/2/2020 11:29 AM
9	If you want to stay current with what is going on in the testing world, it is absolutely necessary to be able to openly communicate with other professionals. This provides that venue.	7/2/2020 11:05 AM
10	Great resource for connecting with other testing professionals	7/2/2020 10:35 AM
11	Yes	7/2/2020 10:18 AM
12	It's helpful	7/2/2020 10:14 AM
13	That it is a bargain for the listserve alone. The community we have developed has a strong interest in helping one another and is ready to assist and share information.	7/2/2020 9:35 AM
14	The professionalism and the networking.	7/1/2020 7:42 PM
15	NCTA is great community with professionals who are ready to share their experience.	7/1/2020 5:26 PM
16	Yes	6/30/2020 4:53 PM
17	It's a great organization	6/30/2020 2:33 PM
18	Must have professional development	6/30/2020 2:06 PM
19	How helpful it is and useful in working in a testing center.	6/30/2020 1:30 PM
20	I would let them know that the being apart of NCTA will broaden their view of the Testing world.	6/30/2020 10:23 AM
21	NA	6/30/2020 10:19 AM
22	NCTA is a great networking and information tool. It connects you with testing professionals across the world and they can assist you with understanding the difficulties of your position.	6/30/2020 10:10 AM
23	It's great to meet other people who actually know and understand what you do day in and day out.	6/30/2020 9:55 AM
24	It is a great resource for professional development and resources	6/30/2020 9:49 AM
25	Over the years with NCTA I have spoken to a number of individuals with testing services in colleges and state agencies encouraging them to become members. Begin apart of an organization that has as the standards and practices is so important in the testing environment. NCTA allows you to discuss situations and opportunities with other members.	6/29/2020 9:41 AM
26	great information and opportunities	6/27/2020 12:32 PM
27	There is a lot of information available to assist one with learning about testing and best practices. The listserv has good information and is helpful, conferences are great and informative.	6/26/2020 8:42 AM
28	X	6/25/2020 3:52 PM
29	That the NCTA is a great resource and valuable tool for anyone in the Testing World	6/25/2020 9:24 AM
30	The certification process was truly helpful in streamlining our guidelines and procedures. Our	6/25/2020 6:26 AM

## NCTA Membership Survey

office is different than most in that we do not proctor standardized exams; so we would encourage them to speak with an organization that best resemble theirs.

31	That there is a lot of information out there that they're not aware of. The NCTA provides the opportunity to talk, work with and pick the brains of other testing professionals	6/24/2020 7:37 PM
32	I have not been a member long enough	6/24/2020 6:20 PM
33	good resource	6/24/2020 8:57 AM
34	Yes	6/23/2020 6:01 PM
35	It is a great tool to see how other test centers operate nationally	6/23/2020 4:25 PM
36	Yes	6/23/2020 3:38 PM
37	Needs to be more user friendly. It offers some webinars but not enough remote training.	6/23/2020 11:30 AM
38	Great Resource	6/22/2020 7:35 PM
39	yes	6/22/2020 7:28 PM
40	I would tell them to join and let them know of the wealth of knowledge that is shared, as well as the support of this association.	6/22/2020 6:49 PM
41	NA	6/22/2020 6:27 PM
42	Great value due to access to great resources like CCTC, listserv, & conference	6/22/2020 6:21 PM
43	NCTA provides a network of testing professionals which helps one navigate the daily challenges of a testing center.	6/22/2020 4:19 PM
44	The best source of information for the testing industry	6/22/2020 12:11 PM
45	Best source of networking trouble shooting and product reviews.	6/22/2020 11:20 AM
46	Knowledge base is broad and diverse; no where else can you access the depth and breath of professional testing knowledge	6/22/2020 10:56 AM
47	Test Center Certification is more effort than benefit.	6/22/2020 10:54 AM
48	That NCTA members are supportive, knowledgeable, and extremely helpful.	6/22/2020 10:37 AM
49	I would tell them that NCTA is a worthwhile organization with a vast number of resources and who have great members who don't mind sharing information with you.	6/22/2020 10:25 AM
50	Attend annual conference (vendor session great for growth and variety of informational sessions)	6/22/2020 8:53 AM
51	N/a	6/21/2020 11:48 PM
52	Great venue for networking, professional development, learning about testing best practices	6/21/2020 10:05 PM
53	Networking and training	6/20/2020 1:13 PM
54	lots of support and ideas from other testing centers nationwide	6/19/2020 3:47 PM
55	Join, you won't regret it!	6/19/2020 2:08 PM
56	I would definitely encourage them to join because our profession is very niche and it is very beneficial to have the opportunity to connect with others in our field. I have learned a lot from how other testing centers operate and the different challenges that are faced.	6/19/2020 2:05 PM
57	I would tell them of the benefits of the list serve foremost. Also the conference I have heard is great for learning and networking.	6/19/2020 11:08 AM
58	Volunteer, it is the only way to get the most out of your membership.	6/19/2020 9:17 AM
59	n/a	6/18/2020 7:43 PM
60	I have in the past brought up NCTA to none members. I tell them about the standards and what it means to follow the standards as well as the chance to learn from others.	6/18/2020 7:33 PM
61	Excellent resource for procedures, systems, and contact inforamtion.	6/18/2020 6:44 PM

## NCTA Membership Survey

62	Excellent source of information on variety of topics/issues	6/18/2020 6:28 PM
63	lots of great information.	6/18/2020 6:02 PM
64	test centre certification is thorough and reassuring that you'll be operating at a best practice standard	6/18/2020 4:43 PM
65	Great organization	6/18/2020 3:12 PM
66	It is worth it!	6/18/2020 2:29 PM
67	See #33 and just join...it's worth every penny!	6/18/2020 2:21 PM
68	Web training is available and extensive.	6/18/2020 2:05 PM
69	Initial certification may seem like a lot of work but it's worth it. Re-certification is easier and it's a great talking point for university.	6/18/2020 2:01 PM
70	x	6/18/2020 1:41 PM
71	I have found NCTA a good networking and communication tool.	6/18/2020 1:38 PM
72	I'm still navigating the opportunities available.	6/18/2020 1:26 PM
73	Networking	6/18/2020 12:34 PM
74	Great tool for best practices	6/18/2020 12:33 PM
75	Not much to tell. I have only been to one annual conference and I felt that is was too vendor heavy. Meaning too focused on the vendors and not as much on professional development.	6/18/2020 12:29 PM
76	The list-serv connects me with thousands of testing professionals (though, primarily in the US). The webinars can be useful.	6/18/2020 12:28 PM
77	collaboration between institutions is essential in maintaining industry standards	6/18/2020 11:53 AM
78	Professional and Knowledgeable Resource	6/18/2020 11:49 AM
79	Excellent resource	6/18/2020 11:31 AM
80	Great network with unlimited resources	6/18/2020 11:14 AM
81	Too much to write. The networking, the support, the resources, the friendships...just amazing.	6/18/2020 11:04 AM
82	I tell them all the time to join! I am in MA and trying, slowly, to work on a state org, which I hope would convince all the other 2-year colleges to join. I tell them that I have learned a lot about best practices and gotten tons of helpful tips over the years. Adult learners love to know that they can come away from a learning experience with something immediately useful and NCTA always provides that.	6/18/2020 11:03 AM
83	You would have 100s of Testing professionals at your fingertips. It truly is a culture of people helping out others!	6/18/2020 10:46 AM
84	I would explain the benefits of having this group, I have been asked and recommend membership, it is a request for any testing position I secure down to adding the membership into the job description!	6/18/2020 10:07 AM
85	such of wealth of information; tried and true experiences from testers across the U.S.	6/18/2020 10:05 AM
86	NA	6/18/2020 9:43 AM
87	It offers valuable information	6/18/2020 9:35 AM
88	I would tell them it's "worth the price of admission."	6/18/2020 9:32 AM
89	Everyone has been friendly and helpful	6/18/2020 9:16 AM
90	Listserve is good.	6/18/2020 9:16 AM
91	National conference is a must.	6/18/2020 8:53 AM
92	The certification process takes a long time	6/18/2020 8:49 AM
93	Good resource for networking and general testing information in an academic center.	6/18/2020 8:35 AM

## NCTA Membership Survey

94	An excellent source of information and experienced individuals; certification process was extremely nightmarish for me but has been wonderful experience ever since	6/18/2020 8:26 AM
95	Not sure	6/18/2020 7:27 AM
96	Nothing	6/17/2020 11:16 PM
97	Valuable organization with unlimited opportunities for networking and best practices. Especially important for new testing staff.	6/17/2020 10:00 PM
98	N/A	6/17/2020 8:01 PM
99	It's a great resource and a way to connect with testing colleagues.	6/17/2020 7:25 PM
100	n/a	6/17/2020 7:01 PM
101	Make sure to join the NCTA listserv, it has a wealth of information there and you can ask any type of question and get an array of answers. If at all possible attend the annual conference. You will meet people in the testing profession who have been in NCTA from before its inception to it being their first time like you. You will have the opportunity to network and meet people from all across the 50 states. It's wonderful. Beside learn first hand from vendors about their products (and take home freebies), along with attending breakout sessions on different sessions.	6/17/2020 6:35 PM
102	Great resource, NCTA certification is great for your test center	6/17/2020 6:08 PM
103	The information is valuable and informative for Testing Centers. It's an opportunity to interact and converse with other peers in field.	6/17/2020 5:58 PM
104	Valuable information from the listserv	6/17/2020 5:55 PM
105	Join- good information and helps your job	6/17/2020 5:52 PM
106	Having other testing professionals for share with and ask questions is an amazing opportunity	6/17/2020 5:52 PM
107	Good source of information and provides opportunity to network with others	6/17/2020 5:34 PM
108	Critical networking, resources and value. "Don't leave home without it!"	6/17/2020 5:20 PM
109	The same as the above.	6/17/2020 5:08 PM
110	Great way to network and find camaraderie	6/17/2020 5:06 PM
111	Worth joining if for no other reason than having the listserve as a resource.	6/17/2020 5:01 PM
112	invaluable resource	6/17/2020 4:54 PM
113	That they are very helpful with just about anything and no one will judge you based on questions you have.	6/17/2020 4:50 PM
114	Yes	6/17/2020 4:46 PM
115	great resource	6/17/2020 4:38 PM
116	It is great resource to help maintain professional standards.	6/17/2020 4:36 PM
117	You will gain a lot of testing knowledge and best practices.	6/17/2020 4:36 PM
118	My experience with NCTA has been excellent and has offered me opportunities to both share my expertise as well as learn from others in the testing field. Testing centers can be different from one university to another. I did not have an experienced testing professional to learn from when I began my position, so NCTA members became my mentors and go-to's when I had questions or needed information.	6/17/2020 4:34 PM
119	The best networking system in testing.	6/17/2020 4:29 PM
120	I have told non members that it is a great organization and will help your testing center grow and become respected professionally by colleagues on your campus	6/17/2020 4:24 PM
121	It's a must.	6/17/2020 4:22 PM
122	As with any profession, there is more to it than any one realizes who only observes from the outside. As they say, "if you want to be, ask one". Well, if someone wants to better understand	6/17/2020 4:20 PM

## NCTA Membership Survey

the bigger picture of properly receiving, proctoring, and returning tests with safety, honesty, integrity, and fairness... NCTA has some good advice.

123	It's helpful	6/17/2020 4:16 PM
124	Great resource!	6/17/2020 4:15 PM
125	It is a great learning opportunity. Great resources!	6/17/2020 4:12 PM
126	potential for networking with other professionals, webinars and information on website very helpful.	6/17/2020 4:11 PM
127	extremely friendly and supportive organization, especially the membership. Great chances to be involved at the national level	6/17/2020 4:10 PM
128	z	6/17/2020 3:58 PM
129	It can add a great deal of value to your professional life	6/17/2020 3:52 PM
130	The conferences are very enlightening, and the NCTA website can be helpful, but the listserv is hit or miss.	6/17/2020 3:48 PM
131	na	6/17/2020 3:47 PM
132	you can get good information	6/17/2020 3:43 PM
133	Very useful information.	6/17/2020 3:36 PM
134	networking/sharing alone will make it worth your while	6/17/2020 3:33 PM
135	NCTA provides support and resources for testing center professionals, who are often "left out" or "pushed to the side" at higher education institutions, with little support. The standards and guidelines give us goals to work towards in improving our centers so it is worth the membership.	6/17/2020 3:33 PM
136	not sure	6/17/2020 3:30 PM
137	The great network for testing center professionals.	6/17/2020 3:28 PM
138	Being a part of a community that has such high testing standards and holds us all accountable is wonderful.	6/17/2020 3:26 PM
139	xxx	6/17/2020 3:23 PM
140	JOIN. THE WEBINARS ARE GREAT	6/17/2020 3:18 PM
141	Great info	6/17/2020 3:15 PM
142	If you and your team are ready to evolve, and you're open to the idea of an organization full of professionals who want to encourage you, answer your questions, and provide you with the latest testing trends and guidelines, you have come to the right place.	6/17/2020 3:15 PM
143	Good for reference and keeping up with trends	6/17/2020 3:13 PM
144	The opportunity to access the listserv to find information or contact another testing professional directly for advice or help.	6/17/2020 3:08 PM
145	There are lots of opportunities to get involved and lots of resources to utilize.	6/17/2020 3:07 PM
146	The knowledge and experience gained from others that can be tailored to one's test center, room for improvement	6/17/2020 3:06 PM
147	Yes	6/17/2020 2:57 PM
148	Worth joining	6/17/2020 2:54 PM
149	Valuable information that is shared.	6/17/2020 2:54 PM
150	NCTA helps you not reinvent the wheel. Keeping colleges in charge of standardized testing avoids issues like GMAT folks from sending computers to mud huts in Africa and wondering why testing fell apart that year.	6/17/2020 2:46 PM
151	.	6/17/2020 2:42 PM

## NCTA Membership Survey

152	Worth the cost	6/17/2020 2:42 PM
153	this is your best source of information and networking with other testing professionals	6/17/2020 2:41 PM
154	N/A	6/17/2020 2:34 PM
155	Great place to maintain quality testing program and share ideas and learn.	6/17/2020 2:31 PM
156	It provides professional validation of your testing center and valuable information about testing.	6/17/2020 2:30 PM
157	n/a	6/17/2020 2:28 PM
158	National standard of professionalism	6/17/2020 2:27 PM
159	If you are a testing professional - you need to be a part of NCTA to take advantage of the wealth of knowledge of peers, for professional development, and networking with others that do the same work you do.	6/17/2020 2:27 PM
160	It is a valuable tool to allow you to meet other professionals and gain new insight on test administration.	6/17/2020 2:25 PM
161	not sure	6/17/2020 2:23 PM
162	Good place to understand common concerns and trends, feel that you are not alone and that what you are doing is important even though you are often overlooked by your institution. Gain feedback from peers.	6/17/2020 2:23 PM
163	It is a great platform for discussion or finding the answers to testing related questions that you may not find elsewhere.	6/17/2020 2:22 PM
164	Provides valuable information on best practices and willingness to help when asked.	6/17/2020 2:21 PM
165	wealth of knowledge in the list-serv	6/17/2020 2:21 PM
166	Yes	6/17/2020 2:21 PM
167	Certification is hard work, but it is rewarding.	6/17/2020 2:20 PM
168	Wonderful networking opportunities, plus professional development	6/17/2020 2:20 PM
169	It's somewhat helpful to find other test centres in Canada.	6/17/2020 2:19 PM
170	The NCTA members are committed to their profession and they are willing to share their experiences/knowledge.	6/17/2020 2:19 PM
171	NCTA is the premier professional association for collegiate test center administrators. Participation in NCTA events hones your skills and keeps you abreast of the latest in the test administration field. NCTA's annual conference provides excellent, practical educational sessions and networking opportunities where you will find great ideas that can readily be brought back to campus and easily implemented.	6/17/2020 2:19 PM
172	N/A	6/17/2020 2:18 PM
173	Collective expertise	6/17/2020 2:18 PM
174	It offer a plethora of information about testing. Specifically about current testing events/issues/testing platforms/etc.	6/17/2020 2:16 PM
175	x	6/17/2020 2:15 PM
176	It's a great support and provides learning opportunities.	6/17/2020 2:14 PM
177	Great way to network, learn about the industry, test center certification	6/17/2020 2:14 PM
178	That the colleagues are really helpful and will share their experiences in a heartbeat.	6/17/2020 2:14 PM
179	NA	6/17/2020 2:13 PM
180	n/a	6/17/2020 2:13 PM
181	I would explain many of the opportunities and helpful information!	6/17/2020 2:11 PM
182	It's an effective resource for Testing Centers to collaborate and come up with best practices.	6/17/2020 2:11 PM

## NCTA Membership Survey

183	It's important to be part of a community that understands your problems and concerns. It's important to hear others perspectives.	6/17/2020 2:11 PM
184	I would tell them its an excellent networking opportunity.	6/17/2020 2:10 PM
185	Just do it.	6/17/2020 2:10 PM
186	Professional organization that assists in sharing important information.	6/17/2020 2:10 PM
187	Important Network, valuable information, great value	6/17/2020 2:09 PM
188	same responses as above	6/17/2020 2:09 PM
189	Great information	6/17/2020 2:09 PM
190	NCTA is a quality organization that promotes the highest level of test integrity. The connections and support from other testing professionals is worth every penny of the membership fee. Great professional development opportunities are also provided	6/17/2020 2:09 PM
191	N/A	6/17/2020 2:07 PM
192	NA	6/17/2020 2:07 PM
193	too new	6/17/2020 2:06 PM
194	Join!!! The listserv and information is so helpful.	6/17/2020 2:06 PM
195	The NCTA is an organization where you can network with other testing professionals in the industry to learn best practices and share ideas.	6/17/2020 2:06 PM
196	Knowledge gained from other members/the organization itself is fantastic and keeps you up to date	6/17/2020 2:05 PM
197	NA	6/17/2020 2:03 PM
198	nothing	6/17/2020 2:03 PM
199	Excellent value for the money and focuses on every segment of testing so useful for anyone in the industry	6/17/2020 2:02 PM
200	Networking opportunities are invaluable	6/17/2020 2:01 PM
201	It's a must to be a member. It gives you a voice of expertise on campus	6/17/2020 2:01 PM
202	NCTA provides relevant and valuable information for proctors.	6/17/2020 2:00 PM
203	Unknown	6/17/2020 1:59 PM
204	I	6/17/2020 1:59 PM
205	Great information	6/17/2020 1:59 PM
206	definitely helpful to know lots of folks in the field and learn from one another	6/16/2020 9:34 AM



**Q80 Do you read/subscribe to any testing industry publications, please list them here.**

Answered: 183 Skipped: 134

## NCTA Membership Survey

#	RESPONSES	DATE
1	No	7/5/2020 11:05 AM
2	Not Applicable	7/2/2020 7:28 PM
3	None.	7/2/2020 4:10 PM
4	x	7/2/2020 2:55 PM
5	none	7/2/2020 2:14 PM
6	N/A	7/2/2020 1:55 PM
7	no	7/2/2020 11:29 AM
8	No	7/2/2020 11:05 AM
9	Caveon	7/2/2020 10:18 AM
10	NA	7/2/2020 10:14 AM
11	No.	7/2/2020 9:35 AM
12	Chronicle of Higher Ed. NCTA, College Board. Mostly vendor specific.	7/1/2020 7:42 PM
13	No. Do read some on and off.	7/1/2020 5:26 PM
14	TACTP, NACADA	6/30/2020 4:53 PM
15	No	6/30/2020 2:33 PM
16	N/A	6/30/2020 2:06 PM
17	no	6/30/2020 1:30 PM
18	None	6/30/2020 10:23 AM
19	NA	6/30/2020 10:19 AM
20	No	6/30/2020 10:10 AM
21	none	6/30/2020 9:58 AM
22	no	6/30/2020 9:55 AM
23	N/A	6/30/2020 9:49 AM
24	no	6/27/2020 12:32 PM
25	no	6/26/2020 8:42 AM
26	X	6/25/2020 3:52 PM
27	N/A	6/25/2020 9:24 AM
28	No	6/25/2020 6:26 AM
29	No	6/24/2020 7:37 PM
30	No	6/24/2020 6:20 PM
31	none	6/24/2020 8:57 AM
32	No	6/23/2020 6:01 PM
33	Not that I am aware	6/23/2020 4:25 PM
34	none	6/23/2020 3:38 PM
35	N/A	6/22/2020 7:35 PM
36	yes	6/22/2020 7:28 PM
37	None yet.	6/22/2020 6:49 PM

## NCTA Membership Survey

38	NA	6/22/2020 6:27 PM
39	Read more than subscribe: Chronicle of Higher Education, AACC	6/22/2020 6:21 PM
40	No	6/22/2020 4:19 PM
41	None	6/22/2020 12:11 PM
42	FACTA List Serve	6/22/2020 10:56 AM
43	LinkedIn Value of Testing	6/22/2020 10:37 AM
44	no	6/22/2020 10:25 AM
45	No	6/22/2020 8:53 AM
46	N/a	6/21/2020 11:48 PM
47	N/A	6/21/2020 10:05 PM
48	nA	6/20/2020 1:13 PM
49	none	6/19/2020 3:47 PM
50	JNCTA	6/19/2020 2:08 PM
51	Not aware of any	6/19/2020 9:17 AM
52	n/a	6/18/2020 7:43 PM
53	no	6/18/2020 7:33 PM
54	none	6/18/2020 6:44 PM
55	na	6/18/2020 6:28 PM
56	N/A	6/18/2020 6:02 PM
57	CHETA BCHETA organizations' publication	6/18/2020 4:43 PM
58	No	6/18/2020 2:29 PM
59	No.	6/18/2020 2:21 PM
60	x	6/18/2020 1:41 PM
61	none	6/18/2020 1:38 PM
62	No	6/18/2020 1:26 PM
63	N/A	6/18/2020 12:34 PM
64	n/a	6/18/2020 12:33 PM
65	n/a	6/18/2020 12:29 PM
66	no	6/18/2020 11:53 AM
67	N/A	6/18/2020 11:49 AM
68	No	6/18/2020 11:31 AM
69	No	6/18/2020 11:14 AM
70	No...no time in a one-person Test Center.	6/18/2020 11:04 AM
71	No	6/18/2020 11:03 AM
72	No	6/18/2020 10:46 AM
73	Yes	6/18/2020 10:07 AM
74	NO	6/18/2020 9:43 AM
75	No	6/18/2020 9:35 AM

## NCTA Membership Survey

76	No	6/18/2020 9:32 AM
77	no	6/18/2020 9:16 AM
78	No	6/18/2020 9:16 AM
79	N/A	6/18/2020 8:53 AM
80	no	6/18/2020 8:49 AM
81	NCTA Newsletter Chronicle of Higher Education	6/18/2020 8:35 AM
82	No	6/18/2020 8:26 AM
83	No	6/18/2020 7:27 AM
84	No	6/17/2020 11:16 PM
85	N/A	6/17/2020 10:00 PM
86	n/a	6/17/2020 8:25 PM
87	N/A	6/17/2020 8:01 PM
88	No	6/17/2020 7:25 PM
89	n/a	6/17/2020 7:01 PM
90	NCTA Journal	6/17/2020 6:35 PM
91	No	6/17/2020 6:08 PM
92	Occasionally	6/17/2020 5:58 PM
93	study guides and CLEP/College board info	6/17/2020 5:52 PM
94	None	6/17/2020 5:34 PM
95	Accuplacer, CLEP	6/17/2020 5:20 PM
96	None	6/17/2020 5:08 PM
97	Do not, but would love to receive a list of these items.	6/17/2020 5:06 PM
98	no	6/17/2020 4:54 PM
99	Academic Integrity Blog	6/17/2020 4:50 PM
100	Not yet	6/17/2020 4:46 PM
101	no	6/17/2020 4:38 PM
102	n/a	6/17/2020 4:36 PM
103	No	6/17/2020 4:36 PM
104	Inside Higher Ed	6/17/2020 4:34 PM
105	None	6/17/2020 4:29 PM
106	No	6/17/2020 4:16 PM
107	no	6/17/2020 4:15 PM
108	No	6/17/2020 4:12 PM
109	not at this time	6/17/2020 4:11 PM
110	none	6/17/2020 4:10 PM
111	z	6/17/2020 3:58 PM
112	no	6/17/2020 3:52 PM
113	The survey won't let me continue, but this question doesn't appear to be required. Perhaps it is? I can't think of anything at the moment. Turns out I had to uncheck the final question's Other	6/17/2020 3:48 PM

## NCTA Membership Survey

box. Could be a bug in the survey. I also use Twitter, though I don't use any social media to any great degree. Too toxic of an environment.

114	na	6/17/2020 3:47 PM
115	none at this time	6/17/2020 3:43 PM
116	NA	6/17/2020 3:36 PM
117	I do not subscribe to any publications	6/17/2020 3:33 PM
118	No	6/17/2020 3:33 PM
119	No	6/17/2020 3:30 PM
120	No	6/17/2020 3:28 PM
121	No.	6/17/2020 3:26 PM
122	xxx	6/17/2020 3:23 PM
123	Chron of higher ed	6/17/2020 3:15 PM
124	n/a	6/17/2020 3:15 PM
125	emails sent by ETS, Prometric, Certiport, and others.	6/17/2020 3:08 PM
126	NA	6/17/2020 3:07 PM
127	No	6/17/2020 3:06 PM
128	No	6/17/2020 2:54 PM
129	No.	6/17/2020 2:54 PM
130	No	6/17/2020 2:46 PM
131	.	6/17/2020 2:42 PM
132	Higher Ed	6/17/2020 2:42 PM
133	Inside Higher Ed, Chronicle,	6/17/2020 2:41 PM
134	N/A	6/17/2020 2:34 PM
135	no	6/17/2020 2:31 PM
136	n/a	6/17/2020 2:30 PM
137	n/a	6/17/2020 2:28 PM
138	none	6/17/2020 2:27 PM
139	Just things that come thru the listserv	6/17/2020 2:27 PM
140	Nope	6/17/2020 2:25 PM
141	no	6/17/2020 2:23 PM
142	none, what are some others?	6/17/2020 2:23 PM
143	No	6/17/2020 2:22 PM
144	None	6/17/2020 2:21 PM
145	no	6/17/2020 2:21 PM
146	No	6/17/2020 2:21 PM
147	No	6/17/2020 2:20 PM
148	.	6/17/2020 2:20 PM
149	None	6/17/2020 2:19 PM
150	No, what are some of the publications?	6/17/2020 2:19 PM

## NCTA Membership Survey

151	Please provide samples?	6/17/2020 2:19 PM
152	N/A	6/17/2020 2:18 PM
153	No	6/17/2020 2:18 PM
154	x	6/17/2020 2:15 PM
155	No	6/17/2020 2:14 PM
156	No	6/17/2020 2:14 PM
157	NA	6/17/2020 2:14 PM
158	No	6/17/2020 2:13 PM
159	n/a	6/17/2020 2:13 PM
160	Not Applicable	6/17/2020 2:11 PM
161	n/a	6/17/2020 2:11 PM
162	N/A	6/17/2020 2:11 PM
163	No	6/17/2020 2:10 PM
164	no	6/17/2020 2:10 PM
165	NA	6/17/2020 2:10 PM
166	no	6/17/2020 2:09 PM
167	NA	6/17/2020 2:09 PM
168	No	6/17/2020 2:09 PM
169	None	6/17/2020 2:09 PM
170	No	6/17/2020 2:07 PM
171	NA	6/17/2020 2:07 PM
172	no	6/17/2020 2:06 PM
173	No	6/17/2020 2:06 PM
174	NCEES College Board	6/17/2020 2:06 PM
175	None	6/17/2020 2:05 PM
176	NA	6/17/2020 2:03 PM
177	none	6/17/2020 2:03 PM
178	NO	6/17/2020 2:01 PM
179	No	6/17/2020 2:01 PM
180	no	6/17/2020 1:59 PM
181	I	6/17/2020 1:59 PM
182	none	6/17/2020 1:59 PM
183	JNCTA :)	6/16/2020 9:34 AM

Q81 Aside from the NCTA Annual Conference, what other conferences do you typically attend each year?

Answered: 213 Skipped: 104

## NCTA Membership Survey

#	RESPONSES	DATE
1	None	7/5/2020 11:05 AM
2	None at the moment (limited office staff and budgeting restrictions)	7/2/2020 7:28 PM
3	ICAI	7/2/2020 4:51 PM
4	None.	7/2/2020 4:10 PM
5	x	7/2/2020 2:55 PM
6	none	7/2/2020 2:14 PM
7	None, simply no budget to do so	7/2/2020 1:55 PM
8	none	7/2/2020 11:29 AM
9	None	7/2/2020 11:05 AM
10	TACTP, TACROA, ICAI	7/2/2020 10:18 AM
11	AzACTA	7/2/2020 10:14 AM
12	North Carolina Association of Testing Professionals (NCATP) North Carolina AHEAD (NCAHEAD)	7/2/2020 9:35 AM
13	College Board, NCORE	7/1/2020 7:42 PM
14	CollegeBoard	7/1/2020 5:26 PM
15	NCLCA	6/30/2020 5:01 PM
16	TACTP	6/30/2020 4:53 PM
17	None	6/30/2020 2:33 PM
18	ATP	6/30/2020 2:06 PM
19	none	6/30/2020 1:30 PM
20	Florida Association of College Test Administrators (FACTA)	6/30/2020 10:23 AM
21	NA	6/30/2020 10:19 AM
22	None	6/30/2020 10:10 AM
23	none	6/30/2020 9:58 AM
24	none	6/30/2020 9:55 AM
25	Accuplacer	6/30/2020 9:49 AM
26	state testing conference	6/27/2020 12:32 PM
27	Our state testing conferences	6/26/2020 8:42 AM
28	X	6/25/2020 3:52 PM
29	N/A	6/25/2020 9:24 AM
30	AHEAD	6/25/2020 6:26 AM
31	None, but I would like to go to some. I don't have the budget for others	6/24/2020 7:37 PM
32	None	6/24/2020 6:20 PM
33	none-no budget	6/24/2020 8:57 AM
34	work-related	6/23/2020 6:01 PM
35	N/A	6/23/2020 4:25 PM
36	NCATP	6/23/2020 3:38 PM
37	N/A	6/22/2020 7:35 PM



## NCTA Membership Survey

38	Texas Assn of School Administrators (TASA)	6/22/2020 7:28 PM
39	None	6/22/2020 6:49 PM
40	NA	6/22/2020 6:27 PM
41	Sometimes College Board, local associations, state or regional affinity groups	6/22/2020 6:21 PM
42	Wyoming College Testing Association annual conference.	6/22/2020 4:19 PM
43	CHETA	6/22/2020 12:11 PM
44	our State testing conference	6/22/2020 11:20 AM
45	FACTA meetings: Annual, Regional and Fall Council	6/22/2020 10:56 AM
46	Accuplacer	6/22/2020 10:54 AM
47	ICAI	6/22/2020 10:37 AM
48	Accuplacer conference State testing conference	6/22/2020 10:25 AM
49	None	6/22/2020 8:53 AM
50	State testing conference, student affairs conferences	6/21/2020 11:48 PM
51	Florida Association of College Test Administrators (FACTA)	6/21/2020 10:05 PM
52	none	6/20/2020 1:13 PM
53	none	6/19/2020 3:47 PM
54	ACCUPLACER CACUSS CHETA	6/19/2020 2:08 PM
55	GCTA (Georgia College Testing Association) annual conference	6/19/2020 2:05 PM
56	none- no budget for it	6/19/2020 2:04 PM
57	None, due to lack of funds. I was supposed to go to the conference for the first time this year but of course will not be happening due to the pandemic.	6/19/2020 11:08 AM
58	None	6/19/2020 9:17 AM
59	n/a	6/18/2020 7:43 PM
60	None	6/18/2020 7:33 PM
61	none	6/18/2020 6:44 PM
62	College Board ACCUPLACER/CLEP	6/18/2020 6:39 PM
63	na	6/18/2020 6:28 PM
64	tactp	6/18/2020 6:02 PM
65	none	6/18/2020 4:43 PM
66	Test security	6/18/2020 3:12 PM
67	GCTA	6/18/2020 2:29 PM
68	I've attended the ACCUPLACER conference before but it honestly didn't compare to NCTA's conference.	6/18/2020 2:21 PM
69	Accuplacer, various leadership conferences, tutoring seminars.	6/18/2020 2:05 PM
70	Sometimes ACPA	6/18/2020 2:01 PM
71	x	6/18/2020 1:41 PM
72	currently we do not attend conferences due to budget constraints.	6/18/2020 1:38 PM
73	No other conferences.	6/18/2020 1:26 PM
74	ACT State Conference & Oklahoma Association of Testing Personnel.	6/18/2020 12:34 PM

## NCTA Membership Survey

75	TACRAO, TACTP,	6/18/2020 12:33 PM
76	What other conferences are there for those who run a Higher Education testing center?	6/18/2020 12:29 PM
77	Canadian Higher Education Testing Association (I will attend when it's available. It was cancelled this year).	6/18/2020 12:28 PM
78	Canadian Higher Education Testing Association	6/18/2020 11:53 AM
79	All FACTA Conferences	6/18/2020 11:49 AM
80	Intermountain Regional Testing Association conference, twice-yearly	6/18/2020 11:31 AM
81	None	6/18/2020 11:14 AM
82	I'm only allowed to attend the NCTA conference every other year. Unless there is something REALLY important (like when we were going to start Accuplacer, I was allowed to go to the CLEP/Accuplacer Conference, but not since then), my Director says we don't have the funds.	6/18/2020 11:04 AM
83	Accuplacer, HiSET, GED--although at this point I am not in a big hurry to go to vendor conferences; I really preferred NCTA which had all the vendors but not just the vendors.	6/18/2020 11:03 AM
84	None. Professional development budget isn't the biggest.	6/18/2020 10:46 AM
85	NAPSA CLEP GED TACTP	6/18/2020 10:07 AM
86	NA	6/18/2020 9:43 AM
87	TACTP	6/18/2020 9:35 AM
88	None.	6/18/2020 9:32 AM
89	None	6/18/2020 9:16 AM
90	I have not attended any conferences in my current position.	6/18/2020 9:16 AM
91	College Reading & Learning Association Accuplacer MI Community College Association MI CC Risk Management	6/18/2020 8:53 AM
92	no	6/18/2020 8:49 AM
93	State Conference	6/18/2020 8:35 AM
94	Great Lakes Testing Conference, CollegeBoard Conference	6/18/2020 8:26 AM
95	None, no budget for it.	6/18/2020 7:27 AM
96	None	6/17/2020 11:16 PM
97	FACTA, FCLCA	6/17/2020 10:00 PM
98	None	6/17/2020 8:25 PM
99	N/A	6/17/2020 8:01 PM
100	CRLA	6/17/2020 7:54 PM
101	None	6/17/2020 7:25 PM
102	n/a	6/17/2020 7:01 PM
103	I will be attending our new Missouri Association of Testing (MoAT)!	6/17/2020 6:35 PM
104	California State University Test Officer meetings	6/17/2020 6:08 PM
105	I would love to attend the Texas affiliate, but I haven't been able.	6/17/2020 5:58 PM
106	regional	6/17/2020 5:52 PM
107	none	6/17/2020 5:52 PM
108	None	6/17/2020 5:34 PM
109	ACTA the Arkansas College Testing Association spring and fall conference	6/17/2020 5:20 PM

## NCTA Membership Survey

110	None	6/17/2020 5:08 PM
111	Arkansas College Testing Association Workshops	6/17/2020 5:06 PM
112	College Board, State Testing Association	6/17/2020 5:01 PM
113	NACADA Region and National RMCTA Regional	6/17/2020 4:58 PM
114	accuplacer	6/17/2020 4:54 PM
115	Northern Illinois Testing Coalition meeting	6/17/2020 4:50 PM
116	I would attend vendor conferences	6/17/2020 4:46 PM
117	our local Canadian Higher Education Testing Association (CHETA)	6/17/2020 4:38 PM
118	TxAHEAD	6/17/2020 4:36 PM
119	GCTA Conference TCSG Conference	6/17/2020 4:36 PM
120	I generally attend the Accuplacer Conference by College Board.	6/17/2020 4:34 PM
121	RMCTA conference for Colorado Schools	6/17/2020 4:32 PM
122	None	6/17/2020 4:29 PM
123	NITC, Accuplacer	6/17/2020 4:24 PM
124	Oklahoma Association of Testing Personnel	6/17/2020 4:22 PM
125	AHEAD. It has a component focusing on proctoring tests for students with disabilities.	6/17/2020 4:20 PM
126	None	6/17/2020 4:16 PM
127	no	6/17/2020 4:15 PM
128	ACCUPLACER, GED, HiSET.	6/17/2020 4:12 PM
129	none - not in the budget	6/17/2020 4:11 PM
130	none	6/17/2020 4:10 PM
131	z	6/17/2020 3:58 PM
132	AHEAD	6/17/2020 3:52 PM
133	Who has the money to go to multiple conferences in a year?! When I taught, I would make a habit of attending the Music Educators Association conferences every year.	6/17/2020 3:48 PM
134	na	6/17/2020 3:47 PM
135	ACCUPLACER	6/17/2020 3:43 PM
136	NA	6/17/2020 3:36 PM
137	None, no budget for that, unfortunately	6/17/2020 3:33 PM
138	None	6/17/2020 3:33 PM
139	no other testing ones	6/17/2020 3:30 PM
140	None	6/17/2020 3:28 PM
141	College Board/Accuplacer and our local RMCTA.	6/17/2020 3:26 PM
142	ACPA	6/17/2020 3:23 PM
143	NONE	6/17/2020 3:18 PM
144	used to attend state meetings for state testing	6/17/2020 3:15 PM
145	n/a	6/17/2020 3:15 PM
146	Accuplacer	6/17/2020 3:13 PM
147	Accuplacer, UPCEA, LERN	6/17/2020 3:12 PM

## NCTA Membership Survey

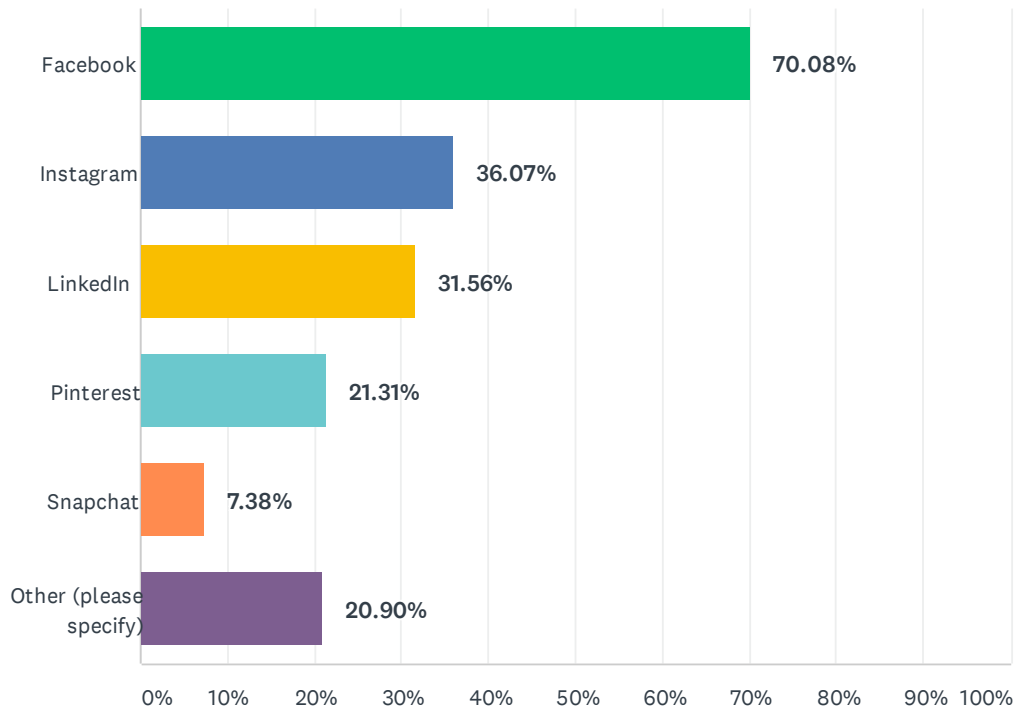
148	Georgia College Testing Association Conference	6/17/2020 3:08 PM
149	Oklahoma Association of Testing Personnel	6/17/2020 3:07 PM
150	Have attended the Accuplacer National conference and TX state conference	6/17/2020 3:06 PM
151	College Board	6/17/2020 2:57 PM
152	None	6/17/2020 2:54 PM
153	If I had it in my budget, I would attend but I am unable to due to the fact that I'm self-funded.	6/17/2020 2:54 PM
154	Either CRLA, ACTLA, ATP, NCLCA	6/17/2020 2:46 PM
155	.	6/17/2020 2:42 PM
156	Out state testing center semi annual meetings	6/17/2020 2:42 PM
157	WI Testing Professionals	6/17/2020 2:41 PM
158	N/A	6/17/2020 2:34 PM
159	GCTA Will start attending the Accuplacer Conference	6/17/2020 2:32 PM
160	Accuplacer occasionally	6/17/2020 2:31 PM
161	ACCUPLACER	6/17/2020 2:30 PM
162	none	6/17/2020 2:30 PM
163	n/a	6/17/2020 2:28 PM
164	Registry of Interpreters of the Deaf	6/17/2020 2:27 PM
165	NASPA occasionally	6/17/2020 2:27 PM
166	Accuplacer Conference, Conference on Test Security (sometimes)	6/17/2020 2:25 PM
167	Accuplacer	6/17/2020 2:23 PM
168	GED Testing, regional testing conference, Accuplacer	6/17/2020 2:23 PM
169	I attend my campus system group conference.	6/17/2020 2:22 PM
170	None	6/17/2020 2:21 PM
171	None, anymore...	6/17/2020 2:21 PM
172	Haven't attended any conferences in over 15 years	6/17/2020 2:21 PM
173	None	6/17/2020 2:20 PM
174	ACCUPLACER/College Board, NACADA, NCORE, HiSET	6/17/2020 2:20 PM
175	None	6/17/2020 2:19 PM
176	ACCUPLACER	6/17/2020 2:19 PM
177	The NCTA Annual Conference is the only professional development conference I participate in every year. Our budget doesn't permit attendance at anything else. And because of COVID19, we will be lucky if we can attend in the future; budgets have been slashed and our university is currently not allowing any university-sponsored travel.	6/17/2020 2:19 PM
178	N/A	6/17/2020 2:18 PM
179	GCTA, College Board	6/17/2020 2:18 PM
180	none	6/17/2020 2:15 PM
181	AZACTA (Arizona Association of College Testing Administrator)	6/17/2020 2:14 PM
182	ACCUPLACER SRO	6/17/2020 2:14 PM
183	NITC - Northern Illinois Testing Coalition	6/17/2020 2:14 PM

## NCTA Membership Survey

184	Accuplacer	6/17/2020 2:13 PM
185	n/a	6/17/2020 2:13 PM
186	Regional chapter NCATP Educause	6/17/2020 2:12 PM
187	Not Applicable	6/17/2020 2:11 PM
188	n/a	6/17/2020 2:11 PM
189	None	6/17/2020 2:11 PM
190	Just NCTA	6/17/2020 2:10 PM
191	Sometime regional ACT conferences	6/17/2020 2:10 PM
192	State organization conferences and ACT conference	6/17/2020 2:10 PM
193	n/a	6/17/2020 2:09 PM
194	NA	6/17/2020 2:09 PM
195	College Board	6/17/2020 2:09 PM
196	Sometimes Accuplacer.	6/17/2020 2:09 PM
197	GED Testing Conference	6/17/2020 2:08 PM
198	COWY - the local chapter of NCTA	6/17/2020 2:07 PM
199	NA	6/17/2020 2:07 PM
200	na	6/17/2020 2:06 PM
201	ACCUPLACER	6/17/2020 2:06 PM
202	Accuplacer NCEES	6/17/2020 2:06 PM
203	IRTA - Regional Conference	6/17/2020 2:05 PM
204	NITC Conference, ACCUPLACER Conference, GED Conference	6/17/2020 2:04 PM
205	NA	6/17/2020 2:03 PM
206	none	6/17/2020 2:03 PM
207	none - no budget for that	6/17/2020 2:03 PM
208	ACCUPLACER	6/17/2020 2:01 PM
209	TACTP, AHEAD and ICAI	6/17/2020 2:01 PM
210	NA	6/17/2020 1:59 PM
211	I	6/17/2020 1:59 PM
212	none	6/17/2020 1:59 PM
213	sometimes APA, GLCTA	6/16/2020 9:34 AM

## Q82 Which forms of social media do you use regularly? Select all that apply.

Answered: 244 Skipped: 73



ANSWER CHOICES	RESPONSES	
Facebook	70.08%	171
Instagram	36.07%	88
LinkedIn	31.56%	77
Pinterest	21.31%	52
Snapchat	7.38%	18
Other (please specify)	20.90%	51
Total Respondents: 244		

## NCTA Membership Survey

#	OTHER (PLEASE SPECIFY)	DATE
1	None for testing center business. LinkedIn for personal/professional development.	7/2/2020 7:28 PM
2	Twitter	7/2/2020 11:29 AM
3	none	7/2/2020 11:05 AM
4	NA	7/2/2020 10:14 AM
5	Twitter	7/2/2020 9:35 AM
6	n/A	6/30/2020 10:10 AM
7	minimal use of social media	6/26/2020 8:42 AM
8	none	6/24/2020 6:20 PM
9	Twitter	6/24/2020 8:57 AM
10	None	6/23/2020 4:25 PM
11	Twitter	6/22/2020 7:28 PM
12	None	6/22/2020 4:19 PM
13	None	6/22/2020 10:25 AM
14	Twitter	6/19/2020 2:04 PM
15	none	6/18/2020 6:44 PM
16	none in the workplace model we have now	6/18/2020 4:43 PM
17	Twitter	6/18/2020 2:21 PM
18	Twitter	6/18/2020 2:05 PM
19	None	6/18/2020 1:41 PM
20	Typically I do not personally use social media	6/18/2020 1:38 PM
21	Twitter	6/18/2020 12:33 PM
22	Twitter	6/18/2020 11:03 AM
23	None	6/18/2020 8:26 AM
24	None - do not like social media	6/17/2020 6:08 PM
25	Out Testing Center doesn't utilize social media.	6/17/2020 5:58 PM
26	Youtube	6/17/2020 5:08 PM
27	none	6/17/2020 4:38 PM
28	twitter	6/17/2020 4:36 PM
29	N/A	6/17/2020 4:20 PM
30	Webiste	6/17/2020 4:12 PM
31	none regularly, Facebook and LinkedIn occasionally	6/17/2020 4:10 PM
32	None	6/17/2020 3:28 PM
33	None	6/17/2020 3:26 PM
34	Twitter	6/17/2020 3:15 PM
35	None	6/17/2020 3:07 PM
36	None of these.	6/17/2020 2:54 PM
37	Privacy and personal integrity can't be hacked	6/17/2020 2:46 PM

## NCTA Membership Survey

38	Ning, Quora	6/17/2020 2:41 PM
39	None	6/17/2020 2:30 PM
40	none	6/17/2020 2:30 PM
41	n/a	6/17/2020 2:28 PM
42	None	6/17/2020 2:27 PM
43	twitter	6/17/2020 2:27 PM
44	Internet	6/17/2020 2:21 PM
45	None	6/17/2020 2:20 PM
46	Twitter	6/17/2020 2:11 PM
47	Use personally, but not for work	6/17/2020 2:09 PM
48	none	6/17/2020 2:07 PM
49	NA	6/17/2020 2:07 PM
50	Twitter	6/17/2020 2:05 PM
51	None	6/17/2020 2:02 PM